

INSTG001: Access: policies and practice

Access and Use of Archives and Records

[View Online](#)

'20-Year Rule | The National Archives'

[<https://www.nationalarchives.gov.uk/about/our-role/transparency/20-year-rule/>](https://www.nationalarchives.gov.uk/about/our-role/transparency/20-year-rule/)

'About Participatory Budgeting – PB Network' [<http://pbnetwork.org.uk/about/>](http://pbnetwork.org.uk/about/)

Access to Archives - Legal Aspects : Proceedings of the Thirty-Second International Conference of the Round Table on Archives (Paris: International Council on Archives, 1998) [<http://copac.jisc.ac.uk/id/26793005?style=html&title=Access%20to%20archiveslegal%20aspects.>](http://copac.jisc.ac.uk/id/26793005?style=html&title=Access%20to%20archiveslegal%20aspects.>)

'Access to Public Records', 2015

[<http://www.nationalarchives.gov.uk/documents/information-management/access-to-public-records.pdf>](http://www.nationalarchives.gov.uk/documents/information-management/access-to-public-records.pdf)

Adkins, E.W., 'Our Journey towards Diversity – and a Call for (More) Action', *The American Archivist*, 71.1 (2008) [<https://doi.org/10.17723/aarc.71.1.lv370048r7875175>](https://doi.org/10.17723/aarc.71.1.lv370048r7875175)

Ailes, Adrian, and Iain Watt, 'Survey of Visitors to British Archives, June 1981', *Journal of the Society of Archivists*, 20.2 (1999), 177–94 [<https://doi.org/10.1080/003798199103604>](https://doi.org/10.1080/003798199103604)

Allan, Kate, *Paper Wars: Access to Information in South Africa* (Johannesburg: Wits University Press, 2009)

Allen, Nicola, 'Articulating an Agenda for Change—the RSA Archive Experience 1', *Journal of the Society of Archivists*, 27.2 (2006), 165–86 [<https://doi.org/10.1080/00379810601093417>](https://doi.org/10.1080/00379810601093417)

Allen, Susan M., 'Preventing Theft in Academic Libraries and Special Collections', *Library & Archival Security*, 14.1 (1997), 29–43 [<https://doi.org/10.1300/J114v14n01_04>](https://doi.org/10.1300/J114v14n01_04)

Allison-Bunnell, Jodi, Elizabeth Yakel, and Janet Hauck, 'Researchers at Work: Assessing Needs for Content and Presentation of Archival Materials', *Journal of Archival Organization*, 9.2 (2011), 67–104 [<https://doi.org/10.1080/15332748.2011.598400>](https://doi.org/10.1080/15332748.2011.598400)

Anderson, I., 'Archival Digitisation: Breaking out of the Strong Box', in *Record Keeping in a Hybrid Environment: Managing the Creation, Use, Preservation and Disposal of Unpublished Information Objects in Context* (Oxford: Chandos, 2006), Chandos information professional series

Anderson, Ian G., 'Necessary but Not Sufficient. Modelling Online Archive Development in

the UK', D-Lib Magazine, 14.1/2 (2008) <<https://doi.org/10.1045/january2008-anderson>>
 Andrews, Patricia M., 'Changing Attitudes in Government to Record Closures', Journal of the Society of Archivists, 19.1 (1998), 17-24
 <<https://doi.org/10.1080/00379819809514419>>

'Archive Service Accreditation Guidance -June 2014'
 <<http://www.nationalarchives.gov.uk/documents/archives/archive-service-accreditation-guidance-june-2014.pdf>>

'Archive Service Accreditation Standard - June 2014'
 <<http://www.nationalarchives.gov.uk/documents/archives/archive-service-accreditation-standard-june-2014.pdf>>

'Archives & Records Association: Other Useful Publications'
 <<http://www.archives.org.uk/publications/other-useful-publications.html>>

'Archives and Copyright: Developing an Agenda for Reform | CREATe'
 <<http://www.create.ac.uk/archivesandcopyright2013/>>

Archives and Records Association UK and Ireland, 'Don't Risk It! Know Your Records Toolkit'
 <https://static1.squarespace.com/static/60773266d31a1f2f300e02ef/t/61b372539fb38257077688b7/1639150171611/FINAL_Dont_Risk_It_Toolkit_July14.pdf>

'Archives for the 21st Century | The National Archives'
 <https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/238511/7744.pdf>

'Archives for the 21st Century in Action, 2010'
 <<http://www.nationalarchives.gov.uk/documents/information-management/archives-for-the-21st-century-in-action.pdf>>

'Archives for the 21st Century in Action: Refreshed 2012-15' (National Archives, 2012)
 <<https://webarchive.nationalarchives.gov.uk/ukgwa/20120817113526/https://www.nationalarchives.gov.uk/archives-sector/archives-21-century.htm>>

'Archives of the People, by the People, for the People on JSTOR'
 <http://www.jstor.org.libproxy.ucl.ac.uk/stable/40294576?Search=yes&resultItemClick=true&searchText=evans&searchText=by&searchText=the&searchText=people&searchUri=%2Faction%2FdoBasicSearch%3FQuery%3Devans%2Bby%2Bthe%2Bpeople%26amp%3Bfilter%3Djid%253A10.2307%252Fj50000557%26amp%3BSearch%3DSearch%26amp%3Bwc%3Don%26amp%3Bfc%3Doff%26amp%3BglobalSearch%3D%26amp%3BsbBox%3D%26amp%3BsbjBox%3D%26amp%3BsbpBox%3D&seq=1#page_scan_tab_contents>

Aslib, 'Records Management Journal' <<http://www.emeraldinsight.com/loi/rmj>>

Barata, Kimberly, 'Archives in the Digital Age', Journal of the Society of Archivists, 25.1 (2004), 63-70 <<https://doi.org/10.1080/0037981042000199151>>

———, 'Archives in the Digital Age : A Study for Resource (via MLA Research Resources Webpage)', 2002
 <<http://webarchive.nationalarchives.gov.uk/20110802101741/http://research.mla.gov.uk/e>

vidence/view-publication.php?dm=nrm&pubid=4>

Barbosa, Belem, and Pedro Quelhas Brito, 'Do Open Day Events Develop Art Museum Audiences?', *Museum Management and Curatorship*, 27.1 (2012), 17–33
<<https://doi.org/10.1080/09647775.2012.644694>>

Barratt, Nick, 'From Memory to Digital Record: Personal Heritage and Archive Use in the Twenty-First Century', *Records Management Journal*, 19.1 (2009), 8–15
<<https://doi.org/10.1108/09565690910937209>>

Bastian, J A, 'Taking Custody, Giving Access: A Postcustodial Role for a New Century', *Archivaria*, 53, 2002, 76–93
<<https://archivaria.ca/index.php/archivaria/article/view/12838/14059>>

Bastian, Jeannette Allis and Alexander, Ben, *Community Archives: The Shaping of Memory* (London: Facet, 2009), Principles and practice in records management and archives
<<https://doi.org/10.29085/9781856049047>>

Benisar, David, 'Freedom of Information Around the World 2006 Report' (Privacy International, 2006) <http://www.freedominfo.org/documents/global_survey2006.pdf>

Berry, Charlotte, and Lucy MacKeith, 'Colliding Worlds in the Curatorial Environment: The Archivist and the Activist', *Journal of the Society of Archivists*, 28.2 (2007), 139–49
<<https://doi.org/10.1080/00379810701607793>>

Bettington, Jackie and Australian Society of Archivists, *Keeping Archives*, 3rd ed (Canberra: Australian Society of Archivists Inc, 2008)

Blais, G., 'Access to Archival Records. A Review of Current Issues: A RAMP Study' (Paris: UNESCO, 1995)
<http://www.unesco.org/ulis/cgi-bin/ulis.pl?catno=102187&set=005BF68F10_0_231&gp=1&lin=1&ll=1>

Bond, David, Vaid, Angeli, and Society of Archivists (Great Britain), *Archive Education Services* (London: Society of Archivists, 1998), Best practice guideline

Booker, J., 'Access Policy', in *Managing Business Archives* (Oxford: Butterworth/Heinemann in association with the Business Archives Council, 1991)

Boyns, Rosemary, 'Archivists and Family Historians: Local Authority Record Repositories and the Family History User Group', *Journal of the Society of Archivists*, 20.1 (1999), 61–74
<<https://doi.org/10.1080/003798199103730>>

Bradely, C., 'Meditate, Mediate, Celebrate: Public Programming in a Post-Modern World', *Archives and Manuscripts: The Journal of the Archives Section, the Library Association of Australia*, 34.2 (2006)

Bradsher, James Gregory, *Managing Archives and Archival Institutions* (Chicago: University of Chicago Press, 1989)

Bressey, C., 'Invisible Presence: The Whitening of the Black Community in the Historical Imagination of British Archives', *Archivaria*, 61 (2006), 47–61

<<https://archivaria.ca/index.php/archivaria/article/view/12534>>

Brewster Kahle, 'Universal Access to All Knowledge', *The American Archivist*, 70.1 (2007), 23–31 <<http://www.jstor.org/stable/40294448>>

Bridgley, K., M. Dixon, and P. Dozois, 'In Search of the Chill: Access to Information and Record-Keeping in the Government of Canada', *Archivaria*, 55 (2003)
<<https://archivaria.ca/index.php/archivaria/article/view/12402/13496>>

Brikci-Nigassa, P., 'Social Inclusion and Archives', in *Archives in the UK and the Government Agenda* (Liverpool: LUCAS, 2002)

'Bringing Citizen Scientists and Historians Together | Museumsandtheweb.Com'
<http://www.museumsandtheweb.com/mw2011/papers/bringing_citizen_scientists_and_historians_tog>

'British Government, Department for Culture, Media and Sport, Policy Action Team 10: Arts and Sport, 1997'
<http://webarchive.nationalarchives.gov.uk/+http://www.cabinetoffice.gov.uk/media/cabinetoffice/social_exclusion_task_force/assets/publications_1997_to_2006/pat_report_10.pdf>

'British Library Preservation Advisory Centre: Using Collections'
<<http://www.bl.uk/blpac/pdf/handling.pdf>>

