

INSTG020: Managing Information Organisations

[View Online](#)

'2012-05-28-14-37-41-46-Social-Media-Fundraising-Sept2010.Pdf'. Web.
<<http://www.aandbscotland.org.uk/documents/2012-05-28-14-37-41-46-Social-Media-Fundraising-Sept2010.pdf>>.

Appel-Meulenbroek, Rianne. 'Knowledge Sharing through Co-presence: Added Value of Facilities'. *Facilities* 28.3/4 (2010): 189–205. Web.

Bartlett, Jennifer A. 'Developing a Strategic Mindset: Librarians as Politicians'. *Library Leadership & Management (Online)* 29.2 1–4. Web.
<http://search.proquest.com.libproxy.ucl.ac.uk/docview/1656243761?rfr_id=info%3Axri%2Fsid%3Aprimo>.

'BBC Radio 4 Extra - Networking Nation - Episode Guide'. N.p., n.d. Web.
<<http://www.bbc.co.uk/programmes/b04lwsqm/episodes/guide>>.

Billsberry, Jon, and Andreas Birnik. 'Management as a Contextual Practice: The Need to Blend Science, Skills and Practical Wisdom'. *Organization Management Journal* 7.2 (2010): 171–178. Web.

Boddy, David. *Essentials of Management: A Concise Introduction*. Harlow: Pearson, 2012. Web.
<<http://www.vlebooks.com/vleweb/product/openreader?id=UCL&isbn=9780273739326>>.

'Britten-Pears Archive \ Projects \ Stanton Williams Architects'. N.p., n.d. Web.
<<https://www.stantonwilliams.com/projects/britten-pears-archive/>>.

Brown, John Seely, and Paul Duguid. 'Innovating Organization, Husbanding Knowledge'. *The Social Life of Information*. [New ed.]. Boston, Mass: Harvard Business School Press, 2002. 147–172. Print.

'BS 4971:2017 Conservation and Care of Archive and Library Collections'. N.p., n.d. Web.
<<https://bsol.bsigroup.com/Bibliographic/BibliographicInfoData/000000000030343305>>.

Casselden, B., A. J. Pickard, and J. McLeod. 'The Challenges Facing Public Libraries in the Big Society: The Role of Volunteers, and the Issues That Surround Their Use in England'. *Journal of Librarianship and Information Science* 47.3 (2015): 187–203. Web.

Cawthorne, Jon E. 'Leading from the Middle of the Organization: An Examination of Shared Leadership in Academic Libraries'. *The Journal of Academic Librarianship* 36.2 (2010): 151–157. Web.

- 'City Community & Information Hub and Library | Newcastle City Council'. N.p., n.d. Web. <<https://www.newcastle.gov.uk/leisure-libraries-and-tourism/libraries/branch-libraries-and-opening-hours/city-library>>.
- Cornish, Graham P. 'Copyright: Interpreting the Law for Libraries, Archives and Information Services. London: Facet Publishing, Pp. 1-4'. Web. <http://www.facetpublishing.co.uk/downloads/file/sample_chapters/cornish-copyright-5th-edn-ch1.pdf>.
- Cornish, Graham Peter. 'Reform of UK Copyright Law and Its Benefits for Libraries'. *Interlending & Document Supply* 43.1 (2015): 14–17. Web.
- Crawford, Lynn, and Julien Pollack. 'Hard and Soft Projects: A Framework for Analysis'. *International Journal of Project Management* 22.8 (2004): 645–653. Web.
- Davidson, Marilyn J., and Sandra L. Fielden, eds. *Individual Diversity and Psychology in Organizations*. Chichester, UK: John Wiley & Sons, Ltd, 2005. Web. <<http://doi.wiley.com/10.1002/0470013354>>.
- Davis, Heather, and Peter Macauley. 'Taking Library Leadership Personally'. *The Australian Library Journal* 60.1 (2011): 41–53. Web.
- Drucker, Peter F. *Practice of Management*. Pan. Print.
- Ellis, Jenny, and Andrea Phillips. 'Re-Defining the Service Experience: Forging Collaboration between Librarians and Students'. *Library Management* 34.8/9 (2013): 603–618. Web.
- 'Equality, Diversity and Access. - Culture Republic'. N.p., n.d. Web. <<https://www.culturerepublic.co.uk/news/equality-diversity-access/>>.
- 'Exchange - Online Content Hub | CIM'. N.p., n.d. Web. <<https://exchange.cim.co.uk/>>.
- 'Exhibiting the Written Word'. N.p., 2011. Web. <<http://www.nls.uk/about-us/working-with-others/rare-books-in-scotland/documents/exhibiting-the-written-word>>.
- Gann, David M, and Ammon J Salter. 'Innovation in Project-Based, Service-Enhanced Firms: The Construction of Complex Products and Systems'. *Research Policy* 29.7–8 (2000): 955–972. Web.
- Garoufallou, Emmanouel et al. 'The Use of Marketing Concepts in Library Services: A Literature Review'. *Library Review* 62.4/5 (2013): 312–334. Web.
- Gary Mason Church. 'In the Eye of the Beholder'. *The Reference Librarian* 37.78 5–24. Web. <http://www.tandfonline.com/doi/abs/10.1300/J120v37n78_02>.
- Griffin, Melanie, and Tomaro I. Taylor. 'Of Fans, Friends, and Followers: Methods for Assessing Social Media Outreach in Special Collections Repositories'. *Journal of Web Librarianship* 7.3 (2013): 255–271. Web.
- Gruenberg, Michael L. and ebrary, Inc. *Buying and Selling Information: A Guide for Information Professionals and Salespeople to Build Mutual Success*. Medford, New Jersey:

