

INSTG020: Managing Information Organisations

[View Online](#)

2012-05-28-14-37-41-46-Social-Media-Fundraising-Sept2010.pdf. (n.d.).
<http://www.aandbscotland.org.uk/documents/2012-05-28-14-37-41-46-Social-Media-Fundraising-Sept2010.pdf>

Appel-Meulenbroek, R. (2010). Knowledge sharing through co-presence: added value of facilities. *Facilities*, 28(3/4), 189–205. <https://doi.org/10.1108/02632771011023140>

Bartlett, Jennifer A. (n.d.). Developing a Strategic Mindset: Librarians as Politicians. *Library Leadership & Management (Online)*, 29(2), 1–4.
http://search.proquest.com.libproxy.ucl.ac.uk/docview/1656243761?rfr_id=info%3Axri%2Fsid%3Aprimo

BBC Radio 4 Extra - Networking Nation - Episode guide. (n.d.).
<http://www.bbc.co.uk/programmes/b04lwsqm/episodes/guide>

Billsberry, J., & Birnik, A. (2010). Management as a contextual practice: the need to blend science, skills and practical wisdom. *Organization Management Journal*, 7(2), 171–178.
<https://doi.org/10.1057/omj.2010.15>

Boddy, D. (2012). *Essentials of management: a concise introduction*. Pearson.
<http://www.vlebooks.com/vleweb/product/openreader?id=UCL&isbn=9780273739326>

Britten-Pears Archive \ Projects \ Stanton Williams Architects. (n.d.).
<https://www.stantonwilliams.com/projects/britten-pears-archive/>

Brown, J. S., & Duguid, P. (2002). Innovating organization, husbanding knowledge. In *The social life of information* ([New ed.], pp. 147–172). Harvard Business School Press.

BS 4971:2017 Conservation and care of archive and library collections. (n.d.).
<https://bsol.bsigroup.com/Bibliographic/BibliographicInfoData/000000000030343305>

Casselden, B., Pickard, A. J., & McLeod, J. (2015). The challenges facing public libraries in the Big Society: The role of volunteers, and the issues that surround their use in England. *Journal of Librarianship and Information Science*, 47(3), 187–203.
<https://doi.org/10.1177/0961000613518820>

Cawthorne, J. E. (2010). Leading from the Middle of the Organization: An Examination of Shared Leadership in Academic Libraries. *The Journal of Academic Librarianship*, 36(2), 151–157. <https://doi.org/10.1016/j.acalib.2010.01.006>

- City Community & Information Hub and Library | Newcastle City Council. (n.d.). <https://www.newcastle.gov.uk/leisure-libraries-and-tourism/libraries/branch-libraries-and-opening-hours/city-library>
- Cornish, G. P. (n.d.). Copyright: Interpreting the Law for Libraries, Archives and Information Services. London: Facet Publishing, pp. 1-4. http://www.facetpublishing.co.uk/downloads/file/sample_chapters/cornish-copyright-5th-ed-n-ch1.pdf
- Cornish, G. P. (2015). Reform of UK copyright law and its benefits for libraries. *Interlending & Document Supply*, 43(1), 14–17. <https://doi.org/10.1108/ILDS-11-2014-0054>
- Crawford, L., & Pollack, J. (2004). Hard and soft projects: a framework for analysis. *International Journal of Project Management*, 22(8), 645–653. <https://doi.org/10.1016/j.ijproman.2004.04.004>
- Davidson, M. J., & Fielden, S. L. (Eds). (2005). *Individual Diversity and Psychology in Organizations*. John Wiley & Sons, Ltd. <https://doi.org/10.1002/0470013354>
- Davis, H., & Macauley, P. (2011). Taking library leadership personally. *The Australian Library Journal*, 60(1), 41–53. <https://doi.org/10.1080/00049670.2011.10722555>
- Drucker, P. F. (n.d.). *Practice of management*. Pan.
- Ellis, J., & Phillips, A. (2013). Re-defining the service experience: forging collaboration between librarians and students. *Library Management*, 34(8/9), 603–618. <https://doi.org/10.1108/LM-10-2012-0070>
- Equality, Diversity and Access. - Culture Republic. (n.d.). <https://www.culturerepublic.co.uk/news/equality-diversity-access/>
- Exchange - online content hub | CIM. (n.d.). <https://exchange.cim.co.uk/>
- Exhibiting the written word. (2011). <http://www.nls.uk/about-us/working-with-others/rare-books-in-scotland/documents/exhibiting-the-written-word>
- Gann, D. M., & Salter, A. J. (2000). Innovation in project-based, service-enhanced firms: the construction of complex products and systems. *Research Policy*, 29(7–8), 955–972. [https://doi.org/10.1016/S0048-7333\(00\)00114-1](https://doi.org/10.1016/S0048-7333(00)00114-1)
- Garoufallou, E., Siatri, R., Zafeiriou, G., & Balampanidou, E. (2013). The use of marketing concepts in library services: a literature review. *Library Review*, 62(4/5), 312–334. <https://doi.org/10.1108/LR-06-2012-0061>
- Gary Mason Church. (n.d.). In the Eye of the Beholder. *The Reference Librarian*, 37(78), 5–24. http://www.tandfonline.com/doi/abs/10.1300/J120v37n78_02
- Griffin, M., & Taylor, T. I. (2013). Of Fans, Friends, and Followers: Methods for Assessing Social Media Outreach in Special Collections Repositories. *Journal of Web Librarianship*, 7(3), 255–271. <https://doi.org/10.1080/19322909.2013.812471>