Brooke, Heather, *Your Right to Know: A Citizen's Guide to the Freedom of Information Act*, 2nd ed (London: Pluto, 2007)
<<https://www-jstor-org.libproxy.ucl.ac.uk/stable/j.ctt183q5c2>>

Bruce W. Dearstyne, 'What Is the "Use" of Archives? A Challenge for the Profession', *The American Archivist*, 50.1 (1987), 76–87 <<http://www.jstor.org/stable/40294350>>

'Building the Big Society' (UK Government Cabinet Office, 2010)
<https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/78979/building-big-society_0.pdf>

Burton, Antoinette M., *Archive Stories: Facts, Fictions, and the Writing of History* (Durham, N.C.: Duke University Press, 2005)
<<https://read.dukeupress.edu/books/book/989/Archive-StoriesFacts-Fictions-and-the-Writing-of>>

Buttler, Anthony L., 'The Results of a Survey of Visitors to Warwickshire County Record Office', *Journal of the Society of Archivists*, 17.2 (1996), 175–81
<<https://doi.org/10.1080/00379819609511800>>

Byrne, A., 'Wikileaks and Web 2.0: Privacy, Security and Other Things That Keep Me Awake', *Archives and Manuscripts: The Journal of the Archives Section, the Library Association of Australia*, 39.1 (2011)
<<https://publications.archivists.org.au/index.php/asa/article/view/10119>>

'Can Museums Be All Things to All People?: Missions, Goals and Marketing's Role'
<<https://www.tandfonline.com/doi/abs/10.1080/09647770000301803>>

Care Leavers Association, 'Access to Records' (Care Leavers Association)

<<http://www.careleavers.com/accesstorecords>>

'Care Leavers to Get Access to Their Records| Rachel Williams | Society | The Guardian'

<<http://www.theguardian.com/society/2014/mar/18/care-leavers-access-records-new-rules>>

Casini, P., 'European Governance, Citizen's Rights of Access to Documents and the Role of Archives', *Archives and Manuscripts: The Journal of the Archives Section, the Library Association of Australia*, 31.2 (2003) <<https://www.tandfonline.com/loi/raam20>>

Ceeney, Natalie, 'The Role of a 21st-Century National Archive—The Relevance of the Jenkinsonian Tradition, and a Redefinition for the Information Society', *Journal of the Society of Archivists*, 29.1 (2008), 57–71 <<https://doi.org/10.1080/00379810802499868>>

Chenier, E., 'Hidden from Historians: Preserving Lesbian Oral History in Canada', *Archivaria*, 68 (2009), 247–69 <<https://archivaria.ca/index.php/archivaria/article/view/13239>>

Chute, Tamar G., 'What's in a Name?', *Journal of Archival Organization*, 1.2 (2002), 5–40 <https://doi.org/10.1300/J201v01n02_02>

Coaston, Makeda, Heritage Diversity Task Force, and London (England), *Embedding Shared Heritage: The Heritage Diversity Task Force Report* (London: Greater London Authority, 2009)

———, *Embedding Shared Heritage: The Heritage Diversity Task Force Report* (London: Greater London Authority, 2009)

'Code Of Practice For Archivists And Records Managers Under Section 51(4) Of The Data Protection Act 1998', 2007

<<http://www.nationalarchives.gov.uk/documents/information-management/dp-code-of-practice.pdf>>

Cole, Denise, 'Museum Marketing as a Tool for Survival and Creativity: The Mining Museum Perspective', *Museum Management and Curatorship*, 23.2 (2008), 177–92 <<https://doi.org/10.1080/09647770701865576>>

Coleman, Allison, and Susan J. Davies, 'Copyright and Collections: Recognising the Realities of Cross-Domain Integration', *Journal of the Society of Archivists*, 23.2 (2002), 223–32 <<https://doi.org/10.1080/0037981022000006426>>

'Community Archives and the Sustainable Communities Agenda (MLA / Jura Consultants)' (Midlothian: Jura Consultants, 2009)

<<https://webarchive.nationalarchives.gov.uk/20101117061613/http://research.mla.gov.uk/evidence/view-publication.php?pubid=949>>

'Community Archives: The National Directory of Community Archives in the UK'

<<http://www.communityarchives.org.uk/>>

'Community Engagement and the Olympic and Paralympic Games Special Issue: Journal of the Society of Archivists - Volume 33, Issue 1, 2012'

<<https://www.tandfonline.com/toc/cjsa20/33/1>>

Constitutional Reform and Governance Act 2010

<<http://www.legislation.gov.uk/ukpga/2010/25/part/6>>

Conway, P., 'Facts and Frameworks: An Approach to Studying the Users of Archives', in *American Archival Studies: Readings in Theory and Practice* (Chicago: Society of American Archivists, 2000)

Cook, Michael, *Archives Administration: A Manual for Intermediate and Smaller Organizations and for Local Government* (Folkestone: Dawson, 1977)

———, 'The Management of Information from Archives, Hampshire 1999 (Chapter 10)', in *Archives Administration: A Manual for Intermediate and Smaller Organizations and for Local Government* (Folkestone: Dawson, 1977)

Cooper, Chris, 'Online On-Site: Transforming Public Services in The National Archives', *Journal of the Society of Archivists*, 29.2 (2008), 193–206
<<https://doi.org/10.1080/00379810902909428>>

Cosgrave, Rachel, 'The AIM25 Project', *Journal of the Society of Archivists*, 24.2 (2003), 159–74 <<https://doi.org/10.1080/0037981032000127025>>

Council of the European Union , European Parliament, DIRECTIVE (EU) 2016/680 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016, 2016
<<https://publications.europa.eu/en/publication-detail/-/publication/182703d1-11bd-11e6-ba9a-01aa75ed71a1>>

Couture, Carol and Rousseau, Jean-Yves, *The Life of a Document: A Global Approach to Archives and Records Management* (Montréal: Véhicule Press, 1987)

Cox, Richard J., 'Access in the Digital Information Age and the Archival Mission: The United States', *Journal of the Society of Archivists*, 19.1 (1998), 25–40
<<https://doi.org/10.1080/00379819809514420>>

Cox, Richard J., *Ethics, Accountability and Recordkeeping in a Dangerous World* (London: Facet, 2006), Principles and practice in records management and archives

Craven, L., 'Epic Group Identity and the Archive in the Modern World', *Archives*, 32.117 (2007), 144–58 <<https://doi.org/10.3828/archives.2007.11>>

Craven, Louise, 'From the Archivist's Cardigan to the Very Dead Sheep: What Are Archives? What Are Archivists? What Do They Do?', in *What Are Archives?: Cultural and Theoretical Perspectives : A Reader* (London: Routledge, 2016)
<<https://www.taylorfrancis.com/books/9781134759736>>

Craven, Louise, 'Opening Pandora's Box: What Is an Archive in the Digital Environment', in *What Are Archives?: Cultural and Theoretical Perspectives : A Reader* (London: Routledge, 2016) <<https://www.taylorfrancis.com/books/9781134759736>>

———, 'The Online Archivist: A Positive Approach to the Digital Information Age', in *What Are Archives?: Cultural and Theoretical Perspectives : A Reader* (London: Routledge, 2016)

<<https://www.taylorfrancis.com/books/9781134759736>>

Crockett, Margaret, 'A Practitioner's Guide to the Freedom of Information Act 2000', *Journal of the Society of Archivists*, 30.2 (2009), 191-225
<<https://doi.org/10.1080/00379810903444995>>

Crooke, Elizabeth, 'The Politics of Community Heritage: Motivations, Authority and Control', *International Journal of Heritage Studies*, 16.1-2 (2010), 16-29
<<https://doi.org/10.1080/13527250903441705>>

Crooke, Elizabeth M., *Museums and Community: Ideas, Issues and Challenges* (London: Routledge, 2007), Museum meanings
<https://ucl.primo.exlibrisgroup.com/discovery/fulldisplay?docid=cdi_askewsholts_vlebooks_9781134305933&context=PC&vid=44UCL_INST:UCL_VU2&lang=en&search_scope=MyInst_and_CI&adaptor=Primo%20Central&tab=Everything&query=any,contains,museums%20and%20community:%20ideas,%20issues%20and%20challenges&offset=0>

Crymble, Adam, 'An Analysis of Twitter and Facebook Use by the Archival Community', *Archivaria*, 70 (2010) <<https://archivaria.ca/index.php/archivaria/article/view/13298>>

Cuachi, J., 'The Development and Implementation of a Access Standard at the Archives of New Zealand', *Archives and Manuscripts: The Journal of the Archives Section, the Library Association of Australia*, 32.1 (2004)

Daniels, M.G., and E. Yakel, 'Seek and You May Find: Successful Search in Online Finding Aid Systems', *The American Archivist*, 73.2 (2010)
<<https://www.jstor.org/stable/23290758>>

Danielson, Elena S., *The Ethical Archivist* (Chicago: Society of American Archivists, 2010) Data Protection Act 1998 <<http://www.legislation.gov.uk/ukpga/1998/29/contents>>

'DCMS, Taking Part Surveys 2006-Present'
<<https://www.gov.uk/government/organisations/department-for-culture-media-sport/series/sat--2>>

De Groot, Jerome, *Consuming History: Historians and Heritage in Contemporary Popular Culture* (London: Routledge, 2009)

De Lusenet, Yola, and Pieter J. D. Drenth, 'Preservation and Access: Two Concepts, One Goal-the Work of the European Commission on Preservation and Access (ECPA)', *Journal of the Society of Archivists*, 20.2 (1999), 161-68
<<https://doi.org/10.1080/003798199103587>>

'Department for Communities and Local Government'
<<https://www.gov.uk/government/organisations/department-for-communities-and-local-government#details>>

Department for Culture Media and Sport, '[Archived] Taking Part Surveys 2011-2012', 4AD
<https://webarchive.nationalarchives.gov.uk/20121204120203/http://www.culture.gov.uk/what_we_do/research_and_statistics/4828.aspx>

'Derbyshire Record Office | The National Archives'

<<https://www.nationalarchives.gov.uk/archives-sector/case-studies-and-research-reports/case-studies/sustainable-services/derbyshire-record-office/>>

'Design through Research: The Concepts behind Discovery | The National Archives Blog'

<<http://blog.nationalarchives.gov.uk/blog/design-through-research-the-concepts-behind-discovery/>>

