INSTG001: Access: policies and practice

Access and Use of Archives and Records



'20-Year Rule | The National Archives'. N.p., n.d. Web.

https://www.nationalarchives.gov.uk/about/our-role/transparency/20-year-rule/>.

'About Participatory Budgeting – PB Network'. N.p., n.d. Web.

..

Access to Archives - Legal Aspects: Proceedings of the Thirty-Second International Conference of the Round Table on Archives. Paris: International Council on Archives, 1998. Web.

http://copac.jisc.ac.uk/id/26793005?style=html&title=Access%20to%20archiveslegal%20 aspects.>.

'Access to Public Records'. 2015. Web.

http://www.nationalarchives.gov.uk/documents/information-management/access-to-public-records.pdf.

Adkins, E.W. 'Our Journey towards Diversity – and a Call for (More) Action'. The American archivist 71.1 (2008): n. pag. Web.

https://doi.org/10.17723/aarc.71.1.lv370048r7875175>.

Ailes, Adrian, and Iain Watt. 'Survey of Visitors to British Archives, June 1981'. Journal of the Society of Archivists 20.2 (1999): 177–194. Web.

Allan, Kate. Paper Wars: Access to Information in South Africa. Johannesburg: Wits University Press, 2009. Print.

Allen, Nicola. 'Articulating an Agenda for Change—the RSA Archive Experience 1'. Journal of the Society of Archivists 27.2 (2006): 165–186. Web.

Allen, Susan M. 'Preventing Theft in Academic Libraries and Special Collections'. Library & Archival Security 14.1 (1997): 29–43. Web.

Allison-Bunnell, Jodi, Elizabeth Yakel, and Janet Hauck. 'Researchers at Work: Assessing Needs for Content and Presentation of Archival Materials'. Journal of Archival Organization 9.2 (2011): 67–104. Web.

Anderson, I. 'Archival Digitisation: Breaking out of the Strong Box'. Record Keeping in a Hybrid Environment: Managing the Creation, Use, Preservation and Disposal of Unpublished Information Objects in Context. Chandos information professional series. Oxford: Chandos, 2006. Print.

Anderson, Ian G. 'Necessary but Not Sufficient. Modelling Online Archive Development in the UK'. D-Lib Magazine 14.1/2 (2008): n. pag. Web.

Andrews, Patricia M. 'Changing Attitudes in Government to Record Closures'. Journal of the Society of Archivists 19.1 (1998): 17–24. Web.

'Archive Service Accreditation Guidance -June 2014'. Web.

http://www.nationalarchives.gov.uk/documents/archives/archive-service-accreditation-guidance-june-2014.pdf.

'Archive Service Accreditation Standard - June 2014'. Web.

http://www.nationalarchives.gov.uk/documents/archives/archive-service-accreditation-standard-june-2014.pdf.

'Archives & Records Association: Other Useful Publications'. N.p., n.d. Web. http://www.archives.org.uk/publications/other-useful-publications.html.

'Archives and Copyright: Developing an Agenda for Reform | CREATe'. N.p., n.d. Web. http://www.create.ac.uk/archivesandcopyright2013/.

Archives and Records Association UK and Ireland. 'Don't Risk It! Know Your Records Toolkit'. Web.

July14.pdf.

'Archives for the 21st Century | The National Archives'. Web.

<https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment data/file/238511/7744.pdf>.

'Archives for the 21st Century in Action, 2010'. Web.

< http://www.nationalarchives.gov.uk/documents/information-management/archives-for-the-21st-century-in-action.pdf>.

'Archives for the 21st Century in Action: Refreshed 2012-15'. 2012. Web.

https://www.nationalarchives.gov.uk/archives-sector/archives-21-century.htm.

'Archives of the People, by the People, for the People on JSTOR'. n. pag. Web.

<a href="http://www.jstor.org.libproxy.ucl.ac.uk/stable/40294576?Search=yes&resultItemClick=true&searchText=evans&searchText=by&searchText=the&searchText=people&searchUri=%2Faction%2FdoBasicSearch%3FQuery%3Devans%2Bby%2Bthe%2Bpeople%26amp%3Bfilter%3Djid%253A10.2307%252Fj50000557%26amp%3BSearch%3DSearch%26amp%3Bwc%3Don%26amp%3Bfc%3Doff%26amp%3BglobalSearch%3D%26amp%3BsbbBox%26amp%3DsbbBox%26amp%3BsbbBox%26amp%3DsbbBox%26amp%26amp%26amp%26amp%26amp%26amp%26amp%26amp%26amp%26amp

Aslib. 'Records Management Journal'. n. pag. Web.

.

Barata, Kimberly. 'Archives in the Digital Age'. Journal of the Society of Archivists 25.1 (2004): 63–70. Web.

---. 'Archives in the Digital Age: A Study for Resource (via MLA Research Resources

Webpage)'. 2002. Web.

.">http://webarchive.nationalarchives.gov.uk/20110802101741/http:/research.mla.gov.uk/evidence/view-publication.php?dm=nrm&publid=4>.

Barbosa, Belem, and Pedro Quelhas Brito. 'Do Open Day Events Develop Art Museum Audiences?' Museum Management and Curatorship 27.1 (2012): 17–33. Web.

Barratt, Nick. 'From Memory to Digital Record: Personal Heritage and Archive Use in the Twenty-First Century'. Records Management Journal 19.1 (2009): 8–15. Web.

Bastian, J.A. 'Taking Custody, Giving Access: A Postcustodial Role for a New Century'. Archivaria 53 (2002): 76--93. Web.

https://archivaria.ca/index.php/archivaria/article/view/12838/14059.

Bastian, Jeannette Allis and Alexander, Ben. Community Archives: The Shaping of Memory. Principles and practice in records management and archives. London: Facet, 2009. Web.

Benisar, David. 'Freedom of Information Around the World 2006 Report'. 2006. Web. http://www.freedominfo.org/documents/global-survey2006.pdf.

Berry, Charlotte, and Lucy MacKeith. 'Colliding Worlds in the Curatorial Environment: The Archivist and the Activist'. Journal of the Society of Archivists 28.2 (2007): 139–149. Web.

Bettington, Jackie and Australian Society of Archivists. Keeping Archives. 3rd ed. Canberra: Australian Society of Archivists Inc, 2008. Print.

Blais, G. 'Access to Archival Records. A Review of Current Issues: A RAMP Study'. 1995. Web.

."

Bond, David, Vaid, Angeli, and Society of Archivists (Great Britain). Archive Education Services. Best practice guideline. London: Society of Archivists, 1998. Print.

Booker, J. 'Access Policy'. Managing Business Archives. Oxford: Butterworth/Heinemann in association with the Business Archives Council, 1991. Print.

Boyns, Rosemary. 'Archivists and Family Historians: Local Authority Record Repositories and the Family History User Group'. Journal of the Society of Archivists 20.1 (1999): 61–74. Web.

Bradely, C. 'Meditate, Mediate, Celebrate: Public Programming in a Post-Modern World'. Archives and manuscripts: the journal of the Archives Section, the Library Association of Australia 34.2 (2006): n. pag. Print.

Bradsher, James Gregory. Managing Archives and Archival Institutions. Chicago: University of Chicago Press, 1989. Print.

Bressey, C. 'Invisible Presence: The Whitening of the Black Community in the Historical Imagination of British Archives'. Archivaria 61 (2006): 47–61. Web. https://archivaria.ca/index.php/archivaria/article/view/12534.

Brewster Kahle. 'Universal Access to All Knowledge'. The American Archivist 70.1 (2007): 23–31. Web. http://www.jstor.org/stable/40294448.

Bridgley, K., M. Dixon, and P. Dozois. 'In Search of the Chill: Access to Information and Record-Keeping in the Government of Canada'. Archivaria 55 (2003): n. pag. Web. https://archivaria.ca/index.php/archivaria/article/view/12402/13496.

Brikci-Nigassa, P. 'Social Inclusion and Archives'. Archives in the UK and the Government Agenda. Liverpool: LUCAS, 2002. Print.

'Bringing Citizen Scientists and Historians Together | Museumsandtheweb.Com'. N.p., n.d. Web.

http://www.museumsandtheweb.com/mw2011/papers/bringing_citizen_scientists_and_historians torians tog>.

'British Government, Department for Culture, Media and Sport, Policy Action Team 10: Arts and Sport, 1997'. Web.

http://www.cabinetoffice.gov.uk/media/cabinetoffice/social_exclusion_task_force/assets/publications_1997_to_2006/pat_report_10.pdf.

'British Library Preservation Advisory Centre: Using Collections'. Web. http://www.bl.uk/blpac/pdf/handling.pdf.

Brooke, Heather. Your Right to Know: A Citizen's Guide to the Freedom of Information Act. 2nd ed. London: Pluto, 2007. Web.

https://www-jstor-org.libproxy.ucl.ac.uk/stable/j.ctt183g5c2>.

Bruce W. Dearstyne. 'What Is the "Use" of Archives? A Challenge for the Profession'. The American Archivist 50.1 (1987): 76–87. Web. http://www.jstor.org/stable/40294350.

'Building the Big Society'. 2010. Web.

