## ARCLG034: Museum and Site Interpretation: Theano Moussouri

Postgraduate: 1.0 units



'A Review of Research and Literature on Museums and Libraries'. 2011a. Arts Council England. 2011. http://www.artscouncil.org.uk/publication\_archive/museums-and-libraries-research-review/.

'———'. 2011b. Arts Council England. 2011.

http://www.artscouncil.org.uk/publication\_archive/museums-and-libraries-research-review/.

'---'. 2011c. Arts Council England. 2011.

http://www.artscouncil.org.uk/publication\_archive/museums-and-libraries-research-review/.

'---'. 2011d. Arts Council England. 2011.

http://www.artscouncil.org.uk/publication\_archive/museums-and-libraries-research-review/.

'Achieving Great Art for Everyone: A Strategic Framework for the Arts'. 2011a. Arts Council England.

http://www.artscouncil.org.uk/media/uploads/achieving great art for everyone.pdf.

'———'. 2011b. Arts Council England.

http://www.artscouncil.org.uk/media/uploads/achieving great art for everyone.pdf.

'———'. 2011c. Arts Council England.

http://www.artscouncil.org.uk/media/uploads/achieving great art for everyone.pdf.

Adams, M., and et al. 2004. 'Interactivity: Moving Beyond Terminology'. Curator 47 (2): 155–70.

Adams, M., and T. Moussouri. 2002. 'The Interactive Experience: Linking Research and Practice'. In V&A Conference Proceedings: Interactive Learning in Museums of Art and Design.

http://www.vam.ac.uk/content/articles/c/conference-proceedings-interactive-learning-in-mu seums-of-art/.

Adams, Marianna, Jessica Luke, and Theano Moussouri. 2004. 'Interactivity: Moving Beyond Terminology'. Curator: The Museum Journal 47 (2): 155–70. https://doi.org/10.1111/j.2151-6952.2004.tb00115.x.

Alsop, S., and M. Watts. 1997. 'Sources from a Somerset Village: A Model for Informal Learning about Radiation and Radioactivity'. Science Education 81 (6): 633–50.

Alt, M. B. 1979. 'Improving Audio-Visual Presentations'. Curator 22 (2): 85–95. https://doi.org/10.1111/j.2151-6952.1979.tb00939.x.

Alt, M., and K.M. Shaw. 1984. 'Characteristics of Ideal Museum Exhibits'. British Journal of Psychology 75 (1): 25–36.

Alt, M.B. 1980. 'Four Years of Visitor Surveys at the British Museum (Natural History)'. The Museums Journal 80 (1): 10–19.

https://contentstore.cla.co.uk//secure/link?id=e85cf0a7-4a36-e711-80c9-005056af4099.

Ambrose, Tim and Paine, Crispin. 2006. Museum Basics. 2nd ed. London: Routledge.

'An Archive of The Campaign for Museums Website | Culture24'. n.d. https://www.culture24.org.uk/?s=campaign+for+museums.

'———'. n.d. https://www.culture24.org.uk/?s=campaign+for+museums.

Anderson, David and Great Britain. 1997a. 'A Common Wealth: Museums and Learning in the United Kingdom'. [London]: Department of National Heritage. 1997.

Anderson, David and Great Britain. 1997. A Common Wealth: Museums and Learning in the United Kingdom. [London]: Department of National Heritage.

Anderson, David and Great Britain. 1997b. 'A Common Wealth: Museums and Learning in the United Kingdom'. [London]: Department of National Heritage. 1997.

——. 1997c. 'A Common Wealth: Museums and Learning in the United Kingdom'. [London]: Department of National Heritage. 1997.

Ansbacher, Ted. 1998. 'John Dewey's Experience and Education: Lessons for Museums'. Curator: The Museum Journal 41 (1): 36–50. https://doi.org/10.1111/j.2151-6952.1998.tb00812.x.

Arnold, K. 1996. 'Presenting Science as Product or as Process: Museums and the Making of Science'. In Exploring Science in Museums, New research in museum studies:57–78. Atlantic Highlands, NJ: Athlone.

'Arts Council England | Arts Council'. n.d. http://www.artscouncil.org.uk/.

'———'. n.d. http://www.artscouncil.org.uk/.

'Arts Council England: Creative Media Policy |'. n.d.

http://www.artscouncil.org.uk/advice-and-guidance/browse-advice-and-guidance/creative-media-policy.

'———'. n.d.

http://www.artscouncil.org.uk/advice-and-guidance/browse-advice-and-guidance/creative-media-policy.

Association, Museums. 1998. 'Various Articles on AV & Multimedia'. Museum Practice 9: 32–90.

'Australian Museum'. n.d. http://australianmuseum.net.au/Audience-Research.

Babbidge, A. . 2009. Volunteering in Independent Museums. A Research Study. Egeria.

Bailey et al., Elsa. 1997. 'Visitor Behavior at a Constructivist Exhibtion. Evaluating "Investigate!" at Boston's Museum of Science'. CECA: Committee for Education and Cultural Action. 1997.

http://www.exhibitfiles.org/dfile2/ReviewFinding/211/original/InvestigateEvaluation.pdf.

Bamberger, Michael, and Marco Segone. 2011. 'How to Design and Manage Equity Focused Evaluations'. UNICEF.

http://mymande.org/sites/default/files/EWP5 Equity focused evaluations.pdf.

Baring Foundation. n.d. 'Volunteers in Museums: Key Findings and Issues from the Literature'.

'Basic Guide to Outcomes-Based Evaluation for Nonprofit Organizations with Very Limited Resources'. n.d. http://managementhelp.org/evaluation/outcomes-evaluation-guide.htm.

'———'. n.d. http://managementhelp.org/evaluation/outcomes-evaluation-guide.htm.

'Becoming a Volunteer | Nidirect'. n.d. http://www.nidirect.gov.uk/becoming-a-volunteer.

'———'. n.d. http://www.nidirect.gov.uk/becoming-a-volunteer.

Bell, Philip and National Research Council (U.S.). 2009a. Learning Science in Informal Environments: People, Places, and Pursuits. Washington, D.C.: National Academies Press. https://nap.nationalacademies.org/catalog/12190/learning-science-in-informal-environment s-people-places-and-pursuits#toc.

———. 2009b. Learning Science in Informal Environments: People, Places, and Pursuits. Washington, D.C.: National Academies Press.

https://nap.nationalacademies.org/catalog/12190/learning-science-in-informal-environment s-people-places-and-pursuits#toc.

Berleant, A. 1990. 'The Museum of Art as a Participatory Environment'. Curator 31 (3): 31–39. https://doi.org/10.1111/j.2151-6952.1990.tb00975.x.

Best, Joel. 2001. Damned Lies and Statistics: Untangling Numbers from the Media, Politicians, and Activists. Berkeley: University of California Press.

Bicknell, Sandra, Farmelo, Graham, and Science Museum (Great Britain). 1993a. Museum Visitor Studies in the 90s. London: Science Museum.

———. 1993b. Museum Visitor Studies in the 90s. London: Science Museum.