'Designing Libraries - Derbyshire Record Office'

<<http://www.designinglibraries.org.uk/?PageID=407>>

DETR, 'Implementing Best Values: A Consultation Paper on Draft Guidance', 1999

<<http://dclg.ptfs-europe.com/AWData/Library1/Departmental%20Publications/Department%20of%20the%20Environment,%20Transport%20and%20the%20Regions/1999/Implementing%20Best%20Values-DETR-1999.pdf>>

'Developing the 21st Century Archive. An Action Plan for United Kingdom Archives, 2001'

<<https://www.nationalarchives.gov.uk/documents/information-management/phase2.pdf>>

'Disability Portfolio (MLA)'

<[http://webarchive.nationalarchives.gov.uk/20070705145739/http://www.mla.gov.uk/webdav/harmonise?Page/@id=73&Document/@id=23032&Section\[@stateId_eq_left_hand_root\]/@id=4302](http://webarchive.nationalarchives.gov.uk/20070705145739/http://www.mla.gov.uk/webdav/harmonise?Page/@id=73&Document/@id=23032&Section[@stateId_eq_left_hand_root]/@id=4302)>

'Discovery: The Story so Far | The National Archives Blog'

<<http://blog.nationalarchives.gov.uk/blog/discovery-the-story-so-far/#more-4859>>

Dodd et al., Jocelyn, 'Engaging Archives with Inspiring Learning for All', 2005

<https://www.academia.edu/2369312/Engaging_Archives_with_Inspiring_Learning_for_All_A_report_prepared_for_MLA_North_West>

Dryden, J., 'Copyfraud or Legitimate Concerns? Controlling Further Uses of Online Archival Holdings', *The American Archivist*, 74.2 (2011) <<https://www.jstor.org/stable/23079049>>

Duff, W., 'Archivist's Views of User-Based Evaluation: Benefits, Barriers and Requirements', *The American Archivist*, 71.1 (2008), 144-66

<<https://doi.org/10.17723/aarc.71.1.y70837374478t146>>

Duff, W., 'Understanding the Information-Seeking Behaviour of Archival Researchers in a Digital Age: Paths, Processes and Preferences', in *Proceedings of the DLM-Forum 2002: Access and Preservation of Electronic Information: Best Practices and Solutions*:

Barcelona, 6-8 May 2002 (Luxembourg: Office for Official Publications of the European Communities, 2002), INSAR, 331-35

Duff, Wendy, and Allyson Fox, "'You're a Guide Rather than an Expert": Archival Reference from an Archivist's Point of View', *Journal of the Society of Archivists*, 27.2 (2006), 129-53

<<https://doi.org/10.1080/00379810601075943>>

Duff, Wendy M., 'Archival Mediation', in *Currents of Archival Thinking* (Santa Barbara, Calif: Libraries Unlimited, 2010), pp. 115-36

<<https://contentstore.cla.co.uk/secure/link?id=2b959c40-dc21-f011-81a2-de36721ebb7e>>

Dunn, F. I. and Society of Archivists (Great Britain), *Security: A Guide for Use in Appraising and Implementing Security Systems and Procedures in Archive Operations, Covering Buildings, Staff, the Public and Repository Management* (London: Society of Archivists, 1994), Best practice guideline

Durrani, S., 'Social and Racial Exclusion Handbook for Libraries, Archives, Museums and Galleries', 2001
<<http://vitabooks.co.uk/wp-content/uploads/sites/6/2014/10/Social-racial-exclusion-handbook-2ed-2-Aug-01-2.pdf>>

Eastwood, Terry and MacNeil, Heather, *Currents of Archival Thinking* (Santa Barbara, Calif: Libraries Unlimited, 2010)
<<https://ebookcentral.proquest.com/lib/ucl/detail.action?docID=4776509>>

Ellis, Judith and Australian Society of Archivists, *Keeping Archives*, 2nd ed (Victoria: Thorpe, in association with the Australian Society of Archivists, 1993)

'Envisioning the Archival Commons on JSTOR'
<http://www.jstor.org.libproxy.ucl.ac.uk/stable/27802694?Search=yes&resultItemClick=true&searchText=anderson&searchText=archival&searchText=commons&searchUri=%2Faction%2FdoBasicSearch%3FQuery%3Danderson%2Barchival%2Bcommons%26amp%3Bfilter%3Djid%253A10.2307%252Fj50000557%26amp%3BSearch%3DSearch%26amp%3Bwc%3Don%26amp%3Bfc%3Doff%26amp%3BglobalSearch%3D%26amp%3BsbbBox%3D%26amp%3BsbjBox%3D%26amp%3BsbpBox%3D&seq=1#page_scan_tab_contents>

Equality Act 2010 <<http://www.legislation.gov.uk/ukpga/2010/15/contents>>

'Equality Act Guidance - Publications - GOV.UK'
<<https://www.gov.uk/government/publications/equality-act-guidance>>

Eschenfelder, Kristin R., and Michelle Caswell, 'Digital Cultural Collections in an Age of Reuse and Remixes', *Proceedings of the American Society for Information Science and Technology*, 47.1 (2010), 1-10 <<https://doi.org/10.1002/meet.14504701045>>

Etherton, Judith, 'Record Offices and the National Curriculum', *Journal of the Society of Archivists*, 12.1 (1991), 51-62 <<https://doi.org/10.1080/00379819109514395>>

———, 'The Role of Archives in the Perception of Self', *Journal of the Society of Archivists*, 27.2 (2006), 227-46 <<https://doi.org/10.1080/00379810601101301>>

Evans, Nesta, 'Survey of Services Provided by Archive Offices', *Journal of the Society of Archivists*, 16.1 (1995), 77-78 <<https://doi.org/10.1080/00379819509511762>>

'Explore Your Archive Toolkit | The National Archives'
<<https://www.nationalarchives.gov.uk/documents/archives/explore-your-archive-toolkit.pdf>>

'Finding Archives in Discovery | The National Archives Blog'
<<http://blog.nationalarchives.gov.uk/blog/finding-archives-in-discovery/#comment-471633>>

'Finding Archives: What's next? | The National Archives Blog'

<<http://blog.nationalarchives.gov.uk/blog/finding-archives-whats-next/>>

Flanagan, Mary, and Peter Carini, 'How Games Can Help Us Access and Understand Archival Images', *The American Archivist*, 75.2 (2012), 514–37

<<https://doi.org/10.17723/aarc.75.2.b424537w27970gu4>>

Flinn, A., 'An Attack on Professionalism and Scholarship? Democratising Archives and the Production of Knowledge', *Ariadne*, 62 (2010) <<http://www.ariadne.ac.uk/issue62/flinn/>>

Flinn, A., 'Independent Community Archives and Community-Generated Content: "Writing, Saving and Sharing Our Histories"', *Convergence: The International Journal of Research into New Media Technologies*, 16.1 (2010), 39–51

<<https://doi.org/10.1177/1354856509347707>>

———, 'Independent Community Archives and Community-Generated Content: "Writing, Saving and Sharing Our Histories"', *Convergence: The International Journal of Research into New Media Technologies*, 16.1 (2010), 39–51

<<https://doi.org/10.1177/1354856509347707>>

———, 'Migrations, Disputed Heritages and Multicultured Identities: Archives in Post-Colonial Societies', *Archives and Manuscripts: The Journal of the Archives Section, the Library Association of Australia*, 36.2 (2008), 54–75

———, 'The Impact of Independent and Community Archives on Professional Archival Thinking and Practice', in *The Future of Archives and Recordkeeping: A Reader* (London: Facet, 2011)

<https://ucl.primo.exlibrisgroup.com/view/action/uresolver.do?operation=resolveService&package_service_id=14509809360004761&institutionId=4761&customerId=4760&VE=true>

Flinn, A., and Jones, H., 'The Freedom of Information Act in Practice: The User's Perspective', in *Freedom of Information: Open Access, Empty Archives?* (London: Routledge, 2009)

Flinn, A., and G. Pick, 'Diversifying and Democratising Archive Collections - an Agenda for Transformation', in *Embedding Shared Heritage: The Heritage Diversity Task Force Report* (London: Greater London Authority, 2009)

Flinn, A., and Stevens, M., '"It Is Noh Mistri, Wi Mekin Histri". Telling Our Own Story: Independent and Community Archives in the United Kingdom, Challenging and Subverting the Mainstream', in *Community Archives: The Shaping of Memory* (London: Facet, 2009), Principles and practice in records management and archives

<<https://doi.org/10.29085/9781856049047>>

Flinn, Andrew, 'An Attack on Professionalism and Scholarship? Democratising Archives and the Production of Knowledge', *Ariadne*, 62 (2010)

<<http://www.ariadne.ac.uk/issue62/flinn>>

———, 'Archival Activism: Independent and Community-Led Archives, Radical Public History and the Heritage Professions', *Interactions: UCLA Journal of Education and Information Studies*, 7.2 (2011) <<http://www.escholarship.org/uc/item/9pt2490x>>

Flinn, Andrew, 'Archives and Their Communities: Serving the People', *Comma*, 1, 2008, 157-68 <<http://copac.ac.uk/search?isn=1680-1865&sort-order=ti%252C-date&rn=3>>

Flinn, Andrew, 'Community Histories, Community Archives: Some Opportunities and Challenges', *Journal of the Society of Archivists*, 28.2 (2007), 151-76
<<https://doi.org/10.1080/00379810701611936>>

Flinn, Andrew, Mary Stevens, and Elizabeth Shepherd, 'Whose Memories, Whose Archives? Independent Community Archives, Autonomy and the Mainstream', *Archival Science*, 9.1-2 (2009), 71-86 <<https://doi.org/10.1007/s10502-009-9105-2>>

Flynn, Sarah J. A., Matthew Hillyard, and Bill Stocking, 'A2A: The Development of a Strand in the National Archives Network', *Journal of the Society of Archivists*, 22.2 (2001), 177-91
<<https://doi.org/10.1080/00379810120081127>>

Fogerty, James E., 'Filling the Gap: Oral History in the Archives', *The American Archivist*, 46.2 (1983), 148-57 <<http://www.jstor.org/stable/40292583>>