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/78979/building-big-society 0.pdf>.

Burton, Antoinette M. Archive Stories: Facts, Fictions, and the Writing of History. Durham, N.C.: Duke University Press, 2005. Web.

<https://read.dukeupress.edu/books/book/989/Archive-StoriesFacts-Fictions-and-the-Writin g-of>.

Buttler, Anthony L. 'The Results of a Survey of Visitors to Warwickshire County Record Office'. Journal of the Society of Archivists 17.2 (1996): 175–181. Web.

Byrne, A. 'Wikileaks and Web 2.0: Privacy, Security and Other Things That Keep Me Awake'. Archives and Manuscripts: The Journal of the Archives Section, the Library Association of Australia 39.1 (2011): n. pag. Web.

https://publications.archivists.org.au/index.php/asa/article/view/10119.

'Can Museums Be All Things to All People?: Missions, Goals and Marketing's Role'. N.p., n.d. Web. https://www.tandfonline.com/doi/abs/10.1080/09647770000301803.

Care Leavers Association. 'Access to Records'. Care Leavers Association, n.d. Web.

http://www.careleavers.com/accesstorecords.

'Care Leavers to Get Access to Their Records| Rachel Williams | Society | The Guardian'. N.p., n.d. Web.

http://www.theguardian.com/society/2014/mar/18/care-leavers-access-records-new-rules>.

Casini, P. 'European Governance, Citizien's Rights of Access to Documents and the Role of Archives'. Archives and manuscripts: the journal of the Archives Section, the Library Association of Australia 31.2 (2003): n. pag. Web.

https://www.tandfonline.com/loi/raam20.

Ceeney, Natalie. 'The Role of a 21st-Century National Archive—The Relevance of the Jenkinsonian Tradition, and a Redefinition for the Information Society'. Journal of the Society of Archivists 29.1 (2008): 57–71. Web.

Chenier, E. 'Hidden from Historians: Preserving Lesbian Oral History in Canada'. Archivaria 68 (2009): 247–269. Web. https://archivaria.ca/index.php/archivaria/article/view/13239.

Chute, Tamar G. 'What's in a Name?' Journal of Archival Organization 1.2 (2002): 5–40. Web.

Coaston, Makeda, Heritage Diversity Task Force, and London (England). Embedding Shared Heritage: The Heritage Diversity Task Force Report. London: Greater London Authority, 2009. Print.

---. Embedding Shared Heritage: The Heritage Diversity Task Force Report. London: Greater London Authority, 2009. Print.

'Code Of Practice For Archivists And Records Managers Under Section 51(4) Of The Data Protection Act 1998'. 2007. Web.

http://www.nationalarchives.gov.uk/documents/information-management/dp-code-of-practice.pdf.

Cole, Denise. 'Museum Marketing as a Tool for Survival and Creativity: The Mining Museum Perspective'. Museum Management and Curatorship 23.2 (2008): 177–192. Web.

Coleman, Allison, and Susan J. Davies. 'Copyright and Collections: Recognising the Realities of Cross-Domain Integration'. Journal of the Society of Archivists 23.2 (2002): 223–232. Web.

'Community Archives and the Sustainable Communities Agenda (MLA / Jura Consultants)'. 2009. Web.

https://webarchive.nationalarchives.gov.uk/20101117061613/http://research.mla.gov.uk/evidence/view-publication.php?publid=949>.

'Community Archives: The National Directory of Community Archives in the UK'. N.p., n.d. Web. http://www.communityarchives.org.uk/.

'Community Engagement and the Olympic and Paralympic Games Special Issue: Journal of the Society of Archivists - Volume 33, Issue 1, 2012'. n. pag. Web.

https://www.tandfonline.com/toc/cjsa20/33/1>.

Constitutional Reform and Governance Act 2010. N.p. Web. http://www.legislation.gov.uk/ukpga/2010/25/part/6.

Conway, P. 'Facts and Frameworks: An Approach to Studying the Users of Archives'. American Archival Studies: Readings in Theory and Practice. Chicago: Society of American Archivists, 2000. Print.

Cook, Michael. Archives Administration: A Manual for Intermediate and Smaller Organizations and for Local Government. Folkestone: Dawson, 1977. Print.

---. 'The Management of Information from Archives, Hampshire 1999 (Chapter 10)'. Archives Administration: A Manual for Intermediate and Smaller Organizations and for Local Government. Folkestone: Dawson, 1977. Print.

Cooper, Chris. 'Online On-Site: Transforming Public Services in The National Archives'. Journal of the Society of Archivists 29.2 (2008): 193–206. Web.

Cosgrave, Rachel. 'The AIM25 Project'. Journal of the Society of Archivists 24.2 (2003): 159–174. Web.

Council of the European Union, European Parliament. DIRECTIVE (EU) 2016/680 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016. N.p., 2016. Web. https://publications.europa.eu/en/publication-detail/-/publication/182703d1-11bd-11e6-ba9a-01aa75ed71a1.

Couture, Carol and Rousseau, Jean-Yves. The Life of a Document: A Global Approach to Archives and Records Management. Montréal: Véhicule Press, 1987. Print.

Cox, Richard J. 'Access in the Digital Information Age and the Archival Mission: The United States'. Journal of the Society of Archivists 19.1 (1998): 25–40. Web.

Cox, Richard J. Ethics, Accountability and Recordkeeping in a Dangerous World. Principles and practice in records management and archives. London: Facet, 2006. Print.

Craven, L. 'Epic Group Identity and the Archive in the Modern World'. Archives 32.117 (2007): 144–158. Web. https://doi.org/10.3828/archives.2007.11.

Craven, Louise. 'From the Archivist's Cardigan to the Very Dead Sheep: What Are Archives? What Are Archivists? What Do They Do?' What Are Archives?: Cultural and Theoretical Perspectives: A Reader. London: Routledge, 2016. Web. https://www.taylorfrancis.com/books/9781134759736.

Craven, Louise. 'Opening Pandora's Box: What Is an Archive in the Digital Environment'. What Are Archives?: Cultural and Theoretical Perspectives: A Reader. London: Routledge, 2016. Web. https://www.taylorfrancis.com/books/9781134759736.

---. 'The Online Archivist: A Positive Approach to the Digital Information Age'. What Are Archives?: Cultural and Theoretical Perspectives: A Reader. London: Routledge, 2016. Web. https://www.taylorfrancis.com/books/9781134759736.

Crockett, Margaret. 'A Practitioner's Guide to the Freedom of Information Act 2000'. Journal of the Society of Archivists 30.2 (2009): 191–225. Web.

Crooke, Elizabeth. 'The Politics of Community Heritage: Motivations, Authority and Control'. International Journal of Heritage Studies 16.1–2 (2010): 16–29. Web.

Crooke, Elizabeth M. Museums and Community: Ideas, Issues and Challenges. Museum meanings. London: Routledge, 2007. Web.

.

Crymble, Adam. 'An Analysis of Twitter and Facebook Use by the Archival Community'. Archivaria 70 (2010): n. pag. Web.

https://archivaria.ca/index.php/archivaria/article/view/13298.

Cuachi, J. 'The Development and Implementation of a Access Standard at the Archives of New Zealand'. Archives and manuscripts: the journal of the Archives Section, the Library Association of Australia 32.1 (2004): n. pag. Print.

Daniels, M.G., and E. Yakel. 'Seek and You May Find: Successful Search in Online Finding Aid Systems'. The American archivist 73.2 (2010): n. pag. Web. https://www.jstor.org/stable/23290758.

Danielson, Elena S. The Ethical Archivist. Chicago: Society of American Archivists, 2010. Print.

Data Protection Act 1998. N.p. Web.

http://www.legislation.gov.uk/ukpga/1998/29/contents.

'DCMS, Taking Part Surveys 2006-Present'. N.p., n.d. Web.

https://www.gov.uk/government/organisations/department-for-culture-media-sport/series/sat--2>.

De Groot, Jerome. Consuming History: Historians and Heritage in Contemporary Popular Culture. London: Routledge, 2009. Print.

De Lusenet, Yola, and Pieter J. D. Drenth. 'Preservation and Access: Two Concepts, One Goal-the Work of the European Commission on Preservation and Access (ECPA)'. Journal of the Society of Archivists 20.2 (1999): 161–168. Web.

'Department for Communities and Local Government'. N.p., n.d. Web. https://www.gov.uk/government/organisations/department-for-communities-and-local-government#details.

Department for Culture Media and Sport. '[Archived] Taking Part Surveys 2011-2012'. N.p., 4AD. Web.

https://www.culture.gov.uk/what-we-do/research and statistics/4828.aspx.

'Derbyshire Record Office | The National Archives', N.p., n.d. Web.

https://www.nationalarchives.gov.uk/archives-sector/case-studies-and-research-reports/case-studies/sustainable-services/derbyshire-record-office/>.

'Design through Research: The Concepts behind Discovery | The National Archives Blog'. N.p., n.d. Web.

http://blog.nationalarchives.gov.uk/blog/design-through-research-the-concepts-behind-discovery/>.

'Designing Libraries - Derbyshire Record Office'. N.p., n.d. Web. http://www.designinglibraries.org.uk/?PageID=407.