Bitgood, S. 1991. 'Introduction: Visitor Studies in 1990'. In Visitor Studies: Theory, Research, and Practice, Volume 3, 7–15. Jacksonville, Ala: Center for Social Design.

Bitgood, S. . 1989. 'School Field Trips: An Overview'. Visitor Behavior IV (2): 3-6.

Bitgood, S., and A. Benefield. 1995. 'Critical Appraisal of the Heart Exhibition at the Franklin Institute of Science'. Visitor Behavior X (3): 14–16.

Bitgood, S., and S. Bishop. 1991. 'The Role of a Current Visit, Prior Visits, and Gender on Visitor Perception of a Natural History Museum'. ILVS Review: A Journal of Visitor Behavior. Milwaukee, Wis: International Laboratory for Visitor Studies, Dept. of Psychology, University of Wisconsin-Milwaukee. 1991.

Bitgood, Stephen. 1993. 'Glossary of Visitor Studies'. Visitor Behavior VIII (4): 8-11.

Bitgood, Stephen, Jacksonville State University, and National Association for Research in Science Teaching. 1987. Understanding the Public's Attitudes toward and Behavior in Museums, Parks, and Zoos. Vol. Technical report / Jacksonville State University. Psychology Institute. Jacksonville, Ala: Jacksonville State University, Psychology Institute.

Black, L. A. 1990. 'Applying Learning Theory in the Development of a Museum Learning Environment'. In What Research Says about Learning in Science Museums, 23–25. Washington, D.C: Association of Science-Technology Centers.

Black, Thomas R. 1993a. Evaluating Social Science Research: An Introduction. London: Sage Publications.

——. 1993b. Evaluating Social Science Research: An Introduction. London: Sage Publications.

Blud, L. 1990a. 'Social Interaction and Learning among Family Groups Visiting a Museum'. Museum Management and Curatorship 9 (1): 43–51. https://doi.org/10.1016/0260-4779(90)90024-8.

———. 1990b. 'Observations on the Way Families Interact during a Museum Visit'. Museum Management and Curatorship 9 (3): 257–64. https://doi.org/10.1016/0964-7775(90)90037-8.

Bocock, Robert. 1993. Consumption. Vol. Key ideas. London: Routledge.

Borun et al., M. 1996. 'Families Are Learning in Science Museums'. Curator 39 (2): 123–38. https://contentstore.cla.co.uk//secure/link?id=54551888-4a36-e711-80c9-005056af4099. Borun, M. 1993a. 'Naive Notions and the Design of Science'. What Research Says about Learning in Science Museums. Washington, D.C: Association of Science-Technology Centers. 1993. http://informalscience.org/researches/VSA-a0a5f9-a\_5730.pdf.

———. 1993b. 'Naive Notions and the Design of Science Museum Exhibits'. What Research Says about Learning in Science Museums. Washington, D.C: Association of Science-Technology Centers. 1993.

Borun, Minda, Margaret B. Chambers, Jennifer Dritsas, and Julie I. Johnson. 1997. 'Enhancing Family Learning Through Exhibits'. Curator: The Museum Journal 40 (4): 279–95. https://doi.org/10.1111/j.2151-6952.1997.tb01313.x.

Borun, Minda, and Jennifer Dritsas. 1997. 'Developing Family-Friendly Exhibits'. Curator: The Museum Journal 40 (3): 178–96. https://doi.org/10.1111/j.2151-6952.1997.tb01302.x.

Bourdieu, Pierre, Darbel, Alain, Beattie, Caroline, Merriman, Nick, and Schnapper, Dominique. 1991. The Love of Art: European Art Museums and Their Public. Cambridge: Polity Press.

Bradburne, J. 2000. 'Brand Old: An "Ace Caff" with a Silly Exhibition Attached'. Museum Management and Curatorship 18 (4): 407–9. https://doi.org/10.1016/S0260-4779(01)00006-1.

'British Association: ConnectingScience'. n.d.

'British Interactive Group (BIG) - Home'. n.d.

'British Museum - Visitor Research'. n.d. http://www.britishmuseum.org/research/research\_projects/all\_current\_projects/visitor\_research.aspx.

'---'. n.d.

http://www.britishmuseum.org/research/research\_projects/all\_current\_projects/visitor\_research.aspx.

'British Museum: Volunteers'. n.d.

'British-Museum\_Policy\_on\_Volunteering.Pdf'. n.d. http://www.britishmuseum.org/pdf/British-Museum\_Policy\_on\_Volunteering.pdf.

'---'. n.d.

http://www.britishmuseum.org/pdf/British-Museum Policy on Volunteering.pdf.

Brown, Geoffrey and Selwood, Sara. 2001. The UK Cultural Sector: Profile and Policy Issues. London: Policy Studies Institute.

Bud, R. 1988. 'The Myth and the Machine: Seeing Science through Museum Eyes'. In Picturing Power: Visual Depiction and Social Relations, Sociological review monographs:134–59. London: Routledge.

Burcaw, George Ellis. 1997. Introduction to Museum Work. 3rd ed. Vol. American Association for State and Local History book series. Walnut Creek, Calif: Altamira Press.

Butler, Barbara H., and Marvin B. Sussman. 1989. Museum Visits and Activities for Family Life Enrichment. New York: Haworth.

Butler, Barbara and Sussman, Marvin B. 1989. Museum Visits and Activities for Family Life Enrichment. London: Haworth.

Calder, S. 20AD. 'Don't Know Much about History? You Need a British Museum Volunteer'. The Independent (Newspaper).

Cameron, D. 1968a. 'A Viewpoint: The Museum as a Communication System and Implications for Museum Education'. Curator 11 (1): 33–40.

https://contentstore.cla.co.uk//secure/link?id=55551888-4a36-e711-80c9-005056af4099.
———. 1968b. 'A Viewpoint: The Museum as a Communication System and Implications for Museum Education'. Curator 11 (1): 33-40.

https://contentstore.cla.co.uk//secure/link?id=55551888-4a36-e711-80c9-005056af4099. Cameron, Deborah. 2001. Working with Spoken Discourse. London: SAGE.

Carey, James W. 1989. Communication as Culture: Essays on Media and Society. Vol. Media and popular culture. Boston: Unwin Hyman.

Carr, David . 2003. 'Museums, Educative: An Encyclopedia Entry'. In The Promise of Cultural Institutions, American Association for State and Local History book series:17–35. Oxford: AltaMira Press.

Carter, J. 1999. 'How Old Is This Text?' In The Educational Role of the Museum, 2nd ed, Leicester readers in museum studies:211–15. London: Routledge.

'CASE Programme: Understanding the Drivers, Impacts and Value of Engagement in Culture and Sport - Publications - GOV.UK'. n.d.

https://www.gov.uk/government/publications/case-programme-understanding-the-drivers-impacts-and-value-of-engagement-in-culture-and-sport.

'——-'. n.d.

https://www.gov.uk/government/publications/case-programme-understanding-the-drivers-impacts-and-value-of-engagement-in-culture-and-sport.