'FOI and Data Protection Team, UCL's Constitution Unit'
<<https://www.ucl.ac.uk/constitution-unit/research/research-archive/freedom-information-and-data-protection-archive>>

Forbes, Heather, and Rosemary Dunhill, 'Survey of Local Authority Archive Services: 1996 Update', *Journal of the Society of Archivists*, 18.1 (1997), 37-57
<<https://doi.org/10.1080/00379819709511811>>

Forde, Helen, 'Access and Preservation in the 21st Century: What Has Changed?', *Journal of the Society of Archivists*, 26.2 (2005), 193-200
<<https://doi.org/10.1080/00039810500284549>>

———, 'Preservation Past and Future', *Journal of the Society of Archivists*, 23.2 (2002), 165-70 <<https://doi.org/10.1080/0037981022000006345>>

Forde, Helen, *Preserving Archives* (London: Facet, 2007), Principles and practice in records management and archives
<<https://www.cambridge.org/core/books/preserving-archives/6B925C91B8250CDC0E60BC173BA14F54>>

Forde, Helen, '"We Must Remember Our Past so That We Do Not Repeat It"', *Journal of the Society of Archivists*, 25.2 (2004), 117-22
<<https://doi.org/10.1080/0037981042000271448>>

Forsyth, I., 'Access Law and Lost Records: A Commentary on "In Search of the Chill"', *Archivaria*, 55 (2003), 21-26
<<https://archivaria.ca/index.php/archivaria/article/view/12403/13498>>

'Freedom of Information | Politics | The Guardian'
<<http://www.guardian.co.uk/politics/freedomofinformation>>

'Freedom of Information Act | The National Archives'
<<http://www.nationalarchives.gov.uk/information-management/legislation/section-46.htm>>

Freedom of Information Act 2000 <<http://www.legislation.gov.uk/ukpga/2000/36/contents>>

'Freedom of Information Guidance for Practitioners'

<<https://webarchive.nationalarchives.gov.uk/20150603171202/https://www.justice.gov.uk/information-access-rights/foi-guidance-for-practitioners>>

'Freedom of Information Research - Information Commissioner's Office'

<http://www.ico.gov.uk/about_us/research/freedom_of_information.aspx>

'Freedom of Information (Scotland) Act 2002'

<<http://www.hmso.gov.uk/legislation/scotland/acts2002/20020013.htm>>

Freeman, E.T., 'In the Eye of the Beholder: Archives Administration from the User's Point of View', *The American Archivist*, 47.2 (1984) <<https://www.jstor.org/stable/40292652>>

Gale, C., and K. Webb, 'Maximising Access to Historical Medical Records', *Archives*, 33.118 (2008), 70-84 <<https://doi.org/10.3828/archives.2008.5>>

Garmendia, Jone, 'User Input in the Development of Online Services: The PRO Catalogue', *Journal of the Society of Archivists*, 23.1 (2002), 51-57

<<https://doi.org/10.1080/00379810220120555>>

Gee, Stacey, 'A Standard Service for All? The Case for a Flexible Attitude', *Journal of the Society of Archivists*, 23.2 (2002), 233-38

<<https://doi.org/10.1080/0037981022000006417>>

Ghetu Krause, Magia, and Elizabeth Yakel, 'Interaction in Virtual Archives: The Polar Bear Expedition Digital Collections Next Generation Finding Aid', *The American Archivist*, 70.2 (2007), 282-314 <<http://www.jstor.org/stable/40294572>>

Gilliland, Anne, 'Neutrality, Social Justice and the Obligations of Archival Education and Educators in the Twenty-First Century', *Archival Science*, 11.3-4 (2011), 193-209

<<https://doi.org/10.1007/s10502-011-9147-0>>

Glover, M., and Holsen, S., 'Freedom of Information: History, Experience and Records & Information Management Implications in the USA, Canada and the UK', 2006

<http://www.armaedfoundation.org/pdfs/Freedom_of_Information_in_US_UK_and_Canada.pdf>

Good Practice, Best Value: Improving Local Public Services (Great Britain, Department of the Environment, Transport and the Regions, 1999)

<<https://copac.jisc.ac.uk/id/19783377?style=html&title=Good%20practice%2C%20best%20valueimproving%20local%20public%20services>>

'Government Policy on Archives', *Journal of the Society of Archivists*, 21.1 (2000), 11-26

<<https://doi.org/10.1080/00379810050006885>>

'Government Policy on Archives: Action Plan, 2002'

<<http://webarchive.nationalarchives.gov.uk/+http://www.nationalarchives.gov.uk/policy/idac/government.htm>>

Gray, Victor, 'Relating into Relevance', *Journal of the Society of Archivists*, 24.1 (2003), 5–13 <<https://doi.org/10.1080/0037981032000060993>>

———, "'Who's That Knocking on Our Door?': Archives, Outreach and Community', *Journal of the Society of Archivists*, 29.1 (2008), 1–8
<<https://doi.org/10.1080/00379810802499652>>

GREAT BRITAIN. Cabinet Office, *Minority Ethnic Issues in Social Exclusion and Neighbourhood Renewal: A Guide to the Work of the Social Exclusion Unit and the Policy Action Teams so Far* (GREAT BRITAIN. Cabinet Office, 2000)
<<http://www.scie-socialcareonline.org.uk/minority-ethnic-issues-in-social-exclusion-and-neighbourhood-renewal-a-guide-to-the-work-of-the-social-exclusion-unit-and-the-policy-action-teams-so-far/r/a11G00000017xtAIAQ>>

Great Britain. Cabinet Office and Great Britain. Social Exclusion Unit, *National Strategy for Neighbourhood Renewal: A Framework for Consultation : Report by the Social Exclusion Unit* (London: Cabinet Office, 2000)
<https://webarchive.nationalarchives.gov.uk/+/http://www.cabinetoffice.gov.uk/media/cabinetoffice/social_exclusion_task_force/assets/publications_1997_to_2006/ns_consultation.pdf>

Great Britain. Department for Culture, Media and Sport, 'Centres for Social Change: Museums, Galleries and Archives for All : Policy Guidance on Social Inclusion for DCMS Funded and Local Authority Museums, Galleries and Archives in England' (London: Department for Culture, Media and Sport, 2000)
<http://webarchive.nationalarchives.gov.uk/20100113222743/http://www.cep.culture.gov.uk/images/publications/centers_social_change.pdf>

Great Britain. Libraries, Information and Archives Division, *Libraries, Museums, Galleries and Archives for All: Co-Operating across the Sectors to Tackle Social Exclusion* ([London]: Department for Culture, Media and Sport, 2001)

Great Britain. Social Exclusion Unit, *Breaking the Cycle: Taking Stock of Progress and Priorities for the Future : A Report by the Social Exclusion Unit* (London: Social Exclusion Unit, Office of the Deputy Prime Minister, 2004) <<http://dera.ioe.ac.uk/id/eprint/6212>>

'Guidance for Exhibiting Archive and Library Materials' (National Preservation Office, 2000)
<<https://collectiontrust.org.uk/wp-content/uploads/2017/01/National-Preservation-Office-Guidance-for-exhibiting-archive-and-library-materials-Feb-2000.pdf>>

'Guidance on Best Value Performance Indicators for 2003/2004 - Local Government - Department for Communities and Local Government'
<<http://webarchive.nationalarchives.gov.uk/20120919132719/www.communities.gov.uk/archived/publications/localgovernment/guidancebest2?view=Standard>>

Harris, V., 'Conclusion: From Gatekeeping to Hospitality', in *Paper Wars: Access to Information in South Africa* (Johannesburg: Wits University Press, 2009)

Harris, Verne, 'Claiming Less, Delivering More: A Critique of Positivist Formulations on Archives in South Africa', *Archivaria*, 44 (1997)
<<https://archivaria.ca/index.php/archivaria/article/view/12200/13217>>

Harvey, D. R., 'Using and Re-Using Data (Chapter 15)', in *Digital Curation: A How-to-Do-It Manual* (London: Facet, 2010)

Healy, Susan, 'Developing and Re-Developing the Code of Practice on Records Management under Section 46 of the Freedom of Information Act 2000', *Journal of the Society of Archivists*, 30.2 (2009), 167–90 <<https://doi.org/10.1080/00379810903444987>>

'Heather Brooke' <<http://heatherbrooke.org/>>

Hill, Amanda, 'Bringing Archives Online through the Archives Hub', *Journal of the Society of Archivists*, 23.2 (2002), 239–48 <<https://doi.org/10.1080/0037981022000006408>>

———, 'Serving the Invisible Researcher: Meeting the Needs of Online Users', *Journal of the Society of Archivists*, 25.2 (2004), 139–48 <<https://doi.org/10.1080/0037981042000271466>>

Hill, Jennie, *The Future of Archives and Recordkeeping: A Reader* (London: Facet, 2011) <<https://www.cambridge.org/core/books/future-of-archives-and-recordkeeping/D327064FEB8BB97CA37EB2496C97DED6>>

Hilton, Chris, 'Rise of the Machines | Wellcome Library', 2013 <<http://blog.wellcomelibrary.org/2013/12/rise-of-the-machines/>>

Hilton, Christopher, and Sue Gold, 'A Publicity Working Party at the Wellcome Institute', *Journal of the Society of Archivists*, 19.1 (1998), 41–52 <<https://doi.org/10.1080/00379819809514421>>

'History of the Public Records Acts - The National Archives' <<http://www.nationalarchives.gov.uk/information-management/legislation/public-records-act/history-of-pra/>>

Hole, Brian, 'A Many-Cornered Thing: The Role of Heritage in Indian Nation-Building', *Journal of Intervention and Statebuilding*, 7.2 (2013), 196–222 <<https://doi.org/10.1080/17502977.2012.714244>>

Holmlund, Mona and Avery, Cheryl, *Better off Forgetting?: Essays on Archives, Public Policy, and Collective Memory* (Toronto: University of Toronto Press, 2010) <<https://www.jstor.org/stable/10.3138/9781442689879>>

Holsen, Sarah, 'Freedom of Information in the U.K., U.S., and Canada', *Information Management Journal*, 41.3, 50–52 <<https://search.proquest.com/docview/227729065?accountid=14511>>