DETR. 'Implementing Best Values: A Consultation Paper on Draft Guidance'. 1999. Web. .

'Developing the 21st Century Archive. An Action Plan for United Kingdom Archives, 2001'. N.p., n.d. Web.

https://www.nationalarchives.gov.uk/documents/information-management/phase2.pdf.

'Disability Portfolio (MLA)'. N.p., n.d. Web.

.

'Discovery: The Story so Far | The National Archives Blog'. N.p., n.d. Web. http://blog.nationalarchives.gov.uk/blog/discovery-the-story-so-far/#more-4859.

Dodd et al., Jocelyn. 'Engaging Archives with Inspiring Learning for All'. 2005. Web. https://www.academia.edu/2369312/Engaging_Archives_with_Inspiring_Learning_for_All_A_report_prepared_for_MLA_North_West.

Dryden, J. 'Copyfraud or Legitimate Concerns? Controlling Further Uses of Online Archival Holdings'. The American archivist 74.2 (2011): n. pag. Web. https://www.jstor.org/stable/23079049.

Duff, W. 'Archivist's Views of User-Based Evaluation: Benefits, Barriers and Requirements'. The American archivist 71.1 (2008): 144–166. Web. https://doi.org/10.17723/aarc.71.1.y70837374478t146.

Duff, W. 'Understanding the Information-Seeking Behaviour of Archival Researchers in a Digital Age: Paths, Processes and Preferences'. Proceedings of the DLM-Forum 2002: @ccess and Preservation of Electronic Information: Best Practices and Solutions: Barcelona, 6-8 May 2002. INSAR. Luxembourg: Office for Official Publications of the European Communities, 2002. 331–335. Print.

Duff, Wendy, and Allyson Fox. '"You're a Guide Rather than an Expert": Archival Reference from an Archivist's Point of View'. Journal of the Society of Archivists 27.2 (2006): 129–153. Web.

Duff, Wendy M. 'Archival Mediation'. Currents of Archival Thinking. Santa Barbara, Calif: Libraries Unlimited, 2010. 115–136. Web.

https://contentstore.cla.co.uk/secure/link?id=2b959c40-dc21-f011-81a2-de36721ebb7e

Dunn, F. I. and Society of Archivists (Great Britain). Security: A Guide for Use in Appraising and Implementing Security Systems and Procedures in Archive Operations, Covering Buildings, Staff, the Public and Repository Management. Best practice guideline. London: Society of Archivists, 1994. Print.

Durrani, S. 'Social and Racial Exclusion Handbook for Libraries, Archives, Museums and Galleries'. 2001. Web.

<http://vitabooks.co.uk/wp-content/uploads/sites/6/2014/10/Social-racial-exclusion-handbook-2ed-2-Aug-01-2.pdf>.

Eastwood, Terry and MacNeil, Heather. Currents of Archival Thinking. Santa Barbara, Calif: Libraries Unlimited, 2010. Web.

https://ebookcentral.proquest.com/lib/ucl/detail.action?docID=4776509.

Ellis, Judith and Australian Society of Archivists. Keeping Archives. 2nd ed. Victoria: Thorpe, in association with the Australian Society of Archivists, 1993. Print.

'Envisioning the Archival Commons on JSTOR'. n. pag. Web.

<http://www.jstor.org.libproxy.ucl.ac.uk/stable/27802694?Search=yes&resultItemClick=true&searchText=anderson&searchText=archival&searchText=commons&searchUri=%2Faction%2FdoBasicSearch%3FQuery%3Danderson%2Barchival%2Bcommons%26amp%3Bfilter%3Djid%253A10.2307%252Fj50000557%26amp%3BSearch%3DSearch%26amp%3Bwc%3Don%26amp%3Bfc%3Doff%26amp%3BglobalSearch%3D%26amp%3BsbbBox%3D%26amp%3BsbjBox%3D%26amp%3BsbpBox%3D&seq=1#page scan tab contents>.

Equality Act 2010. N.p. Web. http://www.legislation.gov.uk/ukpga/2010/15/contents.

'Equality Act Guidance - Publications - GOV.UK'. N.p., n.d. Web. https://www.gov.uk/government/publications/equality-act-guidance>.

Eschenfelder, Kristin R., and Michelle Caswell. 'Digital Cultural Collections in an Age of Reuse and Remixes'. Proceedings of the American Society for Information Science and Technology 47.1 (2010): 1–10. Web.

Etherton, Judith. 'Record Offices and the National Curriculum'. Journal of the Society of Archivists 12.1 (1991): 51–62. Web.

---. 'The Role of Archives in the Perception of Self'. Journal of the Society of Archivists 27.2 (2006): 227–246. Web.

Evans, Nesta. 'Survey of Services Provided by Archive Offices'. Journal of the Society of Archivists 16.1 (1995): 77–78. Web.

'Explore Your Archive Toolkit | The National Archives'. N.p., n.d. Web. https://www.nationalarchives.gov.uk/documents/archives/explore-your-archive-toolkit.pdf">https://www.nationalarchives.gov.uk/documents/archives/explore-your-archive-toolkit.pdf.

'Finding Archives in Discovery | The National Archives Blog'. N.p., n.d. Web. http://blog.nationalarchives.gov.uk/blog/finding-archives-in-discovery/#comment-471633 >.

'Finding Archives: What's next? | The National Archives Blog'. N.p., n.d. Web. http://blog.nationalarchives.gov.uk/blog/finding-archives-whats-next/.

Flanagan, Mary, and Peter Carini. 'How Games Can Help Us Access and Understand Archival Images'. The American Archivist 75.2 (2012): 514–537. Web.

Flinn, A. 'An Attack on Professionalism and Scholarship? Democratising Archives and the Production of Knowledge'. Ariadne 62 (2010): n. pag. Web. http://www.ariadne.ac.uk/issue62/flinn/.

Flinn, A. 'Independent Community Archives and Community-Generated Content: "Writing, Saving and Sharing Our Histories". Convergence: The International Journal of Research into New Media Technologies 16.1 (2010): 39–51. Web.

- ---. 'Independent Community Archives and Community-Generated Content: "Writing, Saving and Sharing Our Histories"'. Convergence: The International Journal of Research into New Media Technologies 16.1 (2010): 39–51. Web.
- ---. 'Migrations, Disputed Heritages and Multicultured Identities: Archives in Post-Colonial Societies'. Archives and manuscripts: the journal of the Archives Section, the Library Association of Australia 36.2 (2008): 54–75. Print.
- ---. 'The Impact of Independent and Community Archives on Professional Archival Thinking and Practice'. The Future of Archives and Recordkeeping: A Reader. London: Facet, 2011. Web.

.

Flinn, A., and Jones, H. 'The Freedom of Information Act in Practice: The User's Perspective'. Freedom of Information: Open Access, Empty Archives?. London: Routledge, 2009. Print.

Flinn, A., and G. Pick. 'Diversifying and Deomcratising Archive Collections - an Agenda for Transformation'. Embedding Shared Heritage: The Heritage Diversity Task Force Report. London: Greater London Authority, 2009. Print.

Flinn, A., and Stevens, M. '"It Is Noh Mistri, Wi Mekin Histri". Telling Our Own Story: Independent and Community Archives in the United Kingdom, Challenging and Subverting the Mainstream'. Community Archives: The Shaping of Memory. Principles and practice in records management and archives. London: Facet, 2009. Web. https://doi.org/10.29085/9781856049047.

Flinn, Andrew. 'An Attack on Professionalism and Scholarship? Democratising Archives and the Production of Knowledge'. Ariadne 62 (2010): n. pag. Web. http://www.ariadne.ac.uk/issue62/flinn.

---. 'Archival Activism: Independent and Community-Led Archives, Radical Public History

and the Heritage Professions'. Interactions: UCLA journal of education and information studies 7.2 (2011): n. pag. Web. http://www.escholarship.org/uc/item/9pt2490x.

Flinn, Andrew. 'Archives and Their Communities: Serving the People'. Comma 1 (2008): 157-168. Web.

http://copac.ac.uk/search?isn=1680-1865&sort-order=ti%252C-date&rn=3.

Flinn, Andrew. 'Community Histories, Community Archives: Some Opportunities and Challenges'. Journal of the Society of Archivists 28.2 (2007): 151–176. Web.

Flinn, Andrew, Mary Stevens, and Elizabeth Shepherd. 'Whose Memories, Whose Archives? Independent Community Archives, Autonomy and the Mainstream'. Archival Science 9.1–2 (2009): 71-86. Web.

Flynn, Sarah J. A., Matthew Hillyard, and Bill Stockting. 'A2A: The Development of a Strand in the National Archives Network'. Journal of the Society of Archivists 22.2 (2001): 177-191. Web.

Fogerty, James E. 'Filling the Gap: Oral History in the Archives'. The American Archivist 46.2 (1983): 148-157. Web. http://www.jstor.org/stable/40292583>.

'FOI and Data Protection Team, UCL's Constitution Unit'. N.p., n.d. Web. https://www.ucl.ac.uk/constitution-unit/research/research-archive/freedom-information-a nd-data-protection-archive>.