'CDM: San Jose Volunteer and Community Service at Children's Discovery Museum'. n.d.

'Center for Advancement of Informal Science Education'. n.d. https://www.informalscience.org/center-advancement-informal-science-education-2016-20 21

'Centres for Social Change: Museums, Galleries and Archives for All'. 2000a. UK: DCMS. http://webarchive.nationalarchives.gov.uk/20080727070159/http://www.mla.gov.uk/policy/responses/socchng?print=print.

'---'. 2000b. UK: DCMS.

http://webarchive.nationalarchives.gov.uk/20080727070159/http://www.mla.gov.uk/policy/responses/socchng?print=print.

Chadwick, J., and P. Boverie. 1999. 'A Survey of Characteristics and Patterns of Behavior in Visitors to a Museum Web Site'. Museums and the Web 1999: Selected Papers from an International Conference, New Orleans, Louisiana, March 11-14, 1999. Pittsburgh, Pa: Archives & Museum Informatics.

http://www.museumsandtheweb.com/mw99/papers/chadwick/chadwick.html.

'Charter for the Interpretation and Presentation of Cultural Heritage Sites'. 2007a. ICOMOS. https://www.getty.edu/conservation/publications\_resources/research\_resources/charters/charter75.html.

'---'. 2007b. ICOMOS.

https://www.getty.edu/conservation/publications\_resources/research\_resources/charters/charter5.html.

Chatterjee, Helen, Sally MacDonald, David Prytherch, and Guy Noble. 2008. Touch in Museums: Policy and Practice in Object Handling. Oxford: Berg.

Chong, D. 1999. 'A "Family of Galleries": Repositioning the Tate Gallery'. Museum Management and Curatorship 18 (2): 145–57. https://doi.org/10.1016/S0260-4779(00)00014-5.

Claxton, Guy. 1999a. Wise up: The Challenge of Lifelong Learning. New York: Bloomsbury.

———. 1999b. Wise up: The Challenge of Lifelong Learning. New York: Bloomsbury.

Cochran (ed.), H. 1996. 'True Needs True Partners: Museums and Schools Transforming Education'. Washington, DC, USA: of Museum Services. 1996.

Cochran, H. 1996a. True Needs-True Partners: Museums and Schools Transforming Education. Washington, DC, USA: Institute of Museum Services. http://community-wealth.org/pdfs/tools/anchors/tool-ims-museum-sch.pdf.

——. 1996b. True Needs-True Partners: Museums and Schools Transforming Education. Washington, DC, USA: Institute of Museum Services. http://community-wealth.org/pdfs/tools/anchors/tool-ims-museum-sch.pdf.

Coe, Jon, Charles, Coe Roesch Lee, Robinson, Stephen Bitgood, Donald Patterson, and Arlene Benefield. 1989. 'Children's Drawings: New Tools for Zoo Exhibit Evaluation'. In Visitor Studies: Theory, Research, and Practice, Volume 2; Proceedings of the 1989 Visitor Studies Conference, 87–100. Jacksonville, Ala: Center for Social Design. http://kora.matrix.msu.edu/files/31/173/1F-AD-228-8-VSA-a0a5f0-a 5730.pdf.

Collins, Zipporah W. and American Association of Museums. 1981. Museums, Adults, and the Humanities: A Guide for Educational Programming. Washington, D.C.: American Association of Museums.

Conn, Steven. 1998a. Museums and American Intellectual Life, 1876-1926. Chicago: The University of Chicago Press.

———. 1998b. Museums and American Intellectual Life, 1876-1926. Chicago: The University of Chicago Press.

'Connecting Classrooms with the British Council'. n.d. British Council Schools online. https://schoolsonline.britishcouncil.org/about-schools-online/about-programmes/connecting-classrooms.

Cooksey, Cynthia. 1992. A Teacher's Guide to Using Abbeys. Vol. Education on site. [London]: English Heritage.

Copeland, Tim. 1991. A Teacher's Guide to Maths and the Historic Environment. Vol.

Education on site. [London]: English Heritage.
———. 1993. A Teacher's Guide to Geography and the Historic Environment. Vol. Education on site. [London]: English Heritage.
———. 1994. A Teacher's Guide to Using Castles. Vol. Education on site. [London]: English Heritage.
Corbin, Juliet M., Strauss, Anselm L., and Strauss, Anselm L. 2008. Basics of Qualitative Research: Techniques and Procedures for Developing Grounded Theory. 3rd ed. London: Sage.
Cox, A., and M. Cox. 1995. 'The under Fives at Walsall Museum and Art Gallery'. JEM: Journal of Education in Museums 16: 4–5.
Coxal, H. 1991. 'Museum Text: Accessibility and Relevance'. Journal of Education in Museums 12: 9–10.
https://contentstore.cla.co.uk//secure/link?id=5fc97ae9-4a36-e711-80c9-005056af4099.
Crowley, K., and M. Callanan. 1998. 'Describing and Supporting Collaborative Scientific Thinking in Parent-Child Interactions'. Journal of Museum Education 23 (1): 12–17.
Csikszentmihalyi, M. 1988. 'Human Behavior and the Science Centre'. In Science Learning in the Informal Setting, 79–88. Chicago: Chicago Academy of Sciences. http://copac.ac.uk/search?rn=1&ti=Science Learning in the Informal Setting &sort-order=rank.
——. 1991. 'Notes on Art Museum Experiences'. In Insights: Museum Visitor Attitudes and Expectations: A Focus Group Experiment, 123–31. J. Paul Getty Trust.
Csikszentmihalyi, M., and K. Hermanson. 1995a. 'Intrinsic Motivation in Museums: Why Does One Want to Learn?' In Young Children , 67–78. Washington: American Association of Museums.
———. 1995b. 'Intrinsic Motivation in Museums: Why Does One Want to Learn?' In Public Institutions for Personal Learning: Establishing a Research Agenda, 67–78. Washington: American Association of Museums.
Csikszentmihalyi, Mihaly and Robinson, Rick Emery. 1990a. The Art of Seeing: An Interpretation of the Aesthetic Encounter. Malibu, Calif: J.P. Getty Museum and Getty Center for Education in the Arts.
——. 1990b. The Art of Seeing: An Interpretation of the Aesthetic Encounter. Malibu, Calif: J.P. Getty Museum and Getty Center for Education in the Arts.
'Culture, Knowledge and Understanding: Great Museums and Libraries for Everyone'.
2011a. Arts Council England. http://www.artscouncil.org.uk/media/uploads/pdf/culture_knowledge_and_understanding.pdf.
'———'. 2011b. Arts Council England.