Hopkins, Ieuan, 'Places From Which to Speak', *Journal of the Society of Archivists*, 29.1 (2008), 83–109 <<https://doi.org/10.1080/00379810802515069>>

'HOW CAN I HELP YOU?: BECOMING USER-CENTERED IN SPECIAL COLLECTIONS on JSTOR' <<http://www.jstor.org.libproxy.ucl.ac.uk/stable/41756680?Search=yes&resultItemClick=true&searchText=How&searchText=Games&searchText=Can&searchText=Help&searchText=Us&searchText=Access&searchText=and&searchText=Understand&searchText=Archival&searchText=Images&searchUri=%2Faction%2FdoBasicSearch%3FQuery%3DHow%2BG>>

ames%2BCan%2BHelp%2BUs%2BAccess%2Band%2BUnderstand%2BArchival%2BImages%26amp%3Bprq%3Dflanagan%2Bgames%26amp%3Bwc%3Don%26amp%3Bso%3Drel%26amp%3Bfc%3Doff%26amp%3Bhp%3D25&seq=1#page_scan_tab_contents>

Huvila, Isto, 'Participatory Archive: Towards Decentralised Curation, Radical User Orientation, and Broader Contextualisation of Records Management', *Archival Science*, 8.1 (2008), 15–36 <<https://doi.org/10.1007/s10502-008-9071-0>>

Hyslop, G., 'For Many Audiences: Developing Public Programs at the National Archives of Australia', *Archives and Manuscripts: The Journal of the Archives Section, the Library Association of Australia*, 30.1 (2002) <<https://www.tandfonline.com/loi/raam20>>

'Informal Adult Learning White Paper: The Learning Revolution'
<http://webarchive.nationalarchives.gov.uk/+http://www.dius.gov.uk/skills/engaging_learners/informal_adult_learning/white_paper>

Information Commissioner's Office, 'Data (Use and Access) Act 2025 - Guidance' (Information Commissioner's Office)
<<https://ico.org.uk/about-the-ico/what-we-do/legislation-we-cover/data-use-and-access-act-2025/>>

'Inspiring Learning, Building Communities (MLA)'
<http://www.mla.gov.uk/what/policy_development/~media/Files/pdf/2007/inspiring_learning_building_communities>

'Institute for Public Policy Research (IPPR), The New Identity Politics, 2007'
<https://www.ippr.org/files/images/media/files/publication/2011/05/New%20identity%20politics_1562.pdf>

International Conference of the Round Table on Archives and International Council on Archives, *Access to Information: Technological Challenges : Proceedings of the Thirty-Third International Conference of the Round Table on Archives : XXXIII Stockholm 1998* (Paris, France: ICA, 1999)

Jenkins, Tiffany, 'Introduction to the Special Issue on Cultural Interventions', *Journal of Intervention and Statebuilding*, 7.2 (2013), 119–24
<<https://doi.org/10.1080/17502977.2012.714239>>

Jenkinson, Hilary, *A Manual of Archive Administration*, 2nd ed. reprinted (Lund, Humphries, 1965)

Jimerson, Randall C., 'Archives for All: Professional Responsibility and Social Justice', *The American Archivist*, 70.2 (2007), 252–81 <<http://www.jstor.org/stable/40294571>>

Jimerson, Randall C. and Society of American Archivists, *Archives Power: Memory, Accountability, and Social Justice* (Chicago: Society of American Archivists, 2009)

Johnson, A., 'Users, Use and Context: Supporting Interaction between Users and Digital Archives', in *What Are Archives?: Cultural and Theoretical Perspectives : A Reader* (London: Routledge, 2016) <<https://www.taylorfrancis.com/books/9781134759736>>

Johnson, V., '"Creating History": Confronting the Myth of Objectivity in the Archive',

- Archives, 32.117 (2007), 128–43 <<https://doi.org/10.3828/archives.2007.10>>
- Johnston, Ian, 'Whose History Is It Anyway?', *Journal of the Society of Archivists*, 22.2 (2001), 213–29 <<https://doi.org/10.1080/00379810120081154>>
- Jones, Matthew, 'Archives and Museums—Threat or Opportunity?', *Journal of the Society of Archivists*, 18.1 (1997), 27–35 <<https://doi.org/10.1080/00379819709511810>>
- Jones, Michael, and Cate O'Neill, 'Identity, Records and Archival Evidence: Exploring the Needs of Forgotten Australians and Former Child Migrants', *Archives and Records*, 35.2 (2014), 110–25 <<https://doi.org/10.1080/23257962.2014.951032>>
- Kaplan, Elisabeth, 'We Are What We Collect, We Collect What We Are: Archives and the Construction of Identity', *The American Archivist*, 63.1 (2000), 126–51 <<http://www.jstor.org/stable/40283823>>
- Karadkar, Unmil P., and Ciaran B. Trace, 'Mobile Device Policies in Archive Reading Rooms', *Proceedings of the American Society for Information Science and Technology*, 50.1 (2013), 1–3 <<https://doi.org/10.1002/meet.14505001173>>
- Kecskeméti, Charles, Székely, Iván, and Council of Europe, *Access to Archives: A Handbook of Guidelines for Implementation of Recommendation No R (2000)13 on a European Policy on Access to Archives* (Strasbourg: Council of Europe Publishing, 2005)
- Kepley, D.R., 'Reference Service and Access', in *Managing Archives and Archival Institutions* (Chicago: University of Chicago Press, 1989)
- Ketelaar, Eric, 'Access: The Democratic Imperative', *Archives and Manuscripts: The Journal of the Archives Section, the Library Association of Australia*, 34.2 (2006) <<https://publications.archivists.org.au/index.php/asa/article/view/9865/9859>>
- , 'Archives as Spaces of Memory', *Journal of the Society of Archivists*, 29.1 (2008), 9–27 <<https://doi.org/10.1080/00379810802499678>>
- Krause, M., 'Undergraduates in the Archives: Using an Assessment Rubric to Measure Learning', *The American Archivist*, 73 (2010) <<https://www.jstor.org/stable/23290757>>
- 'Legislation and Regulations | The National Archives' <<https://www.nationalarchives.gov.uk/information-management/legislation/>>
- Lester, Peter, 'Is the Virtual Exhibition the Natural Successor to the Physical?', *Journal of the Society of Archivists*, 27.1 (2006), 85–101 <<https://doi.org/10.1080/00039810600691304>>
- Little, H., 'Archive Fever as Genealogical Fever: Coming Home to Scottish Archives', *Archivaria*, 64 (2007) <<https://archivaria.ca/index.php/archivaria/article/view/13147>>
- Little, Hannah, 'Identifying the Genealogical Self', *Archival Science*, 11.3–4 (2011), 241–52 <<https://doi.org/10.1007/s10502-011-9159-9>>
- Littler, Jo and Naidoo, Roshi, *The Politics of Heritage: The Legacies of 'Race'* (London: Routledge, 2005), Comedia

'Localism Act 2011' (The Stationery Office, 2011)
<<http://www.legislation.gov.uk/ukpga/2011/20/contents/enacted>>

London (England). Mayor's Commission on African and Asian Heritage, London (England). Mayor, and Greater London Authority, Delivering Shared Heritage: The Mayor's Commission on African and Asian Heritage (London: Greater London Authority, 2005)

———, Delivering Shared Heritage: The Mayor's Commission on African and Asian Heritage (London: Greater London Authority, 2005)

———, Delivering Shared Heritage: The Mayor's Commission on African and Asian Heritage (London: Greater London Authority, 2005)

Longmore, Bruno B. W., 'Business Orientation and Customer Service Delivery: The Tyranny of the Customer', *Journal of the Society of Archivists*, 21.1 (2000), 27–36
<<https://doi.org/10.1080/00379810050006894>>

Lowenthal, D., 'Archival Perils: An Historian's Pliant', *Archives*, 31.114 (2006), 49–75
<<https://doi.org/10.3828/archives.2006.6>>

MacNeil, Heather, *Without Consent: The Ethics of Disclosing Personal Information in Public Archives* ([Chicago, Ill.]: Society of American Archivists, 1992)

MacQueen, Hector L., 'Reform of Archival Legislation: A Scots Perspective 1', *Journal of the Society of Archivists*, 26.2 (2005), 201–13 <<https://doi.org/10.1080/00039810500284689>>

Magee, Karl, and Susannah Waters, 'Archives, Artists and Designers', *Journal of the Society of Archivists*, 32.2 (2011), 273–85 <<https://doi.org/10.1080/00379816.2011.619707>>

Mander, D., 'Special, Local and about Us: The Development of Community Archives in Britain', in *Community Archives: The Shaping of Memory* (London: Facet, 2009), Principles and practice in records management and archives
<<https://doi.org/10.29085/9781856049047>>

'Manuscript Transcription by Crowdsourcing: Transcribe Bentham | Moyle | LIBER Quarterly' <<http://liber.library.uu.nl/index.php/lq/article/view/7999>>

Marsden, Christopher, 'Sectors and Domains: Some Reflections on Co-Operation and Integration', *Journal of the Society of Archivists*, 22.1 (2001), 17–23
<<https://doi.org/10.1080/00379810120037469>>

Matin, S.I., 'Inheriting Diversity. Archiving the Past', in *The Politics of Heritage: The Legacies of 'Race'* (London: Routledge, 2005), Comedia

Mayor's Commission on African & Asian Heritage, 'Subcommittee for Diversifying Audiences: Report & Recommendations', 2009
<https://historyworks-media-01.s3.amazonaws.com/media/uploads/14-7-11pd_diversifying_audiences_highlighted.pdf>

McKemmish, Sue and Charles Sturt University, *Archives: Recordkeeping in Society* (Wagga Wagga, N.S.W.: Centre for Information Studies, Charles Sturt University, 2005), Topics in

Australasian library and information studies

Meijer, Albert, 'Accountability in an Information Age: Opportunities and Risks for Records Management', *Archival Science*, 1.4 (2001), 361-72
<<https://doi.org/10.1007/BF02438902>>

Menne-Haritz, Angelika, 'Access — The Reformulation of an Archival Paradigm', *Archival Science*, 1.1 (2001), 57-82
<<https://search.proquest.com/publication/26061?OpenUrlRefId=info:xri/sid:primo>>