Forbes, Heather, and Rosemary Dunhill. 'Survey of Local Authority Archive Services: 1996 Update'. Journal of the Society of Archivists 18.1 (1997): 37-57. Web.

Forde. Helen. 'Access and Preservation in the 21st Century: What Has Changed?' Journal of the Society of Archivists 26.2 (2005): 193-200. Web.

---. 'Preservation Past and Future'. Journal of the Society of Archivists 23.2 (2002): 165-170 Web

Forde, Helen. Preserving Archives. Principles and practice in records management and archives. London: Facet, 2007. Web.

https://www.cambridge.org/core/books/preserving-archives/6B925C91B8250CDC0E60BC 173BA14F54>.

Forde, Helen. "We Must Remember Our Past so That We Do Not Repeat It". Journal of the Society of Archivists 25.2 (2004): 117–122. Web.

Forsyth, I. 'Access Law and Lost Records: A Commentary on "In Search of the Chill"'. Archivaria 55 (2003): 21-26. Web.

https://archivaria.ca/index.php/archivaria/article/view/12403/13498.

'Freedom of Information | Politics | The Guardian'. N.p., n.d. Web.

..

'Freedom of Information Act | The National Archives', N.p., n.d. Web.

http://www.nationalarchives.gov.uk/information-management/legislation/section-46.htm >.

Freedom of Information Act 2000. N.p. Web.

http://www.legislation.gov.uk/ukpga/2000/36/contents.

'Freedom of Information Guidance for Practitioners'. N.p., n.d. Web.

https://www.justice.gov.uk/20150603171202/https://www.justice.gov.uk/information-access-rights/foi-quidance-for-practitioners.

'Freedom of Information Research - Information Commissioner's Office'. N.p., n.d. Web. http://www.ico.gov.uk/about-us/research/freedom-of-information.aspx.

'Freedom of Information (Scotland) Act 2002'. N.p., n.d. Web. http://www.hmso.gov.uk/legislation/scotland/acts2002/20020013.htm.

Freeman, E.T. 'In the Eye of the Beholder: Archives Administration from the User's Point of View'. The American archivist 47.2 (1984): n. pag. Web. https://www.jstor.org/stable/40292652.

Gale, C., and K. Webb. 'Maximising Access to Historical Medical Records'. Archives 33.118 (2008): 70–84. Web. https://doi.org/10.3828/archives.2008.5.

Garmendia, Jone. 'User Input in the Development of Online Services: The PRO Catalogue'. Journal of the Society of Archivists 23.1 (2002): 51–57. Web.

Gee, Stacey. 'A Standard Service for All? The Case for a Flexible Attitude'. Journal of the Society of Archivists 23.2 (2002): 233–238. Web.

Ghetu Krause, Magia, and Elizabeth Yakel. 'Interaction in Virtual Archives: The Polar Bear Expedition Digital Collections Next Generation Finding Aid'. The American Archivist 70.2 (2007): 282–314. Web. http://www.jstor.org/stable/40294572.

Gilliland, Anne. 'Neutrality, Social Justice and the Obligations of Archival Education and Educators in the Twenty-First Century'. Archival Science 11.3–4 (2011): 193–209. Web.

Glover, M., and Holsen, S. 'Freedom of Information: History, Experience and Records & Information Management Implications in the USA, Canada and the UK'. 2006. Web. http://www.armaedfoundation.org/pdfs/Freedom_of_Information_in_US_UK_and_Canada.pdf.

Good Practice, Best Value: Improving Local Public Services. Great Britain, Department of the Environment, Transport and the Regions, 1999. Web. https://copac.jisc.ac.uk/id/19783377?style=html&title=Good%20practice%2C%20best%20valueimproving%20local%20public%20services.

'Government Policy on Archives'. Journal of the Society of Archivists 21.1 (2000): 11–26. Web.

'Government Policy on Archives: Action Plan, 2002'. Web. http://www.nationalarchives.gov.uk/policy/idac/government.htm.

Gray, Victor. 'Relating into Relevance'. Journal of the Society of Archivists 24.1 (2003): 5–13. Web.

---. '"Who's That Knocking on Our Door?": Archives, Outreach and Community'. Journal of the Society of Archivists 29.1 (2008): 1–8. Web.

GREAT BRITAIN. Cabinet Office. Minority Ethnic Issues in Social Exclusion and Neighbourhood Renewal: A Guide to the Work of the Social Exclusion Unit and the Policy Action Teams so Far. GREAT BRITAIN. Cabinet Office, 2000. Web.

.

Great Britain. Cabinet Office and Great Britain. Social Exclusion Unit. National Strategy for Neighbourhood Renewal: A Framework for Consultation: Report by the Social Exclusion Unit. London: Cabinet Office, 2000. Web.

https://www.cabinetoffice.gov.uk/media/cabinetoffice/social_exclusion_task_force/assets/publications_1997_to_2006/ns_consultation.pdf.

Great Britain. Department for Culture, Media and Sport. 'Centres for Social Change: Museums, Galleries and Archives for All: Policy Guidance on Social Inclusion for DCMS Funded and Local Authority Museums, Galleries and Archives in England'. 2000. Web. <a href="http://webarchive.nationalarchives.gov.uk/20100113222743/http://www.cep.culture.gov.uk/20100113222743/http://www.cep.cu

Great Britain. Libraries, Information and Archives Division. Libraries, Museums, Galleries and Archives for All: Co-Operating across the Sectors to Tackle Social Exclusion. [London]: Department for Culture, Media and Sport, 2001. Print.

Great Britain. Social Exclusion Unit. Breaking the Cycle: Taking Stock of Progress and Priorities for the Future: A Report by the Social Exclusion Unit. London: Social Exclusion Unit, Office of the Deputy Prime Minister, 2004. Web. http://dera.ioe.ac.uk/id/eprint/6212.

'Guidance for Exhibiting Archive and Library Materials'. 2000. Web. https://collectionstrust.org.uk/wp-content/uploads/2017/01/National-Preservation-Office-Guidance-for-exhibiting-archive-and-library-materials-Feb-2000.pdf.

'Guidance on Best Value Performance Indicators for 2003/2004 - Local Government - Department for Communities and Local Government'. Web.

.">http://webarchive.nationalarchives.gov.uk/20120919132719/www.communities.gov.uk/archived/publications/localgovernment/guidancebest2?view=Standard>.

Harris, V. 'Conclusion: From Gatekeeping to Hospitality'. Paper Wars: Access to Information in South Africa. Johannesburg: Wits University Press, 2009. Print.

Harris, Verne. 'Claiming Less, Delivering More: A Critique of Positivist Formulations on Archives in South Africa'. Archivaria 44 (1997): n. pag. Web. https://archivaria.ca/index.php/archivaria/article/view/12200/13217.

Harvey, D. R. 'Using and Re-Using Data (Chapter 15)'. Digital Curation: A How-to-Do-It Manual. London: Facet, 2010. Print.

Healy, Susan. 'Developing and Re-Developing the Code of Practice on Records

Management under Section 46 of the Freedom of Information Act 2000'. Journal of the Society of Archivists 30.2 (2009): 167–190. Web.

'Heather Brooke'. N.p., n.d. Web. http://heatherbrooke.org/.

Hill, Amanda. 'Bringing Archives Online through the Archives Hub'. Journal of the Society of Archivists 23.2 (2002): 239–248. Web.

---. 'Serving the Invisible Researcher: Meeting the Needs of Online Users'. Journal of the Society of Archivists 25.2 (2004): 139–148. Web.

Hill, Jennie. The Future of Archives and Recordkeeping: A Reader. London: Facet, 2011. Web.

https://www.cambridge.org/core/books/future-of-archives-and-recordkeeping/D327064FE B8BB97CA37EB2496C97DED6>.

Hilton, Chris. 'Rise of the Machines | Wellcome Library'. N.p., 2013. Web. http://blog.wellcomelibrary.org/2013/12/rise-of-the-machines/.

Hilton, Christopher, and Sue Gold. 'A Publicity Working Party at the Wellcome Institute'. Journal of the Society of Archivists 19.1 (1998): 41–52. Web.

'History of the Public Records Acts - The National Archives'. N.p., n.d. Web. http://www.nationalarchives.gov.uk/information-management/legislation/public-records-act/history-of-pra/.

Hole, Brian. 'A Many-Cornered Thing: The Role of Heritage in Indian Nation-Building'. Journal of Intervention and Statebuilding 7.2 (2013): 196–222. Web.

Holmlund, Mona and Avery, Cheryl. Better off Forgetting?: Essays on Archives, Public Policy, and Collective Memory. Toronto: University of Toronto Press, 2010. Web. https://www.jstor.org/stable/10.3138/9781442689879.

Holsen, Sarah. 'Freedom of Information in the U.K., U.S., and Canada'. Information Management Journal 41.3 50--52. Web.

https://search.proguest.com/docview/227729065?accountid=14511>.

Hopkins, Ieuan. 'Places From Which to Speak'. Journal of the Society of Archivists 29.1 (2008): 83–109. Web.

'HOW CAN I HELP YOU?: BECOMING USER-CENTERED IN SPECIAL COLLECTIONS on JSTOR'. n. pag. Web.