http://www.artscouncil.org.uk/media/uploads/pdf/culture knowledge and understanding.p df. '———'. 2011c. Arts Council England. http://www.artscouncil.org.uk/media/uploads/pdf/culture\_knowledge\_and\_understanding.p df '———'. 2011d. Arts Council England. http://www.artscouncil.org.uk/media/uploads/pdf/culture\_knowledge\_and\_understanding.p df. Cummings, Neil and Lewandowska, Marysia. 2000. The Value of Things. Basel: Birkhäuser. Davies, Stuart and Great Britain. 1994. By Popular Demand: A Strategic Analysis of the Market Potential for Museums and Art Galleries in the UK. London: Museums & Galleries Commission DCMS. 1999a. 'Museums for the Many: Standards for Museums and Galleries to Use When Developing Access Policies'. DCMS. 1999. ———. 1999b. 'Policy Action Team 10: Report on Social Exclusion'. DCMS. 1999. Denzin, Norman K., and Yvonna S. Lincoln. 1994. 'Data Management and Analysis Methods'. In Handbook of Qualitative Research, 428-44. London: Sage. Denzin, Norman K. and Lincoln, Yvonna S. 2000a. Handbook of Qualitative Research. 2nd ed. London: Sage Publications. ———. 2000b. Handbook of Qualitative Research. 2nd ed. London: Sage Publications. 'Department for Culture, Media & Sport - GOV.UK'. n.d. https://www.gov.uk/government/organisations/department-for-culture-media-sport. '---'. n.d. https://www.gov.uk/government/organisations/department-for-culture-media-sport. Devenish, D. 1990. 'Labelling in Museum Display A Survey and Practical Guide'. Museum Management and Curatorship 9 (1): 63-72. https://doi.org/10.1016/0260-4779(90)90026-A. Diamond, J. 1986a. 'The Behavior of Family Groups in Science Museums'. Curator 29 (2): 139-54. https://doi.org/10.1111/j.2151-6952.1986.tb01434.x. ———. 1986b. 'The Behavior of Family Groups in Science Museums'. Curator 29 (2): 139-54. https://doi.org/10.1111/j.2151-6952.1986.tb01434.x.

Diamond, J., and et al. . 1987. 'The Exploratorium's Explainer Program: The Long-Term Impacts on Teenagers of Teaching Science to the Public'. Science Education 71 (5): 643–56.

Diamond, Judy. 1999. Practical Evaluation Guide: Tools for Museums and Other Informal Educational Settings. Vol. American Association for State and Local History book series. Lanham, Md: AltaMira.

Diamond, Judy . 1999. 'Chapter 5: Interviews and Questionnaires'. In Practical Evaluation Guide: Tools for Museums and Other Informal Educational Settings, American Association for State and Local History book series:83–114. Lanham, Md: AltaMira. https://contentstore.cla.co.uk//secure/link?id=cee64766-6b36-e711-80c9-005056af4099. Dierking, L.D., and J. Falk. 1994. 'Family Behavior and Learning in Informal Science Settings: A Review of the Research'. Science Education 78 (1): 57–72.

———. 1998. 'Understanding Free-Choice Learning: A Review of the Research and Its Application to Museum Web Sites'. In Museums and the Web 1998: Proceedings. [Pittsburgh, Pa.]: Archives & Museums Informatics.

Dierking, Lynn D. 1998. 'What Does It All Mean? Interpreting and Applying Your Results'. In Questioning Assumptions: An Introduction to Front-End Studies in Museums, 57–68. Washington, D.C.: Association of Science-Technology Centers.

Dierking, Lynn D., Falk, John H., and American Association of Museums. 1995a. Public Institutions for Personal Learning: Establishing a Research Agenda. Washington: American Association of Museums.

——. 1995b. Public Institutions for Personal Learning: Establishing a Research Agenda. Washington: American Association of Museums.

Dierking, Lynn D. and Pollock, Wendy. 1998a. Questioning Assumptions: An Introduction to Front-End Studies in Museums. Washington, D.C.: Association of Science-Technology Centers.

———. 1998b. Questioning Assumptions: An Introduction to Front-End Studies in Museums. Washington, D.C.: Association of Science-Technology Centers.

Dierking, Lynn D., and Wendy Pollock. 1998. Questioning Assumptions: An Introduction to Front-End Studies in Museums. Washington, D.C.: Association of Science-Technology Centers.

'Digital Participation and Learning: 22 Case Studies'. 2011a. HLF. http://www.imagemakers.uk.com/wp-content/uploads/2012/09/HLF-Digital-Report-v9.pdf. '———'. 2011b. HLF.

http://www.imagemakers.uk.com/wp-content/uploads/2012/09/HLF-Digital-Report-v9.pdf. Dodd, Jocelyn, and Richard Sandell. 2001. Including Museums: Perspectives on Museums, Galleries and Social Inclusion. Research centre for museums and galleries, University of Leicester.

Doering, Zahava D. 1995. Who Attends Our Cultural Institutions? . Progress Report based on the Smithsonian Institution Marketing Study.

Doering, Zahava D., Andrew J. Pekarik, and Audrey E. Kindlon. 1997. 'Exhibitions and Expectations: The Case of "Degenerate Art". Curator: The Museum Journal 40 (2): 127–42. https://doi.org/10.1111/j.2151-6952.1997.tb01294.x.

'Doing One's Duty: A Case Study of Volunteering in a Deprived Community'. n.d. ESRC: The Economic and Social Research Council.

Donovan, C. 2013. 'A Holistic Approach to Valuing Our Culture: A Report to the Department for Culture, Media and Sport'.

https://www.gov.uk/government/publications/a-holistic-approach-to-valuing-our-culture.

Dufresne-Tasse, C. 1994a. 'Andragogy (Adult Education) in the Museum: A Critical Analysis and New Formulation'. In Museum, Media, Message, Heritage:144–69. London: Routledge. https://contentstore.cla.co.uk//secure/link?id=b826d363-5236-e711-80c9-005056af4099.
———. 1994b. 'Andragogy (Adult Education) in the Museum: A Critical Analysis and New Formulation'. In Museum, Media, Message, Heritage:245–59. New York: Routledge.

Durbin, G., and et al. 1990. A Teacher's Guide to Learning from Objects. English Heritage.

Durbin, Gail and Group for Education in Museums. 1996a. Developing Museum Exhibitions for Lifelong Learning. London: The Stationary Office, HMSO.

Durbin, Gail and Group for Education in Museums. 1996a. Developing Museum Exhibitions for Lifelong Learning. London: The Stationary Office, HMSO.

———. 1996b. Developing Museum Exhibitions for Lifelong Learning. London: The Stationary Office, HMSO.

———. 1996c. Developing Museum Exhibitions for Lifelong Learning. London: The Stationary Office, HMSO.

Durbin, Gail and Group for Education in Museums. 1996b. Developing Museum Exhibitions for Lifelong Learning. London: The Stationary Office, HMSO.

——. 1996c. Developing Museum Exhibitions for Lifelong Learning. London: The Stationary Office, HMSO.

Durrans, B. 1988. 'The Future of the Other: Changing Cultures on Display in Ethnographic Museums'. In The Museum Time-Machine: Putting Cultures on Display, 144–69. London: Routledge.