Methven, Patricia and Society of Archivists (Great Britain), *Measuring Performance: A Practical Guide for Use in the Setting of Standards and Measurement of Collection Policy, Document Production, Repository Facilities, Cataloguing, Indexing, Outreach and User Satisfaction* (London: Society of Archivists, 1993), Best practice guideline

Meyer, E. T., 'Splashes and Ripples: Synthesizing the Evidence on the Impacts of Digital Resources' (London: JISC, 2011)
<http://papers.ssrn.com/sol3/papers.cfm?abstract_id=1846535>

Miller, Fredric M., 'Social History and Archival Practice', *The American Archivist*, 44.2 (1981), 113-24 <<http://www.jstor.org/stable/40292380>>

MLA, '[ARCHIVED CONTENT] Find out about Disability', 5AD
<http://webarchive.nationalarchives.gov.uk/20110802101741/http://www.mla.gov.uk/what/support/toolkits/libraries_disability/find_out_about_disability>

'MLA, "Access For All" Toolkit. Enabling Inclusion for Museums, Libraries and Archives, 2004' <<https://collectionstrust.org.uk/resource/access-for-all-toolkit/>>

'MLA, Setting the Pace. 2007-2012', 2007
<http://www.mla.gov.uk/what/publications/~media/Files/pdf/2007/setting_the_pace.ashx>

'Modeling Crowdsourcing for Cultural Heritage | MW2014: Museums and the Web 2014'
<<http://mw2014.museumsandtheweb.com/paper/modeling-crowdsourcing-for-cultural-heritage/>>

'Modes of Seeing: Digitized Photographic Archives and the Experienced User on JSTOR'
<http://www.jstor.org.libproxy.ucl.ac.uk/stable/23290754?Search=yes&resultItemClick=true&searchText=flanagan&searchText=games&searchUri=%2Faction%2FdoBasicSearch%3FQuery%3Dflanagan%2Bgames%26amp%3Bfilter%3Djid%253A10.2307%252Fj50000557%26amp%3BSearch%3DSearch%26amp%3Bwc%3Don%26amp%3Bfc%3Doff%26amp%3BglobalSearch%3D%26amp%3BsbbBox%3D%26amp%3BsbjBox%3D%26amp%3BsbpBox%3D&seq=1#page_scan_tab_contents>

Moore, Shaunna, and Susan Pell, 'Autonomous Archives', *International Journal of Heritage Studies*, 16.4-5 (2010), 255-68 <<https://doi.org/10.1080/13527251003775513>>

Moran, Jenny, and Martin Taylor, 'Lowering the Drawbridge: Further Thoughts on Discriminating between Readers', *Journal of the Society of Archivists*, 24.1 (2003), 55-64
<<https://doi.org/10.1080/0037981032000061037>>

Mortimer, Ian, 'Discriminating Between Readers: The Case for a Policy of Flexibility', *Journal of the Society of Archivists*, 23.1 (2002), 59-67
<<https://doi.org/10.1080/00379810220120564>>

Moss, M., 'Choreographed Encounter – the Archive and Public History', *Archives*, 32.116 (2007), 41-57 <<https://doi.org/10.3828/archives.2007.4>>

———, 'The Hutton Inquiry, the President of Nigeria and What the Butler Hoped to See', *The English Historical Review*, 120.487 (2005), 577-92
<<https://doi.org/10.1093/ehr/cei121>>

Moss, Michael, 'Living with Insecurity: Lessons from the University of Glasgow Archives and Business Record Centre', *Journal of the Society of Archivists*, 18.1 (1997), 19-25
<<https://doi.org/10.1080/00379819709511809>>

'Museums, Libraries and Archives - Learning - Home'
<<http://www.artscouncil.org.uk/advice-and-guidance/inspiring-learning-all-home-page>>

Museums, Libraries and Archives Council (Great Britain), *Investing in Knowledge: A Five-Year Vision for England's Museums, Libraries and Archives* (London: Museums, Libraries and Archives Council, 2004)

Museums, Libraries and Archives Council (Great Britain). Archives Task Force, *Listening to the Past, Speaking to the Future: Report of the Archives Task Force* (London: Museums, Libraries and Archives Council, 2004)
<<http://www.ceice.gva.es/documents/163449496/163453359/ArchivesTaskForce.pdf/58e8d636-af87-4588-ae48-e7f2f4ce6f66>>

Naidoo, Roshi, George Padmore Institute, and London Museums, Libraries and Archives Council (England), *Exploring Archives: A Teacher's Resource Pack to Support Creative Citizenship Education through the Use of Archives*, The George Padmore Institute. History and Citizenship Key Stages 3-4 (London: MLA London, 2006), *Exploring archives*

National Archives (Great Britain), *Community Access to Archives Project: Final Report* ([Richmond]: National Archives, CAAP, 2004)

National Council on Archives, 'Changing the Future of Our Past', 2002
<<http://www.archives.org.uk/images/documents/Publications/changingfutureofourpast.pdf>>

———, 'Interoperability Protocol', 2003
<<http://www.archives.org.uk/images/documents/Publications/interoperabilityprotocol.pdf>>

National Council on Archives (Great Britain), *Archives in the Regions: An Overview of the English Regional Archive Strategies*. (Sheffield: National Council on Archives, 2001)
<<http://copac.jisc.ac.uk/id/10269767?style=html&title=Archives%20in%20the%20regions%20an%20overview%20of%20the%20English%20regional>>

———, *Archives On-Line: The Establishment of a United Kingdom Archival Network* (Birmingham: National Council on Archives, 1998)
<<http://www.archives.org.uk/images/documents/Publications/archivesonline.pdf>>

———, *Archives On-Line: The Establishment of a United Kingdom Archival Network* (Birmingham: National Council on Archives, 1998)

———, *British Archives: The Way Forward* ([London]: Bell + Howell, 2000)
<<http://www.archives.org.uk/images/documents/britisharchivesthewayforward.pdf>>

National Council on Archives (Great Britain), Museums, Libraries and Archives Council (Great Britain), and National Archives (Great Britain), *Giving Value: Funding Priorities for UK Archives 2005-2010* (Richmond, Surrey: National Archives, 2005)
<http://www.bl.uk/aboutus/acrossuk/worknat/full/newsandevents/nca_giving_value.pdf>

National Preservation Office, 'Photocopying of Library and Archive Materials', 2002
<<http://www.bl.uk/blpac/pdf/photocopy.pdf>>

Nesmith, T., 'Archivists and Public Affairs: Towards a New Archival Public Programming', in *Better off Forgetting?: Essays on Archives, Public Policy, and Collective Memory* (Toronto: University of Toronto Press, 2010)
<<https://www-jstor-org.libproxy.ucl.ac.uk/stable/10.3138/9781442689879>>

'New Directions in Social Policy: Developing the Evidence Base for Museums, Libraries and Archives in England (MLA)' <<http://eprints.whiterose.ac.uk/76509/>>

Newman, Andrew, and Fiona McLean, 'Presumption, Policy and Practice', *International Journal of Cultural Policy*, 10.2 (2004), 167-81
<<https://doi.org/10.1080/1028663042000255790>>

Nicholls, C., 'Exhibiting Evidence: A Case Study', *Archivaria*, 55.1, 27-42
<<https://archivaria.ca/index.php/archivaria/article/view/12404/13500>>

Nicholls, C., 'The Role of Outreach in Australian Archive Programs', *Archives and Manuscripts: The Journal of the Archives Section, the Library Association of Australia*, 29 (2001)

Nilsson Stutz, Liv, 'Claims to the Past. A Critical View of the Arguments Driving Repatriation of Cultural Heritage and Their Role in Contemporary Identity Politics', *Journal of Intervention and Statebuilding*, 7.2 (2013), 170-95
<<https://doi.org/10.1080/17502977.2012.714243>>

Norgrove, K., S. Mirchandani, and J. Goddard, 'Community Archives Landscape Research, MLA, 2008', 2008
<<http://webarchive.nationalarchives.gov.uk/20111013135435/http://research.mla.gov.uk/evidence/view-publication.php?pubid=950>>

Norgrove, Katie and National Council on Archives (Great Britain), *Taking Part: An Audit of Social Inclusion Work in Archives* (Sheffield: National Council on Archives, 2001)
<<http://www.archives.org.uk/images/documents/takingpart.pdf>>

'Other Archival Legislation - The National Archives'
<<http://www.nationalarchives.gov.uk/information-management/legislation/other-archival-legislation/>>

Özdemir, Lâle, 'The National Archives and the Lord Chancellor's Advisory Council on

National Records and Archives in the Freedom of Information Era', *Journal of the Society of Archivists*, 30.2 (2009), 137-45 <<https://doi.org/10.1080/00379810903444961>>

Padfield, Timothy, *Copyright for Archivists and Records Managers*, Fifth edition (London: Facet Publishing, 2015)

Parker, Sandra, *Neighbourhood Renewal & Social Inclusion : The Role of Museums, Archives and Libraries* (Newcastle uponTyne, 2002)
<<http://copac.jisc.ac.uk/id/20532714?style=html&title=Neighbourhood%20renewal%20%26%20social%20inclusionthe%20role%20of>>

Pearce-Moses, Richard, 'Janus in Cyberspace: Archives on the Threshold of the Digital Era', *The American Archivist*, 70.1 (2007), 13-22 <<http://www.jstor.org/stable/40294447>>

'Performance Framework, Partnerships and Local Area Agreements - Local Government - Communities and Local Government'
<<http://webarchive.nationalarchives.gov.uk/+http://www.communities.gov.uk/localgovernment/performanceframeworkpartnerships/>>

Procter, Margaret, 'On the Crest of a Wave or Swimming Against the Tide? Professional Education in an Information-Conscious Society1', *Journal of the Society of Archivists*, 26.1 (2005), 55-73 <<https://doi.org/10.1080/00039810500047433>>

———, 'Professional Education and the Public Policy Agenda1', *Journal of the Society of Archivists*, 28.1 (2007), 19-34 <<https://doi.org/10.1080/00379810701365194>>

Prom, C.J., 'Using Web Analytics to Improve Online Access to Archival Resources', *The American Archivist*, 74.1 (2011), 158-84
<<https://doi.org/10.17723/aarc.74.1.h56018515230417v>>