- Gruenberg, M. L. & ebrary, Inc. (2014). Buying and selling information: a guide for information professionals and salespeople to build mutual success. Information Today, Inc. <http://UCL.ebib.com/patron/FullRecord.aspx?p=3316169>
- Guide 1 What is Records management? (2010) - rm-code-guide1.pdf. (n.d.). <http://www.nationalarchives.gov.uk/documents/information-management/rm-code-guide1.pdf>
- Handy, C. B. (1976). Understanding organizations: Vol. Penguin modern management texts. Organisational behaviour. Penguin Education.
- Harris, C. S. (2011). Efficiencies and responsible staff stewardship: a library manager's critical self-reflection. *The Bottom Line*, 24(2), 129–137. <https://doi.org/10.1108/08880451111169197>
- Hauke, P., & Werner, K. U. (2012). The second hand library building: Sustainable thinking through recycling old buildings into new libraries. *IFLA Journal*, 38(1), 60–67. <https://doi.org/10.1177/0340035211435394>
- Herzberg, F., Mausner, B., & Snyderman, B. B. (1993). The motivation to work ([2nd rev. ed]). Transaction.
- Holley, R. P. (2015). Why Don't Library Science Students Want to Become Managers? *Journal of Library Administration*, 55(5), 425–434. <https://doi.org/10.1080/01930826.2015.1047283>
- Hughes, Ceri. (2003). Blurred lines: Records management in the knowledge management arena. *Records Management Journal*, 13(1). http://search.proquest.com.libproxy.ucl.ac.uk/docview/223830440?rfr_id=info%3Axri%2Fsid%3Aprimo
- IFLA Guidelines for Continuing Professional Development: Principles and Best Practices - ifla-guidelines-for-continuing-professional-development.pdf. (n.d.). <http://www.ifla.org/files/assets/cpdwl/guidelines/ifla-guidelines-for-continuing-professional-development.pdf>
- Information management: Mission critical | CILIP. (n.d.). <https://archive.cilip.org.uk/research/topics/knowledge-information-management/resources/information-management-mission-critical>
- Jenn Anne Horwath. (2012). How Do We Manage? Project Management in Libraries: An Investigation. *Partnership: The Canadian Journal of Library and Information Practice and Research*, 7(1). <https://doi.org/10.21083/partnership.v7i1.1802>
- JISC Project Management Guide. (n.d.). <https://www.jisc.ac.uk/guides/project-management>
- Jordan, M. W. (2012). Developing leadership competencies in librarians. *IFLA Journal*, 38(1), 37–46. <https://doi.org/10.1177/0340035211435074>
- Kapsali, M. (2011). Systems thinking in innovation project management: A match that works. *International Journal of Project Management*, 29(4), 396–407.

<https://doi.org/10.1016/j.ijproman.2011.01.003>

Kendrick, T. (2006). Developing strategic marketing plans that really work: a toolkit for public libraries. Facet Pub.

<https://ebookcentral.proquest.com/lib/ucl/detail.action?docID=1597148>

Kirton, G. (2005). Developing Strategic Approaches to Diversity Policy. In M. J. Davidson & S. L. Fielden (Eds), *Individual Diversity and Psychology in Organizations* (pp. 1–17). John Wiley & Sons, Ltd. <https://doi.org/10.1002/0470013354.ch1>

Kumbier, AlanaStarkey, Julia. (n.d.). Access Is Not Problem Solving: Disability Justice and Libraries. *Library Trends*, 64(3), 468–491.

http://search.proquest.com/docview/1783939253?rfr_id=info%3Axri%2Fsid%3Aprimo

LibGuides: Guide to Archival Research: Differences between Archives and Libraries. (n.d.). <http://dal.ca.libguides.com/c.php?g=257178&p=1718238>

Libraries shaping the future: good practice toolkit - GOV.UK. (n.d.).