Durrans, B. 1988. 'The Future of the Other: Changing Cultures on Display in Ethnographic Museums'. In The Museum Time-Machine: Putting Cultures on Display, 144–69. London: Routledge.

https://contentstore.cla.co.uk//secure/link?id=1d220123-5136-e711-80c9-005056af4099. Dyson, A. H. 1990. 'Symbol Makers, Symbol Weavers: How Children Link Play, Pictures, and Print'. Young Children 45 (January). http://www.jstor.org/stable/42725013.

Eason, David and Avery, Robert K. 1991. Critical Perspectives on Media and Society. Vol. The Guilford communication series. London: Guilford Press.

Ekarv, Margareta. 1999. 'Combating Redundancy: Writing Texts for Exhibitions'. In The Educational Role of the Museum, 2nd ed, Leicester readers in museum studies:201–4. London: Routledge.

Ellenbogen, K. 2002. 'Museums in Family Life: An Ethnographic Case Study'. In Learning Conversations in Museums, 81–101. London: Lawrence Erlbaum Associates.

E.M., Evans, M.S. Mull, and D.A. Poling . 2002. 'The Authentic Object? A Child's-Eye View'. In Perspectives on Object-Centered Learning in Museums, 55–77. London: Lawrence Erlbaum Associates.

Eratuuli, M., and C. Sneider. 1990. 'The Experiences of Visitors in a Physics Discovery Room'. Science Education 74 (4): 481–93.

Erickson, Bonnie H. and Nosanchuk, T. A. 1992. Understanding Data. 2nd ed. Buckingham: Open University Press.

'Facilitating Organisational Effectiveness among Volunteeers in Sport'. 2007. Institute of Volunteering Research.

http://www.ivr.org.uk/images/stories/Institute-of-Volunteering-Research/VA-Documents/VA 8 3/article5 taylor.pdf.

Fairclough, Norman. 1992. Critical Language Awareness. Vol. Real language series. London: Longman.

———. 2001. Language and Power. 2nd ed. Vol. Language in social life series. Harlow, Eng. Longman.

Falk , John . 1998. 'The Effect of Visitors' Agendas on Museum Learning'. Curator 41 (2): 106–20.

Falk, J. 1991. 'Analysis of the Behavior of Family Visitors in Natural History Museums'. Curator 34 (1): 44–50.

https://contentstore.cla.co.uk//secure/link?id=59551888-4a36-e711-80c9-005056af4099. Falk, J. . 1997. 'Testing a Museum Exhibition Design Assumption: Effect of Explicit Labeling of Exhibit Clusters on Visitor Concept Development'. Science Education 81 (6): 679-87.

Falk, J., and L.D. Dierking. 1991. 'The Effect of Visitation Frequency on Long-Term Recollection'. In Visitor Studies: Theory, Research, and Practice, Volume 3, 94–103. Jacksonville, Ala: Center for Social Design.

Falk, John H., and Lynn D. Dierking. 1997a. 'School Field Trips: Assessing Their Long-Term Impact'. Curator: The Museum Journal 40 (3): 211–18. https://doi.org/10.1111/j.2151-6952.1997.tb01304.x.

——. 19	97b. 'Scho	ol Field Trip	s: Assessing	Their Long-	Term Impact'	. Curator: The
Museum J	ournal 40	(3): 211-18	. https://doi.o	rg/10.1111/	j.2151-6952.	1997.tb01304.x.

——. 2000a. 'Learning from Museums: An Introduction'. In Learning from Museums: Visitor Experiences and the Making of Meaning, American Association for State and Local History book series:1–14. Oxford: AltaMira Press.

———. 2000b. 'Learning from Museums: An Introduction: Chapter 1'. In Learning from Museums: Visitor Experiences and the Making of Meaning, American Association for State and Local History book series:1–14. Oxford: AltaMira Press.

Falk, John H., Lynn D. Dierking, and American Association of Museums. 1995a. Public Institutions for Personal Learning: Establishing a Research Agenda. Washington: American Association of Museums. ———. 1995b. Public Institutions for Personal Learning: Establishing a Research Agenda. Washington: American Association of Museums. Falk, John H., Dierking, Lynn D., and Boyd, W. L. 1992a. The Museum Experience. Washington, D.C.: Whalesback Books. ———. 1992b. The Museum Experience. Washington, D.C.: Whalesback Books. Falk, John H., Lynn D. Dierking, and Susan Foutz. 2007a. In Principle, in Practice: Museums as Learning Institutions. Vol. Learning innovations series. Lanham, Md: Altamira Press. http://www.vlebooks.com/vleweb/product/openreader?id=UCL&isbn=9780759113794 ———. 2007b. In Principle, in Practice: Museums as Learning Institutions. Vol. Learning innovations series. Lanham, Md: Altamira Press. http://www.vlebooks.com/vleweb/product/openreader?id=UCL&isbn=9780759113794 ———. 2007c. In Principle, in Practice: Museums as Learning Institutions. Vol. Learning innovations series. Lanham, Md: Altamira Press. http://www.vlebooks.com/vleweb/product/openreader?id=UCL&isbn=9780759113794

Falk, John H., W. Wade Martin, and John D. Balling. 1978. 'The Novel Field-Trip Phenomenon: Adjustment to Novel Settings Interferes with Task Learning'. Journal of Research in Science Teaching 15 (2): 127–34. https://doi.org/10.1002/tea.3660150207.

Falk, John H, Theano Moussouri, and Douglas Coulson. 1998. 'The Effect of Visitors' Agendas on Museum Learning'. Curator: The Museum Journal 41 (2): 107–20. https://doi.org/10.1111/j.2151-6952.1998.tb00822.x.

Falk, John, H., Theano Moussouri, and Douglas Coulson. 1998. 'The Effect of Visitors' Agendas on Museum Learning'. Curator: The Museum Journal 41 (2): 107–20. https://doi.org/10.1111/j.2151-6952.1998.tb00822.x.

Faure, E., and et. al. 1980. 'Elements for Contemporary Strategies: Innovations and Search for Alternatives'. In Family, Work and Education: A Reader, Contemporary issues in education:351–79. Sevenoaks: Hodder and Stoughton in association with the Open University Press.

Feher, E. 1990. 'Interactive Museum Exhibits as Tools for Learning: Explorations with Light'. International Journal of Science Education 12 (1): 35–49.

——. 1993. 'Learning Science with Interactive Exhibits'. Curator 36 (4): 246-48. https://contentstore.cla.co.uk//secure/link?id=58551888-4a36-e711-80c9-005056af4099. Feher, E., and J. Diamond. 1990. 'Science Centres As Research Laboratories'. In What Research Says about Learning in Science Museums, 26-28. Washington, D.C: Association

of Science-Technology Centers.

Feher, E., and K. Rice. 1985. 'Development of Scientific Concepts through the Use of Interactive Exhibits in a Museum'. Curator 28 (1): 35–46.

https://contentstore.cla.co.uk//secure/link?id=0b0dc48e-4a36-e711-80c9-005056af4099. Ferguson, Linda, Ravelli, Louise, MacLulich, Carolyn, and Australian Museum. 1995. Meanings and Messages: Language Guidelines for Museum Exhibitions. Sydney: Australian Museum.