'Protection of Personal Data - European Commission'
<<http://ec.europa.eu/justice/data-protection/>>

'Public Records Act - Frequently Asked Questions - The National Archives'
<<http://www.nationalarchives.gov.uk/information-management/legislation/public-records-act/prfa-faqs/>>

'Public Records Act 1958 (Pre Freedom of Information) and Public Records Act 1958 (as Amended by Freedom of Information Act 2000)'
<<http://www.nationalarchives.gov.uk/information-management/legislation/public-records-act.htm>>

Public Services Quality Group, National Council on Archives, 'A Standard for Access to Archives', 2008
<https://static1.squarespace.com/static/60773266d31a1f2f300e02ef/t/61b855baf9e15d5909a1060a/1639470522963/access_standard_2008.pdf>

Pugh, Mary Jo and Society of American Archivists, *Providing Reference Services for Archives & Manuscripts*, [Rev. ed.] (Chicago, Ill: Society of American Archivists, 2005), Archival fundamentals series

Quirk, Rachel, Martin Olver, Max Hammond, and Claire Davies, 'Guide to Researching

Audiences' <https://sca.jiscinvolve.org/wp/files/2009/07/sca_audiences_guide_v1-03.pdf>

'REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016'
<<https://publications.europa.eu/en/publication-detail/-/publication/3e485e15-11bd-11e6-ba9a-01aa75ed71a1/language-en>>

Resource, 'Security in Museums, Archives and Libraries: A Practical Guide', 2003
<<http://326gtd123dbk1xdkdm489u1q.wpengine.netdna-cdn.com/wp-content/uploads/2016/11/Security-in-Museums-Archives-and-Libraries-A-Practical-Guide.pdf>>

Resource: The Council for Museums, Archives and Libraries, Using Museums, Archives and Libraries to Develop a Learning Community: A Strategic Plan for Action (London: Resource: The Council for Museums, Archives and Libraries, 2001)

Resource's Archives Agenda : A Consultation Paper for the UK Archives Community, April 2001 (London: Resource, 2001)
<<http://copac.ac.uk/search?keyword=Archives%20Agenda%20Consultation%20Paper&sort-order=ti%2C-date&rn=1>>

'Results of Surveys of Visitors to British Archives 2002, 2004, 23006, 2007, 2009, 2011'
<<http://www.archives.org.uk/publications/other-useful-publications.html>>

'Review of The 30 Year Rule' (The Stationary Office, 2009)
<<http://webarchive.nationalarchives.gov.uk/20090516124148/http://www.30yearrulereview.org.uk>>

'Revisiting Collections: Revealing Significance - an ALM London Project' (London: ALM London, 2005)
<http://valbott.co.uk/wp-content/uploads/2010/08/revisiting_collections.pdf>

Rolan, Gregory, 'Towards Archive 2.0: Issues in Archival Systems Interoperability', Archives and Manuscripts, 2014, 1-19 <<https://doi.org/10.1080/01576895.2014.959535>>

Runciman, W. G., Hutton and Butler: Lifting the Lid on the Workings of Power (Oxford: Published for the British Academy by Oxford University Press, 2004)

Sabin, R.W., and L. Samuels, 'Listening to the Past, Speaking to the Future. Annex E: Towards a Better Understanding of Non-Users' (MLA, 2003)
<<https://webarchive.nationalarchives.gov.uk/20111013140256/http://research.mla.gov.uk/evidence/view-publication.php?pubid=11>>

Samouelian, Mary, 'Embracing Web 2.0: Archives and the Newest Generation of Web Applications', The American Archivist, 72.1 (2009), 42-71
<<http://www.jstor.org/stable/40294595>>

Sandell, Richard, 'Museums as Agents of Social Inclusion', Museum Management and Curatorship, 17.4 (1998), 401-18 <<https://doi.org/10.1080/09647779800401704>>

———, 'Social Inclusion, the Museum and the Dynamics of Sectoral Change', Museum Studies, 1.1 (2003) <<https://journals.le.ac.uk/ojs1/index.php/mas/article/view/13>>

- Sanderson, Margaret H. B., 'Exhibitions and Education Services: The Scottish Record Office Experience', *Journal of the Society of Archivists*, 11.1-2 (1990), 10-16
<<https://doi.org/10.1080/00379819009511617>>
- Schellenberg, T. R., *Modern Archives: Principles and Techniques* (Chicago, Ill: University of Chicago Press, 1975), Midway reprints
- Schultz, Lainie, 'Maintaining Aboriginal Engagement in Australian Museums: Two Models of Inclusion', *Museum Management and Curatorship*, 29.5 (2014), 412-28
<<https://doi.org/10.1080/09647775.2014.957489>>
- Screene, Lorraine, 'How Prepared Are Public Bodies for the Implementation of the UK Freedom of Information Act, in January 2005?', *Records Management Journal*, 15.1 (2005), 34-42 <<https://doi.org/10.1108/09565690510585411>>
- 'Securing Excellence; Delivering for Communities Museum, Libraries and Archives and the Local Government White Paper'
<http://webarchive.nationalarchives.gov.uk/20120215221625/http://www.mla.gov.uk/what/publications/~media/Files/pdf/2007/securing_excellenceUpdated.ashx>
- Sexton, Anna, Chris Turner, Geoffrey Yeo, and Susan Hockey, 'Understanding Users: A Prerequisite for Developing New Technologies', *Journal of the Society of Archivists*, 25.1 (2004), 33-49 <<https://doi.org/10.1080/0037981042000199133>>
- Sexton, Anna, Geoffrey Yeo, Chris Turner, and Susan Hockey, 'User Feedback: Testing the Leaders Demonstrator Application', *Journal of the Society of Archivists*, 25.2 (2004), 189-208 <<https://doi.org/10.1080/0037981042000271501>>
- Shenton, Caroline, *Archival Web Sites: A Guide to Creating, Designing, Marketing and Maintaining a Web Site for Archive Services* (London: Society of Archivists, 2002), Best practice guideline
- Shepherd, E., A. Stevenson, and A. Flinn, 'Freedom of Information and Records Management in Local Government: Help or Hindrance?', *Information Polity*, 16.2 (2011)
<http://discovery.ucl.ac.uk/1324069/1/Shepherd_information_polity-2010-final.pdf>
- Shepherd, Elizabeth, 'Freedom of Information and Records Management in the UK: What Has Been the Impact?', *Journal of the Society of Archivists*, 28.2 (2007), 125-38
<<https://doi.org/10.1080/00379810701607736>>
- Shepherd, Elizabeth, and Elizabeth Ennion, 'How Has the Implementation of the UK Freedom of Information Act 2000 Affected Archives and Records Management Services?', *Records Management Journal*, 17.1 (2007), 32-51
<<https://doi.org/10.1108/09565690710730688>>
- Shepherd, Elizabeth, Alice Stevenson, and Andrew Flinn, 'Information Governance, Records Management, and Freedom of Information: A Study of Local Government Authorities in England', *Government Information Quarterly*, 27.4 (2010), 337-45
<<https://doi.org/10.1016/j.giq.2010.02.008>>
- , 'Records Management in English Local Government: The Effect of Freedom of Information', *Records Management Journal*, 21.2 (2011), 122-34

<<https://doi.org/10.1108/09565691111152053>>

———, 'The Impact of Freedom of Information on Records Management and Record Use in Local Government: A Literature Review', *Journal of the Society of Archivists*, 30.2 (2009), 227–48 <<https://doi.org/10.1080/00379810903445000>>

Shepherd, Elizabeth and Yeo, Geoffrey, *Managing Records: A Handbook of Principles and Practice* (London: Facet Publishing, 2002)

Sherratt, Tim, 'Archives of Emotion' <<http://discontents.com.au/archives-of-emotion/>>

Sillitoe, Paul J., 'Privacy in a Public Place: Managing Public Access to Personal Information Controlled by Archives Services', *Journal of the Society of Archivists*, 19.1 (1998), 5–15 <<https://doi.org/10.1080/00379819809514418>>

Sixsmith, Mike, *Touring Exhibitions: The Touring Exhibition Group's Manual of Good Practice* (Oxford: Butterworth-Heinemann, 1995)

'Small Stories in a Big Data World'
<<http://discontents.com.au/small-stories-in-a-big-data-world/>>

Smith, Elizabeth Hallam, 'Customer Focus and Marketing in Archive Service Delivery: Theory and Practice 1', *Journal of the Society of Archivists*, 24.1 (2003), 35–53 <<https://doi.org/10.1080/0037981032000061028>>

Smith, Kelvin, *Freedom of Information: A Practical Guide to Implementing the Act* (London: Facet, 2004)

Smyth, Z., 'The Impact of Freedom of Information Legislation in Ireland 1', *Journal of the Society of Archivists*, 24.1 (2003), 83–91 <<https://doi.org/10.1080/0037981032000061055>>

Society of Archivists (Great Britain), 'Journal of the Society of Archivists'
<<https://www.tandfonline.com/loi/cjsa20>>

Stevens, Mary, Andrew Flinn, and Elizabeth Shepherd, 'New Frameworks for Community Engagement in the Archive Sector: From Handing over to Handing On', *International Journal of Heritage Studies*, 16.1–2 (2010), 59–76 <<https://doi.org/10.1080/13527250903441770>>

Storey, Richard, A. M. Wherry, and J. F. Wilson, 'Three Views on Security', *Journal of the Society of Archivists*, 10.3 (1989), 108–14 <<https://doi.org/10.1080/00379818909514367>>

'Strong and Prosperous Communities - the Local Government White Paper - Local Government - Communities and Local Government'
<<http://webarchive.nationalarchives.gov.uk/+http://www.communities.gov.uk/localgovernment/strategies/strongprosperous/>>

Stylianou-Lambert, Theopisti, 'Re-Conceptualizing Museum Audiences: Power, Activity, Responsibility', *Visitor Studies*, 13.2 (2010), 130–44 <<https://doi.org/10.1080/10645578.2010.509693>>

'Supporting Archives | Arts Council'

<<http://www.artscouncil.org.uk/what-we-do/supporting-archives/>>

Survey of Provision for Disabled Users of Museums, Archives, and Libraries : Executive Summary : SOLON Consultants' Report to Re:Source, 2001. (London: Resource, 2001)