.

Huvila, Isto. 'Participatory Archive: Towards Decentralised Curation, Radical User Orientation, and Broader Contextualisation of Records Management'. Archival Science 8.1 (2008): 15-36. Web.

Hyslop, G. 'For Many Audiences: Developing Public Programs at the National Archives of Australia'. Archives and manuscripts: the journal of the Archives Section, the Library Association of Australia 30.1 (2002): n. pag. Web.

https://www.tandfonline.com/loi/raam20.

'Informal Adult Learning White Paper: The Learning Revolution'. Web. http://www.dius.gov.uk/skills/engaging_learners/informal_adult_learning/white_paper.

Information Commissioner's Office. 'Data (Use and Access) Act 2025 - Guidance'. Information Commissioner's Office, n.d. Web.

https://ico.org.uk/about-the-ico/what-we-do/legislation-we-cover/data-use-and-access-act-2025/>.

'Inspiring Learning, Building Communities (MLA)'. Web.

http://www.mla.gov.uk/what/policy_development/~/media/Files/pdf/2007/inspiring_learning_building_communities.

'Institute for Public Policy Research (IPPR), The New Identity Politics, 2007'. Web. https://www.ippr.org/files/images/media/files/publication/2011/05/New%20identity%20politics 1562.pdf>.

International Conference of the Round Table on Archives and International Council on Archives. Access to Information: Technological Challenges: Proceedings of the Thirty-Third International Conference of the Round Table on Archives: XXXIII Stockholm 1998. Paris, France: ICA, 1999. Print.

Jenkins, Tiffany. 'Introduction to the Special Issue on Cultural Interventions'. Journal of Intervention and Statebuilding 7.2 (2013): 119–124. Web.

Jenkinson, Hilary. A Manual of Archive Administration. 2nd ed. reprinted. Lund, Humphries, 1965. Print.

Jimerson, Randall C. 'Archives for All: Professional Responsibility and Social Justice'. The American Archivist 70.2 (2007): 252–281. Web. http://www.jstor.org/stable/40294571. Jimerson, Randall C. and Society of American Archivists. Archives Power: Memory, Accountability, and Social Justice. Chicago: Society of American Archivists, 2009. Print.

Johnson, A. 'Users, Use and Context: Supporting Interaction between Users and Digital Archives'. What Are Archives?: Cultural and Theoretical Perspectives: A Reader. London: Routledge, 2016. Web. https://www.taylorfrancis.com/books/9781134759736.

Johnson, V. "Creating History": Confronting the Myth of Objectivity in the Archive'. Archives 32.117 (2007): 128–143. Web. https://doi.org/10.3828/archives.2007.10.

Johnston, Ian. 'Whose History Is It Anyway?' Journal of the Society of Archivists 22.2 (2001): 213–229. Web.

Jones, Matthew. 'Archives and Museums—Threat or Opportunity?' Journal of the Society of Archivists 18.1 (1997): 27–35. Web.

Jones, Michael, and Cate O'Neill. 'Identity, Records and Archival Evidence: Exploring the Needs of Forgotten Australians and Former Child Migrants'. Archives and Records 35.2 (2014): 110–125. Web.

Kaplan, Elisabeth. 'We Are What We Collect, We Collect What We Are: Archives and the Construction of Identity'. The American Archivist 63.1 (2000): 126–151. Web. http://www.jstor.org/stable/40283823.

Karadkar, Unmil P., and Ciaran B. Trace. 'Mobile Device Policies in Archive Reading Rooms'. Proceedings of the American Society for Information Science and Technology 50.1 (2013): 1–3. Web.

Kecskeméti, Charles, Székely, Iván, and Council of Europe. Access to Archives: A Handbook of Guidelines for Implementation of Recommendation No R (2000)13 on a European Policy on Access to Archives. Strasbourg: Council of Europe Publishing, 2005. Print.

Kepley, D.R. 'Reference Service and Access'. Managing Archives and Archival Institutions. Chicago: University of Chicago Press, 1989. Print.

Ketelaar, Eric. 'Access: The Democratic Imperative'. Archives and manuscripts: the journal of the Archives Section, the Library Association of Australia 34.2 (2006): n. pag. Web. https://publications.archivists.org.au/index.php/asa/article/view/9865/9859.

---. 'Archives as Spaces of Memory'. Journal of the Society of Archivists 29.1 (2008): 9–27. Web.

Krause, M. 'Undergraduates in the Archives: Using an Assessment Rubric to Measure Learning'. The American archivist 73 (2010): n. pag. Web. https://www.jstor.org/stable/23290757.

'Legislation and Regulations | The National Archives'. N.p., n.d. Web. https://www.nationalarchives.gov.uk/information-management/legislation/.

Lester, Peter. 'Is the Virtual Exhibition the Natural Successor to the Physical?' Journal of the Society of Archivists 27.1 (2006): 85–101. Web.

Little, H. 'Archive Fever as Genealogical Fever: Coming Home to Scottish Archives',. Archivaria 64 (2007): n. pag. Web. https://archivaria.ca/index.php/archivaria/article/view/13147.

Little, Hannah. 'Identifying the Genealogical Self'. Archival Science 11.3–4 (2011): 241–252. Web.

Littler, Jo and Naidoo, Roshi. The Politics of Heritage: The Legacies of 'Race'. Comedia. London: Routledge, 2005. Print.

'Localism Act 2011'. 2011. Web. http://www.legislation.gov.uk/ukpga/2011/20/contents/enacted.

London (England). Mayor's Commission on African and Asian Heritage, London (England). Mayor, and Greater London Authority. Delivering Shared Heritage: The Mayor's Commission on African and Asian Heritage. London: Greater London Authority, 2005. Print.

- ---. Delivering Shared Heritage: The Mayor's Commission on African and Asian Heritage. London: Greater London Authority, 2005. Print.
- ---. Delivering Shared Heritage: The Mayor's Commission on African and Asian Heritage. London: Greater London Authority, 2005. Print.

Longmore, Bruno B. W. 'Business Orientation and Customer Service Delivery: The Tyranny of the Customer'. Journal of the Society of Archivists 21.1 (2000): 27–36. Web.

Lowenthal, D. 'Archival Perils: An Historian's Pliant'. Archives 31.114 (2006): 49–75. Web. https://doi.org/10.3828/archives.2006.6.

MacNeil, Heather. Without Consent: The Ethics of Disclosing Personal Information in Public Archives. [Chicago, III.]: Society of American Archivists, 1992. Print.

MacQueen, Hector L. 'Reform of Archival Legislation: A Scots Perspective 1'. Journal of the Society of Archivists 26.2 (2005): 201–213. Web.

Magee, Karl, and Susannah Waters. 'Archives, Artists and Designers'. Journal of the Society of Archivists 32.2 (2011): 273–285. Web.

Mander, D. 'Special, Local and about Us: The Development of Community Archives in Britain'. Community Archives: The Shaping of Memory. Principles and practice in records management and archives. London: Facet, 2009. Web. https://doi.org/10.29085/9781856049047.

'Manuscript Transcription by Crowdsourcing: Transcribe Bentham | Moyle | LIBER Quarterly'. N.p., n.d. Web. http://liber.library.uu.nl/index.php/lq/article/view/7999.

Marsden, Christopher. 'Sectors and Domains: Some Reflections on Co-Operation and Integration'. Journal of the Society of Archivists 22.1 (2001): 17–23. Web.

Matin, S.I. 'Inheriting Diversity. Archiving the Past'. The Politics of Heritage: The Legacies of 'Race'. Comedia. London: Routledge, 2005. Print.

Mayor's Commission on African & Asian Heritage. 'Subcommittee for Diversifying Audiences: Report & Recommendations'. 2009. Web.

 $< https://historyworks-media-01.s3.amazonaws.com/media/uploads/14-7-11pd_diversifying_audiences_highlighted.pdf >.$

McKemmish, Sue and Charles Sturt University. Archives: Recordkeeping in Society. Topics in Australasian library and information studies. Wagga Wagga, N.S.W.: Centre for Information Studies, Charles Sturt University, 2005. Print.

Meijer, Albert. 'Accountability in an Information Age: Opportunities and Risks for Records Management'. Archival Science 1.4 (2001): 361–372. Web.

Menne-Haritz, Angelika. 'Access — The Reformulation of an Archival Paradigm'. Archival Science 1.1 (2001): 57–82. Web.

https://search.proquest.com/publication/26061?OpenUrlRefId=info:xri/sid:primo>.

Methven, Patricia and Society of Archivists (Great Britain). Measuring Performance: A Practical Guide for Use in the Setting of Standards and Measurement of Collection Policy, Document Production, Repository Facilities, Cataloguing, Indexing, Outreach and User Satisfaction. Best practice guideline. London: Society of Archivists, 1993. Print.

Meyer, E. T. 'Splashes and Ripples: Synthesizing the Evidence on the Impacts of Digital Resources'. 2011. Web. http://papers.ssrn.com/sol3/papers.cfm?abstract id=1846535>.

Miller, Fredric M. 'Social History and Archival Practice'. The American Archivist 44.2 (1981): 113–124. Web. http://www.jstor.org/stable/40292380.