Information Today, Inc, 2014. Web.

<<http://UCL.ebib.com/patron/FullRecord.aspx?p=3316169>>.

'Guide 1 What Is Records Management? (2010) - Rm-Code-Guide1.Pdf'. Web.

<<http://www.nationalarchives.gov.uk/documents/information-management/rm-code-guide1.pdf>>.

Handy, Charles B. Understanding Organizations. Penguin modern management texts. Organisational behaviour. Harmondsworth: Penguin Education, 1976. Print.

Harris, Colleen S. 'Efficiencies and Responsible Staff Stewardship: A Library Manager's Critical Self-reflection'. The Bottom Line 24.2 (2011): 129-137. Web.

Hauke, P., and K. U. Werner. 'The Second Hand Library Building: Sustainable Thinking through Recycling Old Buildings into New Libraries'. IFLA Journal 38.1 (2012): 60-67. Web.

Herzberg, Frederick, Bernard Mausner, and Barbara Bloch Snyderman. The Motivation to Work. [2nd rev. ed]. New Brunswick, N.J. ; London: Transaction, 1993. Print.

Holley, Robert P. 'Why Don't Library Science Students Want to Become Managers?' Journal of Library Administration 55.5 (2015): 425-434. Web.

Hughes, Ceri. 'Blurred Lines: Records Management in the Knowledge Management Arena'. Records Management Journal 13.1 (2003): n. pag. Web.

<http://search.proquest.com.libproxy.ucl.ac.uk/docview/223830440?rfr_id=info%3Axri%2Fsid%3Aprimo>.

'IFLA Guidelines for Continuing Professional Development: Principles and Best Practices - Ifla-Guidelines-for-Continuing-Professional-Development.Pdf'. Web.

<<http://www.ifla.org/files/assets/cpdwl/guidelines/ifla-guidelines-for-continuing-professional-development.pdf>>.

'Information Management: Mission Critical | CILIP'. N.p., n.d. Web.

<<https://archive.cilip.org.uk/research/topics/knowledge-information-management/resources/information-management-mission-critical>>.

Jenn Anne Horwath. 'How Do We Manage? Project Management in Libraries: An Investigation'. Partnership: The Canadian Journal of Library and Information Practice and Research 7.1 (2012): n. pag. Web.

'JISC Project Management Guide'. N.p., n.d. Web.

<<https://www.jisc.ac.uk/guides/project-management>>.

Jordan, M. W. 'Developing Leadership Competencies in Librarians'. IFLA Journal 38.1 (2012): 37-46. Web.

Kapsali, Maria. 'Systems Thinking in Innovation Project Management: A Match That Works'. International Journal of Project Management 29.4 (2011): 396-407. Web.

Kendrick, Terry. Developing Strategic Marketing Plans That Really Work: A Toolkit for Public Libraries. London: Facet Pub, 2006. Web.

<<https://ebookcentral.proquest.com/lib/ucl/detail.action?docID=1597148>>.

Kirton, Gill. 'Developing Strategic Approaches to Diversity Policy'. Individual Diversity and Psychology in Organizations. Ed. Marilyn J. Davidson and Sandra L. Fielden. Chichester, UK: John Wiley & Sons, Ltd, 2005. 1-17. Web.
<<http://doi.wiley.com/10.1002/0470013354.ch1>>.

Kumbier, AlanaStarkey, Julia. 'Access Is Not Problem Solving: Disability Justice and Libraries'. Library Trends 64.3 468-491. Web.
<http://search.proquest.com/docview/1783939253?rfr_id=info%3Axri%2Fsid%3Aprimo>.

'LibGuides: Guide to Archival Research: Differences between Archives and Libraries'. n. pag. Web. <<http://dal.ca.libguides.com/c.php?g=257178&p=1718238>>.