Fielding, Nigel and Lee, Raymond M. 1998. Computer Analysis and Qualitative Research. Vol. New technologies for social research. London: SAGE.

Fiske, John. 1982. Introduction to Communication Studies. Vol. Studies in communication. London, New York: Methuen.

Freedlander Gibans, N., and B. Kres Beach. 1999. 'Introduction: Learning about Collaborative Learning - A Children's Museum Community of Scholars and Practitioners'. In Bridges to Understanding Children's Museums, 1–12. [s.l.]: Nina F. Gibans.

Friedman, A. J. 1996. 'Why Museums Don't Evaluate'. Visitor Behavior XI (2): 6-8.

Frost, Joe L. and Kissinger, Joan B. 1976. The Young Child and the Educative Process. New York: Holt, Rinehart and Winston.

Gardner, H. 1988. 'Challenges For Museum: Howard Gardner's Theory of Multiple Intelligences'. Hand to Hand 2 (4).

Gardner, Howard. 1993. The Unschooled Mind: How Children Think and How Schools Should Teach. London: Fontana Press.

———. 2004. Frames of Mind: The Theory of Multiple Intelligences. 20th anniversary ed. New York. NY: Basic Books.

Genoways, Hugh H. 2006. Museum Philosophy for the Twenty-First Century. Lanham, Md: Altamira Press. https://ebookcentral.proguest.com/lib/ucl/detail.action?docID=1322129.

Gibans, N. F., and B. K. Beach. 1999. 'Introduction: Learning about Collaborative Learning: A Children's Museum Community of Scholars and Practitioners'. In Bridges to Understanding Children's Museums, 1–12. [s.l.]: Nina F. Gibans.

Gibans, Nina Freedlander, and Barbara Kress Beach. 1999. Bridges to Understanding Children's Museums. [s.l.]: Nina F. Gibans.

Gilbert, J., and M. Priest. 1997. 'Models and Discourse: A Primary School Science Class Visit to a Museum'. Science Education 81 (6): 749–62.

Glaser, Jane R., Zenetou, Artemis A., and Smithsonian Institution. 1996. Museums: A Place to Work: Planning Museum Careers. Vol. Heritage. London: Routledge.

Golding, V. 1997a. 'Meaning and Truth in Multicultural Museum Education'. In Cultural Diversity: Developing Museum Audiences in Britain, Contemporary issues in museum

culture:203-25. London: Leicester University Press.

https://contentstore.cla.co.uk//secure/link?id=65caaa00-6536-e711-80c9-005056af4099.
———. 1997b. 'Meaning and Truth in Multicultural Museum Education'. In Cultural Diversity: Developing Museum Audiences in Britain, Contemporary issues in museum

culture: 203–25. London: Leicester University Press.

Golding, Vivien. 2009a. Learning at the Museum Frontiers: Identity, Race and Power. Farnham: Ashgate.

https://www.dawsonera.com/guard/protected/dawson.jsp?name=https://shib-idp.ucl.ac.uk/shibboleth&dest=http://www.dawsonera.com/depp/reader/protected/external/AbstractView/S9780754689645.

Golding, Vivien. 2009. Learning at the Museum Frontiers: Identity, Race and Power. Farnham: Ashgate.

Golding, Vivien. 2009b. Learning at the Museum Frontiers: Identity, Race and Power. Farnham: Ashgate.

https://www.dawsonera.com/guard/protected/dawson.jsp?name = https://shib-idp.ucl.ac.uk/shibboleth&dest = http://www.dawsonera.com/depp/reader/protected/external/AbstractView/S9780754689645.

Gooding, Caroline and Lawson, Anna. 2005. Disability Rights in Europe: From Theory to Practice. Vol. Essays in European law. Oxford: Hart.

Goodlad, Sinclair and McIvor, Stephanie. 1998. Museum Volunteers: Good Practice in the Management of Volunteers. Vol. The heritage. London: Routledge.

Green, J. P. 1992. 'The Management of Volunteers'. In Manual of Curatorship: A Guide to Museum Practice, 167–71. Boston: Butterworth-Heinemann.

Greenberg, Reesa, Bruce W. Ferguson, and Sandy Nairne. 1996. Thinking about Exhibitions . London: Routledge. http://www.tandfebooks.com/isbn/9780203991534.

Greenfield, E. A., and N. F. Marks. 2004a. 'Formal Colunteering as a Protective Factor for Older Adults' Psychological Well-Being' 59B (NO5): 258–64. http://www.midus.wisc.edu/findings/pdfs/147.pdf.

———. 2004b. 'Formal Colunteering as a Protective Factor for Older Adults' Psychological Well-Being' 59B (NO5): 258–64. http://www.midus.wisc.edu/findings/pdfs/147.pdf.

Griffin, J., and D. Symington. 1998. 'Moving from Task-Oriented to Learning-Oriented Strategies on School Excursions to Museums'. Science Education 81 (6): 763–79.

Griffin, Janette. 1994a. 'Learning to Learn in Informal Science Settings'. Research in Science Education 24 (1): 121–28. https://doi.org/10.1007/BF02356336.

——. 1994b. 'Learning to Learn in Informal Science Settings'. Research in Science Education 24 (1): 121–28. https://doi.org/10.1007/BF02356336.

Griggs, S. 1983. 'Orientating Visitors within a Thematic Display'. Museum Management and Curatorship 2 (2): 119–34. https://doi.org/10.1016/0260-4779(83)90037-7.

Group for Large Local Authority Museums. 2002. 'Museums and Social Inclusion: The GLLAM Report'. GLLAM. 2002.

Gurian, Elaine Heumann. 2006a. Civilizing the Museum: The Collected Writings of Elaine Heumann Gurian. London: Routledge.

Gurian, Elaine Heumann. 2006. Civilizing the Museum: The Collected Writings of Elaine Heumann Gurian. London: Routledge.

Gurian, Elaine Heumann. 2006b. Civilizing the Museum: The Collected Writings of Elaine Heumann Gurian. London: Routledge.

Haas, N. T. 1996a. 'Project Explore: How Children Are Really Learning in Children's Museums'. Visitor Studies 9.

http://kora.matrix.msu.edu/files/31/173/1F-AD-23-8-VSA-a0a0y3-a 5730.pdf.

——. 1996b. 'Project Explore: How Children Are Really Learning in Children's Museums'. Visitor Studies 9.

http://kora.matrix.msu.edu/files/31/173/1F-AD-23-8-VSA-a0a0y3-a 5730.pdf.

Harrison, R. 2012. 'Project Management'. In Manual of Museum Planning: Sustainable Space, Facilities, and Operations, 3rd ed, 247–54. Lanham, Md: AltaMira Press. https://www.dawsonera.com/guard/protected/dawson.jsp?name=https://shib-idp.ucl.ac.uk/shibboleth&dest=http://www.dawsonera.com/depp/reader/protected/external/AbstractView/S9780759121478.