MLA. '[ARCHIVED CONTENT] Find out about Disability'. N.p., 5AD. Web. http://www.mla.gov.uk/what/support/toolkits/libraries disability/find out about disability>.

'MLA, "Access For All" Toolkit. Enabling Inclusion for Museums, Libraries and Archives, 2004'. N.p., n.d. Web. https://collectionstrust.org.uk/resource/access-for-all-toolkit/.

'MLA, Setting the Pace. 2007-2012'. 2007. Web. http://www.mla.gov.uk/what/publications/~/media/Files/pdf/2007/setting_the_pace.ashx

'Modeling Crowdsourcing for Cultural Heritage | MW2014: Museums and the Web 2014'. N.p., n.d. Web.

http://mw2014.museumsandtheweb.com/paper/modeling-crowdsourcing-for-cultural-heritage/>.

'Modes of Seeing: Digitized Photographic Archives and the Experienced User on JSTOR'. n. pag. Web.

.

Moore, Shaunna, and Susan Pell. 'Autonomous Archives'. International Journal of Heritage Studies 16.4–5 (2010): 255–268. Web.

Moran, Jenny, and Martin Taylor. 'Lowering the Drawbridge: Further Thoughts on Discriminating between Readers'. Journal of the Society of Archivists 24.1 (2003): 55–64. Web.

Mortimer, Ian. 'Discriminating Between Readers: The Case for a Policy of Flexibility'. Journal of the Society of Archivists 23.1 (2002): 59–67. Web.

Moss, M. 'Choreographed Encounter – the Archive and Public History'. Archives 32.116 (2007): 41–57. Web. https://doi.org/10.3828/archives.2007.4.

---. 'The Hutton Inquiry, the President of Nigeria and What the Butler Hoped to See'. The English Historical Review 120.487 (2005): 577–592. Web.

Moss, Michael. 'Living with Insecurity: Lessons from the University of Glasgow Archives and Business Record Centre'. Journal of the Society of Archivists 18.1 (1997): 19–25. Web.

'Museums, Libraries and Archives - Learning - Home'. N.p., n.d. Web. http://www.artscouncil.org.uk/advice-and-quidance/inspiring-learning-all-home-page.

Museums, Libraries and Archives Council (Great Britain). Investing in Knowledge: A Five-Year Vision for England's Museums, Libraries and Archives. London: Museums, Libraries and Archives Council, 2004. Print.

Museums, Libraries and Archives Council (Great Britain). Archives Task Force. Listening to the Past, Speaking to the Future: Report of the Archives Task Force. London: Museums, Libraries and Archives Council, 2004. Web.

http://www.ceice.gva.es/documents/163449496/163453359/ArchivesTaskForce.pdf/58e8d636-af87-4588-ae48-e7f2f4ce6f66>.

Naidoo, Roshi, George Padmore Institute, and London Museums, Libraries and Archives Council (England). Exploring Archives: A Teacher's Resource Pack to Support Creative Citizenship Education through the Use of Archives, The George Padmore Institute. History and Citizenship Key Stages 3-4. Exploring archives. London: MLA London, 2006. Print.

National Archives (Great Britain). Community Access to Archives Project: Final Report. [Richmond]: National Archives, CAAP, 2004. Print.

National Council on Archives. 'Changing the Future of Our Past'. 2002. Web. http://www.archives.org.uk/images/documents/Publications/changingfutureofourpast.pdf.

---. 'Interoperability Protocol'. 2003. Web. http://www.archives.org.uk/images/documents/Publications/interoperabilityprotocol.pdf.

National Council on Archives (Great Britain). Archives in the Regions: An Overview of the English Regional Archive Strategies. Sheffield: National Council on Archives, 2001. Web. http://copac.jisc.ac.uk/id/10269767?style=html&title=Archives%20in%20the%20regions an%20overview%20of%20the%20English%20regional>.

- ---. Archives On-Line: The Establishment of a United Kingdom Archival Network. Birmingham: National Council on Archives, 1998. Web. http://www.archives.org.uk/images/documents/Publications/archivesonline.pdf.
- ---. Archives On-Line: The Establishment of a United Kingdom Archival Network. Birmingham: National Council on Archives, 1998. Print.
- ---. British Archives: The Way Forward. [London]: Bell + Howell, 2000. Web. http://www.archives.org.uk/images/documents/britisharchivesthewayforward.pdf.

National Council on Archives (Great Britain), Museums, Libraries and Archives Council (Great Britain), and National Archives (Great Britain). Giving Value: Funding Priorities for UK Archives 2005-2010. Richmond, Surrey: National Archives, 2005. Web. http://www.bl.uk/aboutus/acrossuk/worknat/full/newsandevents/nca_giving_value.pdf. National Preservation Office. 'Photocopying of Library and Archive Materials'. 2002. Web.

http://www.bl.uk/blpac/pdf/photocopy.pdf.

Nesmith, T. 'Archivists and Public Affairs: Towards a New Archival Public Programming'. Better off Forgetting?: Essays on Archives, Public Policy, and Collective Memory. Toronto: University of Toronto Press, 2010. Web.

https://www-jstor-org.libproxy.ucl.ac.uk/stable/10.3138/9781442689879>...

'New Directions in Social Policy: Developing the Evidence Base for Museums, Libraries and Archives in England (MLA)'. N.p., n.d. Web. http://eprints.whiterose.ac.uk/76509/>.

Newman, Andrew, and Fiona McLean. 'Presumption, Policy and Practice'. International Journal of Cultural Policy 10.2 (2004): 167–181. Web.

Nicholls, C. 'Exhibiting Evidence: A Case Study'. Archivaria 55.1 27–42. Web. https://archivaria.ca/index.php/archivaria/article/view/12404/13500.

Nicholls, C. 'The Role of Outreach in Australian Archive Programs'. Archives and manuscripts: the journal of the Archives Section, the Library Association of Australia 29 (2001): n. pag. Print.

Nilsson Stutz, Liv. 'Claims to the Past. A Critical View of the Arguments Driving Repatriation of Cultural Heritage and Their Role in Contemporary Identity Politics'. Journal of Intervention and Statebuilding 7.2 (2013): 170–195. Web.

Norgrove, K., S. Mirchandani, and J. Goddard. 'Community Archives Landscape Research, MLA, 2008'. 2008. Web.

http://webarchive.nationalarchives.gov.uk/20111013135435/http:/research.mla.gov.uk/evidence/view-publication.php?publid=950.

Norgrove, Katie and National Council on Archives (Great Britain). Taking Part: An Audit of Social Inclusion Work in Archives. Sheffield: National Council on Archives, 2001. Web. http://www.archives.org.uk/images/documents/takingpart.pdf.

'Other Archival Legislation - The National Archives'. N.p., n.d. Web. http://www.nationalarchives.gov.uk/information-management/legislation/other-archival-legislation/>.

Özdemir, Lâle. 'The National Archives and the Lord Chancellor's Advisory Council on National Records and Archives in the Freedom of Information Era'. Journal of the Society of Archivists 30.2 (2009): 137–145. Web.

Padfield, Timothy. Copyright for Archivists and Records Managers. Fifth edition. London: Facet Publishing, 2015. Print.

Parker, Sandra. Neighbourhood Renewal & Social Inclusion: The Role of Museums, Archives and Libraries. Newcastle uponTyne: N.p., 2002. Web. http://copac.jisc.ac.uk/id/20532714?style=html&title=Neighbourhood%20renewal%20%26%20social%20inclusionthe%20role%20of.

Pearce-Moses, Richard. 'Janus in Cyberspace: Archives on the Threshold of the Digital Era'. The American Archivist 70.1 (2007): 13–22. Web. http://www.jstor.org/stable/40294447.

'Performance Framework, Partnerships and Local Area Agreements - Local Government - Communities and Local Government'. Web.

http://www.communities.gov.uk/localgovernment/performanceframeworkpartnerships/.

Procter, Margaret. 'On the Crest of a Wave or Swimming Against the Tide? Professional Education in an Information-Conscious Society1'. Journal of the Society of Archivists 26.1 (2005): 55–73. Web.

---. 'Professional Education and the Public Policy Agenda1'. Journal of the Society of Archivists 28.1 (2007): 19–34. Web.

Prom, C.J. 'Using Web Analytics to Improve Online Access to Archival Resources'. The American archivist 74.1 (2011): 158–184. Web.

https://doi.org/10.17723/aarc.74.1.h56018515230417v.

'Protection of Personal Data - European Commission'. N.p., n.d. Web.

http://ec.europa.eu/justice/data-protection/>.

'Public Records Act - Frequently Asked Questions - The National Archives'. N.p., n.d. Web. http://www.nationalarchives.gov.uk/information-management/legislation/public-records-act/pra-faqs/.

'Public Records Act 1958 (Pre Freedom of Information) and Public Records Act 1958 (as Amended by Freedom of Information Act 2000)'. Web.

http://www.nationalarchives.gov.uk/information-management/legislation/public-records-act.htm.

Public Services Quality Group, National Coucil on Archives. 'A Standard for Access to Archives'. 2008. Web.

https://static1.squarespace.com/static/60773266d31a1f2f300e02ef/t/61b855baf9e15d59 09a1060a/1639470522963/access_standard_2008.pdf>.

