INSTG020: Managing Information Organisations



1

Boddy D. Essentials of management: a concise introduction. Harlow: Pearson 2012.

2

Handy CB. Understanding organizations. Harmondsworth: Penguin Education 1976.

3

Drucker PF. Practice of management. Pan.

4

Gary Mason Church. In the Eye of the Beholder. The Reference Librarian. ;37:5-24.

5

Holley RP. Why Don't Library Science Students Want to Become Managers? Journal of Library Administration. 2015;55:425–34. doi: 10.1080/01930826.2015.1047283

6

Cawthorne JE. Leading from the Middle of the Organization: An Examination of Shared Leadership in Academic Libraries. The Journal of Academic Librarianship. 2010;36:151–7. doi: 10.1016/j.acalib.2010.01.006

Davis H, Macauley P. Taking library leadership personally. The Australian Library Journal. 2011;60:41–53. doi: 10.1080/00049670.2011.10722555

8

Jordan MW. Developing leadership competencies in librarians. IFLA Journal. 2012;38:37–46. doi: 10.1177/0340035211435074

9

Maslow AH. Toward a psychology of being. 3rd ed. New York: J. Wiley & Sons 1998.

10

Maslow AH. A theory of human motivation. Psychological Review. 1943;50:370-96. doi: 10.1037/h0054346

11

Billsberry J, Birnik A. Management as a contextual practice: the need to blend science, skills and practical wisdom. Organization Management Journal. 2010;7:171–8. doi: 10.1057/omj.2010.15

12

Harris CS. Efficiencies and responsible staff stewardship: a library manager's critical self-reflection. The Bottom Line. 2011;24:129–37. doi: 10.1108/08880451111169197

13

Herzberg F, Mausner B, Snyderman BB. The motivation to work. [2nd rev. ed]. New Brunswick, N.J.; London: Transaction 1993.

14

Casselden B, Pickard AJ, McLeod J. The challenges facing public libraries in the Big Society:

The role of volunteers, and the issues that surround their use in England. Journal of Librarianship and Information Science. 2015;47:187–203. doi: 10.1177/0961000613518820

15

Bartlett, Jennifer A. Developing a Strategic Mindset: Librarians as Politicians. Library Leadership & Management (Online). ;29:1-4.

16

Public libraries use of volunteers | CILIP.

https://www.cilip.org.uk/page/Publiclibrariesuseofvolunteers?&hhsearchterms=%22use+and+volunteers+and+public+and+libraries%22

17

Libraries shaping the future: good practice toolkit - GOV.UK. https://www.gov.uk/government/publications/libraries-shaping-the-future-good-practice-toolkit/libraries-shaping-the-future-good-practice-toolkit

18

Workforce Mapping | CILIP. https://www.cilip.org.uk/page/workforcemapping

19

IFLA Guidelines for Continuing Professional Development: Principles and Best Practices - ifla-guidelines-for-continuing-professional-development.pdf.

20

Quiet - RSA. https://www.thersa.org/discover/videos/event-videos/2012/03/quiet

21

UCL Core Behaviours Framework. http://www.ucl.ac.uk/hr/od/core-behaviours/

Kirton G. Developing Strategic Approaches to Diversity Policy. In: Davidson MJ, Fielden SL, eds. Individual Diversity and Psychology in Organizations. Chichester, UK: John Wiley & Sons, Ltd 2005:1–17.

23

Davidson MJ, Fielden SL, editors. Individual Diversity and Psychology in Organizations. Chichester, UK: John Wiley & Sons, Ltd 2005.

24

Williams P, Nicholas D. Exploring the low representation of Black and Minority Ethnic staff in the Library and Information Science profession: a case study of London. 2009.

25

Posner B. The ethics of library resource sharing in the digital age. Interlending & Document Supply. 2012;40:119–24. doi: 10.1108/02641611211239614

26

Equality, Diversity and Access. - Culture Republic. https://www.culturerepublic.co.uk/news/equality-diversity-access/

27

Kumbier, AlanaStarkey, Julia. Access Is Not Problem Solving: Disability Justice and Libraries. Library Trends. ;64:468–91.

28

JISC Project Management Guide. https://www.jisc.ac.uk/guides/project-management

29

Jenn Anne Horwath. How Do We Manage? Project Management in Libraries: An Investigation. Partnership: The Canadian Journal of Library and Information Practice and Research. 2012;7. doi: 10.21083/partnership.v7i1.1802

30

Kapsali M. Systems thinking in innovation project management: A match that works. International Journal of Project Management. 2011;29:396–407. doi: 10.1016/j.ijproman.2011.01.003

31

Gann DM, Salter AJ. Innovation in project-based, service-enhanced firms: the construction of complex products and systems. Research Policy. 2000;29:955–72. doi: 10.1016/S0048-7333(00)00114-1

32

Crawford L, Pollack J. Hard and soft projects: a framework for analysis. International Journal of Project Management. 2004;22:645–53. doi: 10.1016/j.ijproman.2004.04.004

33

LibGuides: Guide to Archival Research: Differences between Archives and Libraries.

34

Guide 1 What is Records management? (2010) - rm-code-guide1.pdf.

35

What Are Archives and How Do They Differ from Libraries? | Society of American Archivists. http://www2.archivists.org/usingarchives/whatarearchives

36

Schopflin K, editor. A handbook for corporate information professionals. London: Facet Publishing 2015.