'Libraries Shaping the Future: Good Practice Toolkit - GOV.UK'. N.p., n.d. Web.
<<https://www.gov.uk/government/publications/libraries-shaping-the-future-good-practice-toolkit/libraries-shaping-the-future-good-practice-toolkit>>.

Linn, Mott. 'Budget Systems Used in Allocating Resources to Libraries'. The Bottom Line 20.1 (2007): 20-29. Web.

Luther Cottrell, Terrance. 'Strategic Budgeting Instead of Strategic Planning'. The Bottom Line 27.2 (2014): 49-53. Web.

Maslow, A. H. 'A Theory of Human Motivation.' Psychological Review 50.4 (1943): 370-396. Web.

Maslow, Abraham H. Toward a Psychology of Being. 3rd ed. New York: J. Wiley & Sons, 1998. Print.

Matthews, Graham, and Graham Walton. 'Strategic Development of University Library Space'. New Library World 115.5/6 (2014): 237-249. Web.

McLeod, Julie, and Catherine Hare. How to Manage Records in the E-Environment. 2nd ed. Know how guides. London: Routledge, 2006. Print.

Meunier, Benjamin, and Olaf Eigenbrodt. 'More Than Bricks and Mortar: Building a Community of Users Through Library Design'. Journal of Library Administration 54.3 (2014): 217-232. Web.

Orna, Elizabeth. 'Chapter 1 - Basic Ideas'. Making Knowledge Visible: Communicating Knowledge through Information Products. Aldershot: Gower, 2005. 9-25. Web.
<<https://www.taylorfrancis.com/books/mono/10.4324/9781315250045/making-knowledge-visible-elizabeth-orna>>.

Posner, Beth. 'The Ethics of Library Resource Sharing in the Digital Age'. Interlending & Document Supply 40.2 (2012): 119-124. Web.

'Public Libraries Use of Volunteers | CILIP'. N.p., n.d. Web.
<<https://www.cilip.org.uk/page/Publiclibrariesuseofvolunteers?&hhsearchterms=%22use+and+volunteers+and+public+and+libraries%22>>.

'Quiet - RSA'. N.p., n.d. Web.

<<https://www.thersa.org/discover/videos/event-videos/2012/03/quiet>>.

Rowley, J. E. Information Marketing. 2nd ed. Aldershot: Ashgate, 2006. Print.

'RSA Animate - The Power of Networks - RSA'. N.p., n.d. Web.

<<https://www.thersa.org/discover/videos/rsa-animate/2012/05/rsa-animate---the-power-of-networks>>.

Schopflin, Katharine, ed. A Handbook for Corporate Information Professionals. London: Facet Publishing, 2015. Web.

<<https://ebookcentral.proquest.com/lib/ucl/detail.action?docID=2073247>>.

Schwartz, Meredith. 'Careers: Top Skills for Tomorrow's Librarians'. Library Journal 141.4 n. pag. Web.

<http://search.proquest.com.libproxy.ucl.ac.uk/docview/1765657679?rfr_id=info%3Axri%2Fsid%3Aprimo>.

Smith, Kevin, and Susan Davis. 'Copyright in a Digital Age: Conflict, Risk, and Reward'. The Serials Librarian 64.1-4 (2013): 57-66. Web.

'Strathprints013049.Pdf'. Web. <<https://strathprints.strath.ac.uk/13049/>>.

'UCL Core Behaviours Framework'. N.p., n.d. Web.

<<http://www.ucl.ac.uk/hr/od/core-behaviours/>>.

Webb, Jela. 'Defining Information Management'. Strategic Information Management: A Practitioner's Guide. Chandos information professional series. Oxford: Chandos, 2008. 19-31. Web.

<<https://contentstore.cla.co.uk/secure/link?id=fe2dc4e7-6939-eb11-80cd-005056af4099>>.

'What Are Archives and How Do They Differ from Libraries? | Society of American Archivists'. N.p., n.d. Web. <<http://www2.archivists.org/usingarchives/whatarearchives>>.

Wiig, Karl M. 'Knowledge Management: An Introduction and Perspective'. Journal of Knowledge Management 1.1 (1997): 6-14. Web.

---. 'Knowledge Management: Where Did It Come from and Where Will It Go?' Expert Systems with Applications 13.1 (1997): 1-14. Web.

Williams, Peter, and David Nicholas. 'Exploring the Low Representation of Black and Minority Ethnic Staff in the Library and Information Science Profession: A Case Study of London'. 2009. Web. <<http://ciber-research.eu/download/20090701-bme.pdf>>.

'Workforce Mapping | CILIP'. N.p., n.d. Web.

<<https://www.cilip.org.uk/page/workforcemapping>>.

Worley, Loyita. 'Branding and Promoting Law Firm Libraries'. Legal Information Management 15.03 (2015): 165-167. Web.