Pugh, Mary Jo and Society of American Archivists. Providing Reference Services for Archives & Manuscripts. [Rev. ed.]. Archival fundamentals series. Chicago, III: Society of American Archivists, 2005. Print.

Quirk, Rachel et al. 'Guide to Researching Audiences'. N.p., n.d. Web. https://sca.jiscinvolve.org/wp/files/2009/07/sca_audiences_guide_v1-03.pdf.

'REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016'. N.p., n.d. Web.

https://publications.europa.eu/en/publication-detail/-/publication/3e485e15-11bd-11e6-ba9a-01aa75ed71a1/language-en.

Resource. 'Security in Museums, Archives and Libraries: A Practical Guide'. 2003. Web. http://326gtd123dbk1xdkdm489u1q.wpengine.netdna-cdn.com/wp-content/uploads/2016/11/Security-in-Museums-Archives-and-Libraries-A-Practical-Guide.pdf.

Resource: The Council for Museums, Archives and Libraries. Using Museums, Archives and Libraries to Develop a Learning Community: A Strategic Plan for Action. London: Resource: The Council for Museums, Archives and Libraries, 2001. Print.

Resource's Archives Agenda: A Consultation Paper for the UK Archives Community, April 2001. London: Resource, 2001. Web.

http://copac.ac.uk/search?keyword=Archives%20Agenda%20Consultation%20Paper&sort-order=ti%2C-date&rn=1>.

'Results of Surveys of Visitors to British Archives 2002, 2004, 23006, 2007, 2009, 2011'. N.p., n.d. Web. http://www.archives.org.uk/publications/other-useful-publications.html.

'Review of The 30 Year Rule'. 2009. Web.

evidence//view-publication.php?pubid=11>.

http://www.30yearrulereview.org.uk>.

'Revisiting Collections: Revealing Significance - an ALM London Project'. 2005. Web. http://valbott.co.uk/wp-content/uploads/2010/08/revisiting collections.pdf>.

Rolan, Gregory. 'Towards Archive 2.0: Issues in Archival Systems Interoperability'. Archives and Manuscripts (2014): 1–19. Web.

Runciman, W. G. Hutton and Butler: Lifting the Lid on the Workings of Power. Oxford: Published for the British Academy by Oxford University Press, 2004. Print.

Sabin, R.W., and L. Samuels. 'Listening to the Past, Speaking to the Future. Annex E: Towards a Better Undersanding of Non-Users'. 2003. Web. https://webarchive.nationalarchives.gov.uk/20111013140256/http://research.mla.gov.uk/

Samouelian, Mary. 'Embracing Web 2.0: Archives and the Newest Generation of Web Applications'. The American Archivist 72.1 (2009): 42–71. Web. http://www.istor.org/stable/40294595.

Sandell, Richard. 'Museums as Agents of Social Inclusion'. Museum Management and Curatorship 17.4 (1998): 401–418. Web.

---. 'Social Inclusion, the Museum and the Dynamics of Sectoral Change'. Museum Studies 1.1 (2003): n. pag. Web. https://journals.le.ac.uk/ojs1/index.php/mas/article/view/13.

Sanderson, Margaret H. B. 'Exhibitions and Education Services: The Scottish Record Office Experience'. Journal of the Society of Archivists 11.1–2 (1990): 10–16. Web.

Schellenberg, T. R. Modern Archives: Principles and Techniques. Midway reprints. Chicago, Ill: University of Chicago Press, 1975. Print.

Schultz, Lainie. 'Maintaining Aboriginal Engagement in Australian Museums: Two Models of Inclusion'. Museum Management and Curatorship 29.5 (2014): 412–428. Web.

Screene, Lorraine. 'How Prepared Are Public Bodies for the Implementation of the UK Freedom of Information Act, in January 2005?' Records Management Journal 15.1 (2005): 34–42. Web.

'Securing Excellence; Delivering for Communities Museum, Libraries and Archives and the Local Government White Paper'. Web.

." a http://www.mla.gov.uk/what/publications/~/media/Files/pdf/2007/securing_excellenceUpdated.ashx>."

Sexton, Anna, Chris Turner, et al. 'Understanding Users: A Prerequisite for Developing New Technologies'. Journal of the Society of Archivists 25.1 (2004): 33–49. Web.

Sexton, Anna, Geoffrey Yeo, et al. 'User Feedback: Testing the Leaders Demonstrator Application'. Journal of the Society of Archivists 25.2 (2004): 189–208. Web.

Shenton, Caroline. Archival Web Sites: A Guide to Creating, Designing, Marketing and Maintaining a Web Site for Archive Services. Best practice guideline. London: Society of Archivists, 2002. Print.

Shepherd, E., A. Stevenson, and A. Flinn. 'Freedom of Information and Records Management in Local Government: Help or Hindrance?' Information polity 16.2 (2011): n. pag. Web.

http://discovery.ucl.ac.uk/1324069/1/Shepherd information polity-2010-final.pdf>.

Shepherd, Elizabeth. 'Freedom of Information and Records Management in the UK: What Has Been the Impact?' Journal of the Society of Archivists 28.2 (2007): 125–138. Web.

Shepherd, Elizabeth, and Elizabeth Ennion. 'How Has the Implementation of the UK Freedom of Information Act 2000 Affected Archives and Records Management Services?' Records Management Journal 17.1 (2007): 32–51. Web.

Shepherd, Elizabeth, Alice Stevenson, and Andrew Flinn. 'Information Governance, Records Management, and Freedom of Information: A Study of Local Government Authorities in England'. Government Information Quarterly 27.4 (2010): 337–345. Web.

- ---. 'Records Management in English Local Government: The Effect of Freedom of Information'. Records Management Journal 21.2 (2011): 122–134. Web.
- ---. 'The Impact of Freedom of Information on Records Management and Record Use in Local Government: A Literature Review'. Journal of the Society of Archivists 30.2 (2009): 227–248. Web.

Shepherd, Elizabeth and Yeo, Geoffrey. Managing Records: A Handbook of Principles and Practice. London: Facet Publishing, 2002. Print.

Sherratt, Tim. 'Archives of Emotion'. N.p., n.d. Web. http://discontents.com.au/archives-of-emotion/>.

Sillitoe, Paul J. 'Privacy in a Public Place: Managing Public Access to Personal Information Controlled by Archives Services'. Journal of the Society of Archivists 19.1 (1998): 5–15. Web.

Sixsmith, Mike. Touring Exhibitions: The Touring Exhibition Group's Manual of Good Practice. Oxford: Butterworth-Heinemann, 1995. Print.

'Small Stories in a Big Data World'. N.p., n.d. Web. http://discontents.com.au/small-stories-in-a-big-data-world/>.

Smith, Elizabeth Hallam. 'Customer Focus and Marketing in Archive Service Delivery: Theory and Practice 1'. Journal of the Society of Archivists 24.1 (2003): 35–53. Web.

Smith, Kelvin. Freedom of Information: A Practical Guide to Implementing the Act. London: Facet, 2004. Print.

Smyth, Z. 'The Impact of Freedom of Information Legislation in Ireland 1'. Journal of the Society of Archivists 24.1 (2003): 83–91. Web.

Society of Archivists (Great Britain). 'Journal of the Society of Archivists'. n. pag. Web. https://www.tandfonline.com/loi/cjsa20.

Stevens, Mary, Andrew Flinn, and Elizabeth Shepherd. 'New Frameworks for Community Engagement in the Archive Sector: From Handing over to Handing On'. International Journal of Heritage Studies 16.1–2 (2010): 59–76. Web.

Storey, Richard, A. M. Wherry, and J. F. Wilson. 'Three Views on Security'. Journal of the Society of Archivists 10.3 (1989): 108–114. Web.

'Strong and Prosperous Communities - the Local Government White Paper - Local Government - Communities and Local Government'. Web.

http://www.communities.gov.uk/localgovernment/strategies/strongprosperous/.

Stylianou-Lambert, Theopisti. 'Re-Conceptualizing Museum Audiences: Power, Activity, Responsibility'. Visitor Studies 13.2 (2010): 130–144. Web.

'Supporting Archives | Arts Council'. N.p., n.d. Web. http://www.artscouncil.org.uk/what-we-do/supporting-archives/.