Hayward, J. 1992. 'An Evaluator's Point of View'. ILVS Review: A Journal of Visitor Behavior 2 (2): 287–92.

http://kora.matrix.msu.edu/files/31/173/1F-AD-314-8-VSA-a0b1j1-a 5730.pdf.

Heath, Robert L. and Bryant, Jennings. 2008. Human Communication Theory and Research: Concepts, Contexts, and Challenges. 2nd ed. Vol. LEA's communication series. New York: Routledge.

Hein, G. 1991a. 'Constructivist Learning Theory''. In The Museum and the Needs of People: ICOMCECA Annual Conference, Jerusalem, 90–91.

http://www.exploratorium.edu/ifi/resources/research/constructivistlearning.html.

——. 1991b. 'Constructivist Learning Theory''. In The Museum and the Needs of People: ICOMCECA Annual Conference, Jerusalem, 90–91.

http://www.exploratorium.edu/ifi/resources/research/constructivistlearning.html.

———. 1995a. 'The Constructivist Museum'. Journal of Education in Museums 16. http://www.billabbie.com/fieldtrips/1b\_Hein1995\_ConstructivistMuseum.pdf.

———. 1995b. 'The Constructivist Museum'. JEM: Journal of Education in Museums. GEM. 1995. http://www.gem.org.uk/pubs/news/hein1995.html.

———. 1995c. 'The Constructivist Museum'. Journal of Education in Museums 16. http://www.billabbie.com/fieldtrips/1b\_Hein1995\_ConstructivistMuseum.pdf.

——. 1997. 'A Reply to Miles' Commentary on Constructivism'. Visitor Behavior XII (3): 14–15.

Hein, George E. 1998. Learning in the Museum. Vol. Museum meanings. New York: Routledge.

Hein, George E. 1998a. Learning in the Museum. Vol. Museum meanings. New York: Routledge.

———. 1998b. Learning in the Museum. Vol. Museum meanings. New York: Routledge.

Hein, George E. 2001. Learning in the Museum. [S.I.]: Taylor & Francis.

Hiemstra, R. 1981. 'The Implications of Lifelong Learning'. In Museums, Adults, and the Humanities: A Guide for Educational Programming, 131–46. Washington, D.C.: American Association of Museums.

Hike, D.D. 1989. 'The Family as a Learning System: An Observational Study of Families in Museums'. Marriage & Family Review 13 (3-4): 101-29. https://doi.org/10.1300/J002v13n03 07.

Hilke, D.D. 1988. 'Strategies for Family Learning in Museums'. In Visitor Studies 1988: Theory, Research and Practice, 120–34. Jacksonville, Ala: Center for Social Design.

Hill, J. . 2009. Recruiting and Retaining Volunteers - a Practical Introduction. AIM Focus Paper.

Hirzy, Ellen Cochran and American Association of Museums. 1992. Excellence and Equity: Education and the Public Dimension of Museums. Washington, D.C: American association of museums.

Hirzy, Ellen Cochran and American Association of Museums. 1992. Excellence and Equity: Education and the Public Dimension of Museums. Washington, D.C: American association of museums.

http://ww2.aam-us.org/docs/default-source/resource-library/excellence-and-equity.pdf.

Hodder, I. 1994. 'Chapter: The Contextual Analysis of Symbolic Meaning'. Interpreting Objects and Collections. London: Routledge. 1994.

Hodder, Ian. 1987. The Archaeology of Contextual Meanings. Vol. New directions in archaeology. Cambridge: Cambridge University Press.

Hodge, R., and W. D'Souza. 1979. 'The Museum as Communicator: A Semiotic Analysis of the Western Australian Museum Aboriginal Gallery, Perth'. Museum. 1979. http://unesdoc.unesco.org/images/0012/001273/127321eo.pdf#43225.

Hog Hansen, A., and T. Moussouri. 2004. 'Fuzzy Boundaries: Communites of Practice and Exhibition Teams in European Natural History Museums'. Museum and Society 2 (3): 35–68.

Holmes, K. 2003. 'Volunteers in the Heritage Sector: A Neglected Audience?' International

Journal of Heritage Studies IJHS 9 (4): 341-55.

'Home | The Visitor Studies Group'. n.d.

Hood, M. 1983. 'Staying Away: Why People Choose Not to Visit Museums'. Museum News 61 (4): 50–57.

https://contentstore.cla.co.uk//secure/link?id=e65cf0a7-4a36-e711-80c9-005056af4099.

——. 1986. 'Getting Started in Audience Research'. Museum News 64 (3): 25–31. https://contentstore.cla.co.uk//secure/link?id=bac28f61-4a36-e711-80c9-005056af4099.

——. 1989a. 'Leisure Criteria of Family Participation and Non-Participation in Museums'. In Museum Visits and Activities for Family Life Enrichment, 151–69. London: Haworth. https://contentstore.cla.co.uk//secure/link?id=153d5408-7436-e711-80c9-005056af4099. ——. 1989b. 'Leisure Criteria of Family Participation and Non-Participation in Museums'. In Museum Visits and Activities for Family Life Enrichment, 151–69. New York: Haworth. https://contentstore.cla.co.uk//secure/link?id=153d5408-7436-e711-80c9-005056af4099. ——. 1989c. 'Leisure Criteria of Family Participation and Non-Participation in Museums'. In Museum Visits and Activities for Family Life Enrichment, 151–69. London: Haworth. https://contentstore.cla.co.uk//secure/link?id=153d5408-7436-e711-80c9-005056af4099. ——. 1999. 'Visitor Surveys: Who Visits and Who Doesn't? Getting Started in Audience Research'. In Introduction to Museum Evaluation, Professional practice series:11–17. Washington, D.C.: American Association of Museums.

———. n.d. 'Staying Away: Why People Choose Not to Visit Museums'. Museum News 61 (4): 50–57.

https://contentstore.cla.co.uk/secure/link?id=e65cf0a7-4a36-e711-80c9-005056af4099.

Hooper-Greenhill, E. 1999. 'Chapter 3: Education, Communication and Interpretation: Towards a Critical Pedagogy in Museums'. In The Educational Role of the Museum, 2nd ed, Leicester readers in museum studies:3–27. London: Routledge.

———. 2002a. 'Developing a Scheme for Finding Evidence of the Outcomes and Impact of Learning in Museums, Archives and Libraries: The Conceptual Framework'. https://lra.le.ac.uk/bitstream/2381/66/1/LIRP%20analysis%20paper%201.pdf.

——. 2002b. 'Developing a Scheme for Finding Evidence of the Outcomes and Impact of Learning in Museums, Archives and Libraries: The Conceptual Framework'. https://lra.le.ac.uk/bitstream/2381/66/1/LIRP%20analysis%20paper%201.pdf.

Hooper-Greenhill, E., and T Moussouri. 2002. 'Researching Learning in Museums and Galleries 1990-1999: A Bibliographic Review'. Researching Learning in Museums and Galleries 1990-1999: A Bibliographic Review. Research Centre for Museums and Galleries, University of Leicester. 2002.