Webb J. Defining Information Management. Strategic information management: a practitioner's quide. Oxford: Chandos 2008:19–31.

38

Information management: Mission critical | CILIP. https://archive.cilip.org.uk/research/topics/knowledge-information-management/resources/information-management-mission-critical

39

McLeod J, Hare C. How to manage records in the e-environment. 2nd ed. London: Routledge 2006.

40

Orna E. Chapter 1 - Basic Ideas. Making knowledge visible: communicating knowledge through information products. Aldershot: Gower 2005:9–25.

41

Brown JS, Duguid P. Innovating organization, husbanding knowledge. The social life of information. Boston, Mass: Harvard Business School Press 2002:147–72.

42

Wiig KM. Knowledge management: Where did it come from and where will it go? Expert Systems with Applications. 1997;13:1–14. doi: 10.1016/S0957-4174(97)00018-3

43

Wiig KM. Knowledge Management: An Introduction and Perspective. Journal of Knowledge Management. 1997;1:6–14. doi: 10.1108/13673279710800682

Hughes, Ceri. Blurred lines: Records management in the knowledge management arena. Records Management Journal. 2003;13.

45

Linn M. Budget systems used in allocating resources to libraries. The Bottom Line. 2007;20:20–9. doi: 10.1108/08880450710747425

46

Luther Cottrell T. Strategic budgeting instead of strategic planning. The Bottom Line. 2014;27:49–53. doi: 10.1108/BL-04-2014-0012

47

Gruenberg ML, ebrary, Inc. Buying and selling information: a guide for information professionals and salespeople to build mutual success. Medford, New Jersey: Information Today, Inc 2014.

48

BBC Radio 4 Extra - Networking Nation - Episode guide. http://www.bbc.co.uk/programmes/b04lwsqm/episodes/guide

49

RSA Animate - The Power of Networks - RSA. https://www.thersa.org/discover/videos/rsa-animate/2012/05/rsa-animate---the-power-of-networks

50

2012-05-28-14-37-41-46-Social-Media-Fundraising-Sept2010.pdf.

51

Matthews G, Walton G. Strategic development of university library space. New Library World. 2014;115:237-49. doi: 10.1108/NLW-05-2014-0062

52

Hauke P, Werner KU. The second hand library building: Sustainable thinking through recycling old buildings into new libraries. IFLA Journal. 2012;38:60–7. doi: 10.1177/0340035211435394

53

Appel-Meulenbroek R. Knowledge sharing through co-presence: added value of facilities. Facilities. 2010;28:189–205. doi: 10.1108/02632771011023140

54

Worley L. Branding and Promoting Law Firm Libraries. Legal Information Management. 2015;15:165–7. doi: 10.1017/S1472669615000407

55

Meunier B, Eigenbrodt O. More Than Bricks and Mortar: Building a Community of Users Through Library Design. Journal of Library Administration. 2014;54:217–32. doi: 10.1080/01930826.2014.915166

56

Exhibiting the written word. 2011.

http://www.nls.uk/about-us/working-with-others/rare-books-in-scotland/documents/exhibiting-the-written-word

57

City Community & Information Hub and Library | Newcastle City Council. https://www.newcastle.gov.uk/leisure-libraries-and-tourism/libraries/branch-libraries-and-opening-hours/city-library

58

BS 4971:2017 Conservation and care of archive and library collections. https://bsol.bsigroup.com/Bibliographic/BibliographicInfoData/00000000030343305

59

Britten-Pears Archive \ Projects \ Stanton Williams Architects. https://www.stantonwilliams.com/projects/britten-pears-archive/

60

Ellis J, Phillips A. Re-defining the service experience: forging collaboration between librarians and students. Library Management. 2013;34:603–18. doi: 10.1108/LM-10-2012-0070

61

Garoufallou E, Siatri R, Zafeiriou G, et al. The use of marketing concepts in library services: a literature review. Library Review. 2013;62:312–34. doi: 10.1108/LR-06-2012-0061

62

Kendrick T. Developing strategic marketing plans that really work: a toolkit for public libraries. London: Facet Pub 2006.

63

Rowley JE. Information marketing. 2nd ed. Aldershot: Ashgate 2006.

64

Griffin M, Taylor TI. Of Fans, Friends, and Followers: Methods for Assessing Social Media Outreach in Special Collections Repositories. Journal of Web Librarianship. 2013;7:255–71. doi: 10.1080/19322909.2013.812471

65

Exchange - online content hub | CIM. https://exchange.cim.co.uk/

Cornish GP. Copyright: Interpreting the Law for Libraries, Archives and Information Services. London: Facet Publishing, pp. 1-4.

67

Cornish GP. Reform of UK copyright law and its benefits for libraries. Interlending & Document Supply. 2015;43:14–7. doi: 10.1108/ILDS-11-2014-0054

68

Smith K, Davis S. Copyright in a Digital Age: Conflict, Risk, and Reward. The Serials Librarian. 2013;64:57–66. doi: 10.1080/0361526X.2013.759875

69

Schwartz, Meredith. Careers: Top Skills for Tomorrow's Librarians. Library Journal. ;141.

70

strathprints013049.pdf.