Survey of Provision for Disabled Users of Museums, Archives, and Libraries: Executive Summary: SOLON Consultants' Report to Re:Source, 2001. London: Resource, 2001. Web. ">http://copac.jisc.ac.uk/id/30645437?style=html&title=Survey%20of%20provision%20for%20disabled%20users%20of%20museums%2C>">http://copac.jisc.ac.uk/id/30645437?style=html&title=Survey%20of%20provision%20for%20disabled%20users%20of%20museums%2C>">http://copac.jisc.ac.uk/id/30645437?style=html&title=Survey%20of%20provision%20for%20disabled%20users%20of%20museums%2C>">http://copac.jisc.ac.uk/id/30645437?style=html&title=Survey%20of%20provision%20for%20disabled%20users%20of%20museums%2C>">http://copac.jisc.ac.uk/id/30645437?style=html&title=Survey%20of%20provision%20for%20disabled%20users%20of%20museums%2C>">http://copac.jisc.ac.uk/id/30645437?style=html&title=Survey%20of%20provision%20for%20disabled%20users%20of%20museums%2C>">http://copac.jisc.ac.uk/id/30645437?style=html&title=Survey%20of%20provision%20for%20disabled%20users%20of%20museums%2C>">http://copac.jisc.ac.uk/id/30645437?style=html&title=Survey%20of%20provision%20for%20disabled%20users%20of%20museums%20of%20disabled%20users%20of%20museums%20of%20disabled%20users%20users%20disabled%20users%20users%20users%20users%20users%20users%20users%20users%20us

Swain, Ellen D. 'Oral History in the Archives: Its Documentary Role in the Twenty-First Century'. The American Archivist 66.1 (2003): 139–158. Web. http://www.jstor.org/stable/40294221.

'Taking Part: The National Survey of Culture, Leisure and Sport Annual Report 2005/2006'. Web.

http://www.mla.gov.uk/what/publications/~/media/Files/pdf/2007/taking part.ashx>.

Taylor, C. et al. 'Ancestral and Literary Tourism in the East Midlands'. Web. http://emms.org.uk/swf/mmf/pdf/Audience%2520Development/2011/Ancestral%2520and%2520Literary%2520Tourism%2520-%2520Resource%2520pack.pdf.

Taylor, S. 'Protecting Privacy in Canada's Private Sector'. The information management journal 37.4 (2003): n. pag. Web.

https://search.proquest.com/docview/227717705?accountid=14511>...

Terras, Melissa. 'Reuse of Digitised Content (4): Chasing an Orphan Work Through the UK's

New Copyright Licensing Scheme'. Blogspot, 2014. Web.

- https://melissaterras.blogspot.com/2014/10/reuse-of-digitised-content-4-chasing.html.
- 'The Environmental Information Regulations 2004'. N.p., n.d. Web.
- http://www.legislation.gov.uk/uksi/2004/3391/contents/made.

The National Archives. 'Access to Public Records'. N.p., n.d. Web.

.

- ---. 'Data Protection Act 1998. A Guide for Records Managers and Archivists'. Web. http://www.legislation.gov.uk/ukpga/1998/29/contents.
- ---. 'Freedom of Information. Lord Chancellor's Code of Practice on the Management of Records under Section 46 of the Freedom of Information Act 2000'. 2002. Web. https://www.justice.gov.uk/downloads/information-access-rights/foi/foi-section-46-code-of-practice.pdf.
- ---. 'Re-Using Public Sector Information'. N.p., n.d. Web. http://www.nationalarchives.gov.uk/information-management/re-using-public-sector-information/.

The National Archives UK. 'Community Access to Archives Project, Final Report and Best Practice Guidelines'. 2004. Web.

https://www.nationalarchives.gov.uk/documents/finalreport.pdf.

---. 'Projects'. The National Archives UK, n.d. Web. https://www.nationalarchives.gov.uk/education/outreach/projects/.

"The Old Version Flickers More": Digital Preservation from the User's Perspective on JSTOR'. n. pag. Web.

.

Theimer, K. 'What Is the Meaning of Archives 2.0?' The American archivist 74.1 (2011): n. pag. Web. https://doi.org/10.17723/aarc.74.1.h7tn4m4027407666.

Theimer, Kate. 'Interactivity, Flexibility and Transparency: Social Media and Archives 2.0''. The Future of Archives and Recordkeeping: A Reader. London: Facet, 2010. Web. .

Theimer, Kate. Web 2.0 Tools and Strategies for Archives and Local History Collections. London: Facet, 2010. Print.

Tim Owen and Rosalind Johnson. 'Libraries, Museums and Archive Collaboration in the United Kingdom and Europe'. Art libraries journal 24.4 (1999): 10–13. Web.

https://search.proguest.com/publication/636385?OpenUrlRefId=info:xri/sid:primo>.

'TNA Report on the Re-Use of Public Sector Information'. 2010. Web.

http://www.nationalarchives.gov.uk/documents/information-management/psi-report.pdf

Tough, Alistair and Moss, Michael. Record Keeping in a Hybrid Environment: Managing the Creation, Use, Preservation and Disposal of Unpublished Information Objects in Context. Chandos information professional series. Oxford: Chandos, 2006. Print.

Trant, J. 'Curating Collections Knowledge: Museums on the Cyberinfrastructure''. Museum Informatics: People, Information, and Technology in Museums. Routledge studies in library and information science. New York: Routledge, 2008. Web.

.

Trinkaus, R.G. 'Preserving Special Collections through Internal Security'. College and research libraries 50.4 (1989): n. pag. Web.

https://crl.acrl.org/index.php/crl/article/view/14482/15928.

Turton, Alison and Business Archives Council (Great Britain). 'The Public Relations Uses of Business Archives'. Managing Business Archives. Oxford: Butterworth/Heinemann in association with the Business Archives Council, 1991. Print.

Twigge, S. 'Public Records, Public Consultation. The Involvement of Stakeholders in the Selection of Records at the PRO'. Archives and manuscripts: the journal of the Archives Section, the Library Association of Australia 31.1 (2003): n. pag. Web. https://www.tandfonline.com/loi/raam20.

'UK Freedom of Information Blog'. N.p., n.d. Web. http://foia.blogspot.co.uk/.

Valge, Jaak, and Birgit Kibal. 'Restrictions on Access to Archives and Records in Europe: A History and the Current Situation'. Journal of the Society of Archivists 28.2 (2007): 193–214. Web.

Viejo-Rose, Dacia. 'Reconstructing Heritage in the Aftermath of Civil War: Re-Visioning the Nation and the Implications of International Involvement'. Journal of Intervention and Statebuilding 7.2 (2013): 125–148. Web.

Washburn et al., Bruce. 'Social Media and Archives: A Survey of Archive Users'. 2013. Web. http://www.oclc.org/research/publications/library/2013/2013-06r.html.

Waterton, Emma, and Steve Watson. Heritage and Community Engagement: Collaboration or Contestation? Abingdon: Routledge, 2011. Print.

Weir, Chris. 'Selling Yourself: Outreach & Promotion in the Nottinghamshire Archives Office'. Journal of the Society of Archivists 12.1 (1991): 15–25. Web.

Weir, Christopher. 'The Marketing Context. Outreach: Luxury or Necessity?' Journal of the Society of Archivists 25.1 (2004): 71–77. Web.

'Welcome | TIDSR: Toolkit for the Impact of Digitised Scholarly Resources'. N.p., n.d. Print.

'Wellcome Digital Library'. N.p., n.d. Web. http://wellcomedigitallibrary.blogspot.co.uk/.

West, Celine, and Charlotte H. F. Smith. "WE ARE NOT A GOVERNMENT POODLE". International Journal of Cultural Policy 11.3 (2005): 275–288. Web.

'WhatDoTheyKnow - Make and Browse Freedom of Information (FOI) Requests'. N.p., n.d. Web. https://www.whatdotheyknow.com/.

Whiteside, Andrew. 'Enhancing Provision of Archive Services for the Visually Impaired'. Journal of the Society of Archivists 23.1 (2002): 73–86. Web.

Williams, Caroline. Managing Archives: Foundations, Principles and Practice. Chandos information professional series. Oxford: Chandos Publishing, 2006. Print.

Wilson, Ian E. 'Strategies for Communication'. Journal of the Society of Archivists 16.1 (1995): 55–69. Web.

Wood, H. 'The Fetish of the Document: An Exploration of Attitudes towards Archives'. New Directions in Archival Research. Liverpool: Liverpool University Centre for Archive Studies, 2000. Print.

Wormleighton, Tim. 'The Devon Record Office Service Point Scheme'. Journal of the Society of Archivists 16.2 (1995): 173–178. Web.

WORTHY, BEN. 'More Open but Not More Trusted? The Effect of the Freedom of Information Act 2000 on the United Kingdom Central Government'. Governance 23.4 (2010): 561–582. Web.

Wythe, Deborah and Society of American Archivists. Museum Archives: An Introduction. Chicago: Society of American Archivists, 2004. Print.

X, Ajamu, T. Campbell, and M. Stevens. 'Love and Lubrication in the Archives, or Rukus!: A Black Queer Archive for the United Kingdom'. Archivaria 68 (2009): 271–194. Web. https://archivaria.ca/index.php/archivaria/article/view/13240.

Yakel, E. 'Impact of Internet-Based Discovery Tools on Use and Users of Archives'. Comma 2–3 (2003): n. pag. Print.

Yakel, E., S. Shaw, and P. Reynolds. 'Creating the Next Generation of Archival Finding Aids'. D-Lib magazine 13.5/6 (2007): n. pag. Web.

Yakel, E., and D.A. Torres. 'Genealogists as a "Community of Records". The American archivist 70.1 (2007): n. pag. Web. https://www.jstor.org/stable/40294451.

Yeo, Geoffrey. 'Understanding Users and Use: A Market Segmentation Approach'. Journal of the Society of Archivists 26.1 (2005): 25–53. Web.