<https://www.gov.uk/government/publications/libraries-shaping-the-future-good-practice-toolkit/libraries-shaping-the-future-good-practice-toolkit>

Linn, M. (2007). Budget systems used in allocating resources to libraries. *The Bottom Line*, 20(1), 20–29. <https://doi.org/10.1108/08880450710747425>

Luther Cottrell, T. (2014). Strategic budgeting instead of strategic planning. *The Bottom Line*, 27(2), 49–53. <https://doi.org/10.1108/BL-04-2014-0012>

Maslow, A. H. (1943). A theory of human motivation. *Psychological Review*, 50(4), 370–396. <https://doi.org/10.1037/h0054346>

Maslow, A. H. (1998). *Toward a psychology of being* (3rd ed). J. Wiley & Sons.

Matthews, G., & Walton, G. (2014). Strategic development of university library space. *New Library World*, 115(5/6), 237–249. <https://doi.org/10.1108/NLW-05-2014-0062>

McLeod, J., & Hare, C. (2006). *How to manage records in the e-environment: Vol. Know how guides* (2nd ed). Routledge.

Meunier, B., & Eigenbrodt, O. (2014). More Than Bricks and Mortar: Building a Community of Users Through Library Design. *Journal of Library Administration*, 54(3), 217–232. <https://doi.org/10.1080/01930826.2014.915166>

Orna, E. (2005). Chapter 1 - Basic Ideas. In *Making knowledge visible: communicating knowledge through information products* (pp. 9–25). Gower. <https://www.taylorfrancis.com/books/mono/10.4324/9781315250045/making-knowledge-visible-elizabeth-orna>

Posner, B. (2012). The ethics of library resource sharing in the digital age. *Interlending & Document Supply*, 40(2), 119–124. <https://doi.org/10.1108/02641611211239614>

Public libraries use of volunteers | CILIP. (n.d.).

<https://www.cilip.org.uk/page/Publiclibrariesuseofvolunteers?&hhsearchterms=%22us>

e+and+volunteers+and+public+and+libraries%22

Quiet - RSA. (n.d.). <https://www.thersa.org/discover/videos/event-videos/2012/03/quiet>

Rowley, J. E. (2006). *Information marketing* (2nd ed). Ashgate.

RSA Animate - The Power of Networks - RSA. (n.d.).
<https://www.thersa.org/discover/videos/rsa-animate/2012/05/rsa-animate---the-power-of-networks>

Schopflin, K. (Ed.). (2015). *A handbook for corporate information professionals*. Facet Publishing. <https://ebookcentral.proquest.com/lib/ucl/detail.action?docID=2073247>

Schwartz, Meredith. (n.d.). *Careers: Top Skills for Tomorrow's Librarians*. *Library Journal*, 141(4).
http://search.proquest.com.libproxy.ucl.ac.uk/docview/1765657679?rfr_id=info%3Axri%2Fsid%3Aprimo

Smith, K., & Davis, S. (2013). *Copyright in a Digital Age: Conflict, Risk, and Reward*. *The Serials Librarian*, 64(1-4), 57-66. <https://doi.org/10.1080/0361526X.2013.759875>

strathprints013049.pdf. (n.d.). <https://strathprints.strath.ac.uk/13049/>

UCL Core Behaviours Framework. (n.d.). <http://www.ucl.ac.uk/hr/od/core-behaviours/>

Webb, J. (2008). *Defining Information Management*. In *Strategic information management: a practitioner's guide: Vol. Chandos information professional series* (pp. 19-31). Chandos. <https://contentstore.cla.co.uk/secure/link?id=fe2dc4e7-6939-eb11-80cd-005056af4099>

What Are Archives and How Do They Differ from Libraries? | Society of American Archivists. (n.d.). <http://www2.archivists.org/usingarchives/whatarearchives>

Wiig, K. M. (1997a). *Knowledge Management: An Introduction and Perspective*. *Journal of Knowledge Management*, 1(1), 6-14. <https://doi.org/10.1108/13673279710800682>

Wiig, K. M. (1997b). *Knowledge management: Where did it come from and where will it go?* *Expert Systems with Applications*, 13(1), 1-14.
[https://doi.org/10.1016/S0957-4174\(97\)00018-3](https://doi.org/10.1016/S0957-4174(97)00018-3)

Williams, P., & Nicholas, D. (2009). *Exploring the low representation of Black and Minority Ethnic staff in the Library and Information Science profession: a case study of London*. UCL CIBER. <http://ciber-research.eu/download/20090701-bme.pdf>

Workforce Mapping | CILIP. (n.d.). <https://www.cilip.org.uk/page/workforcemapping>

Worley, L. (2015). *Branding and Promoting Law Firm Libraries*. *Legal Information Management*, 15(03), 165-167. <https://doi.org/10.1017/S1472669615000407>