<<http://copac.jisc.ac.uk/id/30645437?style=html&title=Survey%20of%20provision%20for%20disabled%20users%20of%20museums%2C>>

Swain, Ellen D., 'Oral History in the Archives: Its Documentary Role in the Twenty-First Century', *The American Archivist*, 66.1 (2003), 139–58

<<http://www.jstor.org/stable/40294221>>

'Taking Part: The National Survey of Culture, Leisure and Sport Annual Report 2005/2006'

<http://www.mla.gov.uk/what/publications/~/media/Files/pdf/2007/taking_part.ashx>

Taylor, C., Harrower, G., Mirchandani, S., and Norgrove, K., 'Ancestral and Literary Tourism in the East Midlands' (MLA)

<<http://emms.org.uk/swf/mmf/pdf/Audience%2520Development/2011/Ancestral%2520and%2520Literary%2520Tourism%2520-%2520Resource%2520pack.pdf>>

Taylor, S., 'Protecting Privacy in Canada's Private Sector', *The Information Management Journal*, 37.4 (2003)

<<https://search.proquest.com/docview/227717705?accountid=14511>>

Terras, Melissa, 'Reuse of Digitised Content (4): Chasing an Orphan Work Through the UK's New Copyright Licensing Scheme' (Blogspot, 2014)

<<https://melissaterras.blogspot.com/2014/10/reuse-of-digitised-content-4-chasing.html>>

'The Environmental Information Regulations 2004'

<<http://www.legislation.gov.uk/uksi/2004/3391/contents/made>>

The National Archives, 'Access to Public Records'

<<https://www.nationalarchives.gov.uk/information-management/manage-information/selection-and-transfer/sensitivity-reviews-on-selected-records/access-to-public-records/>>

———, 'Data Protection Act 1998. A Guide for Records Managers and Archivists'

<<http://www.legislation.gov.uk/ukpga/1998/29/contents>>

———, 'Freedom of Information. Lord Chancellor's Code of Practice on the Management of Records under Section 46 of the Freedom of Information Act 2000', 2002

<<https://webarchive.nationalarchives.gov.uk/20150603223501/https://www.justice.gov.uk/downloads/information-access-rights/foi/foi-section-46-code-of-practice.pdf>>

———, 'Re-Using Public Sector Information'

<<http://www.nationalarchives.gov.uk/information-management/re-using-public-sector-information/>>

The National Archives UK, 'Community Access to Archives Project, Final Report and Best Practice Guidelines', 2004

<<https://web.archive.org/web/20071120081640/http://www.nationalarchives.gov.uk/documents/finalreport.pdf>>

——, 'Projects' (The National Archives UK)
<<https://www.nationalarchives.gov.uk/education/outreach/projects/>>

'"The Old Version Flickers More": Digital Preservation from the User's Perspective on JSTOR'
<http://www.jstor.org.libproxy.ucl.ac.uk/stable/40294315?Search=yes&resultItemClick=true&searchText=flanigan&searchText=games&searchUri=%2Faction%2FdoBasicSearch%3FQuery%3Dflanigan%2Bgames%26amp%3Bfilter%3Djid%253A10.2307%252Fj50000557%26amp%3BSearch%3DSearch%26amp%3Bwc%3Don%26amp%3Bfc%3Doff%26amp%3BglobalSearch%3D%26amp%3Bsbbox%3D%26amp%3BsbjBox%3D%26amp%3BsbpBox%3D&seq=1#page_scan_tab_contents>

Theimer, K., 'What Is the Meaning of Archives 2.0?', *The American Archivist*, 74.1 (2011)
<<https://doi.org/10.17723/aarc.74.1.h7tn4m4027407666>>

Theimer, Kate, 'Interactivity, Flexibility and Transparency: Social Media and Archives 2.0'', in *The Future of Archives and Recordkeeping: A Reader* (London: Facet, 2010)
<https://ucl.primo.exlibrisgroup.com/view/action/uresolver.do?operation=resolveService&package_service_id=14509809360004761&institutionId=4761&customerId=4760&VE=true>

Theimer, Kate, *Web 2.0 Tools and Strategies for Archives and Local History Collections* (London: Facet, 2010)

Tim Owen and Rosalind Johnson, 'Libraries, Museums and Archive Collaboration in the United Kingdom and Europe', *Art Libraries Journal*, 24.4 (1999), 10–13
<<https://search.proquest.com/publication/636385?OpenUrlRefId=info:xri/sid:primo>>

'TNA Report on the Re-Use of Public Sector Information', 2010
<<http://www.nationalarchives.gov.uk/documents/information-management/psi-report.pdf>>

Tough, Alistair and Moss, Michael, *Record Keeping in a Hybrid Environment: Managing the Creation, Use, Preservation and Disposal of Unpublished Information Objects in Context* (Oxford: Chandos, 2006), Chandos information professional series

Trant, J., 'Curating Collections Knowledge: Museums on the Cyberinfrastructure'', in *Museum Informatics: People, Information, and Technology in Museums* (New York: Routledge, 2008), Routledge studies in library and information science
<https://ucl.primo.exlibrisgroup.com/view/action/uresolver.do?operation=resolveService&package_service_id=14908805540004761&institutionId=4761&customerId=4760&VE=true>

Trinkaus, R.G., 'Preserving Special Collections through Internal Security', *College and Research Libraries*, 50.4 (1989)
<<https://crl.acrl.org/index.php/crl/article/view/14482/15928>>

Turton, Alison and Business Archives Council (Great Britain), 'The Public Relations Uses of Business Archives', in *Managing Business Archives* (Oxford: Butterworth/Heinemann in association with the Business Archives Council, 1991)

Twigge, S., 'Public Records, Public Consultation. The Involvement of Stakeholders in the

Selection of Records at the PRO', Archives and Manuscripts: The Journal of the Archives Section, the Library Association of Australia, 31.1 (2003)
<<https://www.tandfonline.com/loi/raam20>>

'UK Freedom of Information Blog' <<http://foia.blogspot.co.uk/>>

Valge, Jaak, and Birgit Kibal, 'Restrictions on Access to Archives and Records in Europe: A History and the Current Situation', Journal of the Society of Archivists, 28.2 (2007), 193-214 <<https://doi.org/10.1080/00379810701611951>>

Viejo-Rose, Dacia, 'Reconstructing Heritage in the Aftermath of Civil War: Re-Visioning the Nation and the Implications of International Involvement', Journal of Intervention and Statebuilding, 7.2 (2013), 125-48 <<https://doi.org/10.1080/17502977.2012.714241>>

Washburn et al., Bruce, 'Social Media and Archives: A Survey of Archive Users' (Dublin, Ohio: OCLC Research, 2013)
<<http://www.oclc.org/research/publications/library/2013/2013-06r.html>>

Waterton, Emma, and Steve Watson, Heritage and Community Engagement: Collaboration or Contestation? (Abingdon: Routledge, 2011)

Weir, Chris, 'Selling Yourself: Outreach & Promotion in the Nottinghamshire Archives Office', Journal of the Society of Archivists, 12.1 (1991), 15-25
<<https://doi.org/10.1080/00379819109514390>>

Weir, Christopher, 'The Marketing Context. Outreach: Luxury or Necessity?', Journal of the Society of Archivists, 25.1 (2004), 71-77
<<https://doi.org/10.1080/0037981042000199160>>

'Welcome | TIDSR: Toolkit for the Impact of Digitised Scholarly Resources'

'Wellcome Digital Library' <<http://wellcomedigitalallibrary.blogspot.co.uk/>>

West, Celine, and Charlotte H. F. Smith, "'WE ARE NOT A GOVERNMENT POODLE'", International Journal of Cultural Policy, 11.3 (2005), 275-88
<<https://doi.org/10.1080/10286630500411259>>

'WhatDoTheyKnow - Make and Browse Freedom of Information (FOI) Requests'
<<https://www.whatdotheyknow.com/>>

Whiteside, Andrew, 'Enhancing Provision of Archive Services for the Visually Impaired', Journal of the Society of Archivists, 23.1 (2002), 73-86
<<https://doi.org/10.1080/00379810220120582>>

Williams, Caroline, Managing Archives: Foundations, Principles and Practice (Oxford: Chandos Publishing, 2006), Chandos information professional series

Wilson, Ian E., 'Strategies for Communication', Journal of the Society of Archivists, 16.1 (1995), 55-69 <<https://doi.org/10.1080/00379819509511760>>

Wood, H., 'The Fetish of the Document: An Exploration of Attitudes towards Archives', in New Directions in Archival Research (Liverpool: Liverpool University Centre for Archive

Studies, 2000)

Wormleighton, Tim, 'The Devon Record Office Service Point Scheme', *Journal of the Society of Archivists*, 16.2 (1995), 173–78 <<https://doi.org/10.1080/00379819509511775>>

WORTHY, BEN, 'More Open but Not More Trusted? The Effect of the Freedom of Information Act 2000 on the United Kingdom Central Government', *Governance*, 23.4 (2010), 561–82 <<https://doi.org/10.1111/j.1468-0491.2010.01498.x>>

Wythe, Deborah and Society of American Archivists, *Museum Archives: An Introduction* (Chicago: Society of American Archivists, 2004)

X, Ajamu, T. Campbell, and M. Stevens, 'Love and Lubrication in the Archives, or Rukus!: A Black Queer Archive for the United Kingdom', *Archivaria*, 68 (2009), 271–194 <<https://archivaria.ca/index.php/archivaria/article/view/13240>>

Yakel, E., 'Impact of Internet-Based Discovery Tools on Use and Users of Archives', *Comma*, 2–3 (2003)

Yakel, E., S. Shaw, and P. Reynolds, 'Creating the Next Generation of Archival Finding Aids', *D-Lib Magazine*, 13.5/6 (2007) <<https://doi.org/10.1045/may2007-yakel>>

Yakel, E., and D.A. Torres, 'Genealogists as a "Community of Records"', *The American Archivist*, 70.1 (2007) <<https://www.jstor.org/stable/40294451>>

Yeo, Geoffrey, 'Understanding Users and Use: A Market Segmentation Approach', *Journal of the Society of Archivists*, 26.1 (2005), 25–53 <<https://doi.org/10.1080/00039810500047425>>