Hooper-Greenhill, E., and A Chadwick. 1985. 'Volunteers in Museums and Galleries: A Discussion of Some of the Issues'. The Museums Journal 84 (4).

Hooper-Greenhill, E., and T. Moussouri. n.d. 'Researching Learning in Museums and Galleries 1990-1999: A Bibliographic Review'. UK: Research Centre for Museums and Galleries, University of Leicester.

http://www2.le.ac.uk/departments/museumstudies/rcmg/projects/researching-learning/researchinglearning.pdf.

———. n.d. 'Researching Learning in Museums and Galleries 1990-1999: A Bibliographic Review'. UK: Research Centre for Museums and Galleries, University of Leicester. http://www2.le.ac.uk/departments/museumstudies/rcmg/projects/researching-learning/researchinglearning.pdf.

Hooper-Greenhill, E., T. Moussouri, J. Dodd, C. Jones, C. Pickford, C. Herman, M. Morrison, J. Vincent, and R. Toon. n.d. 'Measuring the Outcomes and Impact of Learning in Museums, Libraries and Archives'. Resource: The Council for Museums, Libraries and Archives. https://www2.le.ac.uk/departments/museumstudies/rcmg/projects/lirp-1-2/LIRP%20end%20of%20project%20paper.pdf/view.

———. n.d. 'Measuring the Outcomes and Impact of Learning in Museums, Libraries and Archives'. Resource: The Council for Museums, Libraries and Archives. https://www2.le.ac.uk/departments/museumstudies/rcmg/projects/lirp-1-2/LIRP%20end%20of%20project%20paper.pdf/view.

Hooper-Greenhill, E., R. Sandell, T. Moussouri, and H. O'Riain. 2000a. 'Museums and Social Inclusion – The GLLAM Report'. UK: Group for Large Local Authority Museums & Research Centre for Museums and Galleries, University of Leicester.

http://www2.le.ac.uk/departments/museumstudies/rcmg/projects/museums-and-social-inclusion-the-gllam-report/GLLAM%20Interior.pdf.

———. 2000b. 'Museums and Social Inclusion – The GLLAM Report'. UK: Group for Large Local Authority Museums & Research Centre for Museums and Galleries, University of Leicester.

http://www2.le.ac.uk/departments/museumstudies/rcmg/projects/museums-and-social-inclusion-the-gllam-report/GLLAM%20Interior.pdf.

Hooper-Greenhill, Eilean. 1991a. Museum and Gallery Education. Vol. Leicester museum studies series. Leicester: Leicester University Press.

——. 1991b. Museum and Gallery Education. Vol. Leicester museum studies series. Leicester: Leicester University Press.

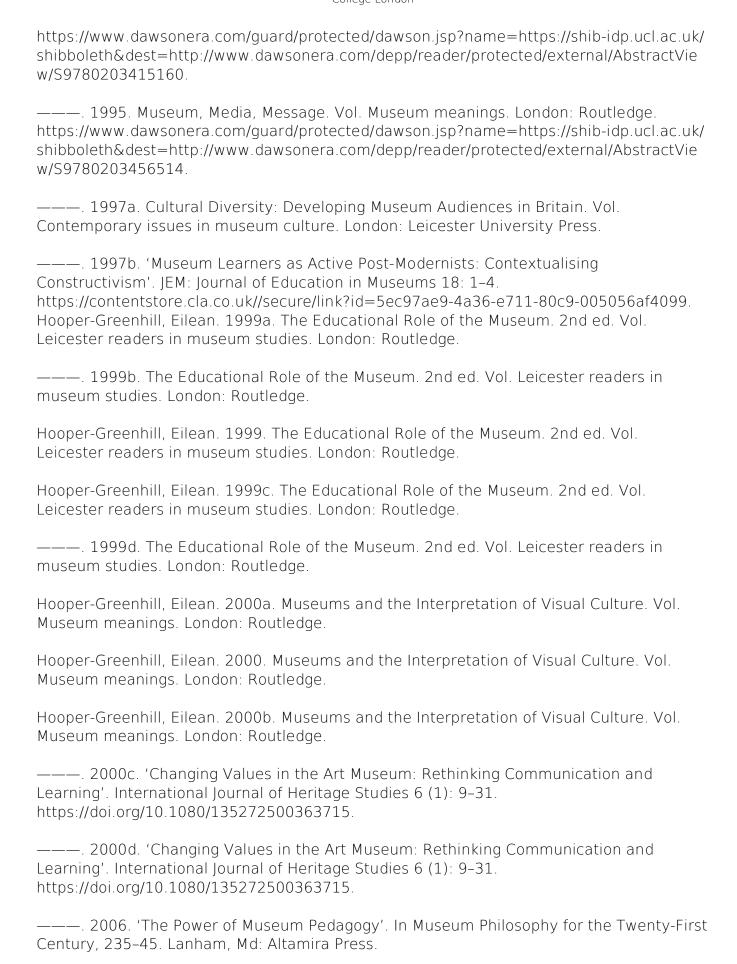
Hooper-Greenhill, Eilean. 1994a. Museums and Their Visitors. Vol. The heritage: care-preservation-management. London: Routledge.

https://www.dawsonera.com/guard/protected/dawson.jsp?name=https://shib-idp.ucl.ac.uk/shibboleth&dest=http://www.dawsonera.com/depp/reader/protected/external/AbstractView/S9780203415160.

Hooper-Greenhill, Eilean. 1994a. Museums and Their Visitors. Vol. The heritage: care-preservation-management. London: Routledge.

——. 1994b. Museums and Their Visitors. Vol. The heritage: care-preservation-management. London: Routledge.

Hooper-Greenhill, Eilean. 1994b. Museums and Their Visitors. Vol. The heritage: care-preservation-management. London: Routledge.



Hooper-Greenhill, Eilean . 1999. 'Museum Learners as Active Postmodernists:

Contextualizing Constructivism'. In The Educational Role of the Museum, 2nd ed, Leicester readers in museum studies:67–72. London: Routledge.

Hooper-Greenhill, Eilean and Research Centre for Museums and Galleries. 2001a. 'Making Meaning in Art Museums: 1: Visitors' Interpretive Strategies at Wolverhampton Art Gallery'. Leicester: Research Centre for Museums and Galleries. 2001.

———. 2001b. 'Making Meaning in Art Museums: 2: Visitors' Interpretive Strategies at Nottingham Castle Museum and Art Gallery'. Leicester: Research Centre for Museums and Galleries. 2001.

Hooper-Greenhill, Eilean and University of Leicester. 1991a. Writing a Museum Education Policy. Leicester: Dept. of Museum Studies, University of Leicester.

——. 1991b. Writing a Museum Education Policy. Leicester: Dept. of Museum Studies, University of Leicester.

'How to Volunteer: Directgov - Home and Community'. n.d.

Howard Gardner and Howard Gardner. 1973. The Arts and Human Development. New York: Wiley.

Hughes, Catherine. 1998. Museum Theatre: Communicating with Visitors through Drama. Portsmouth, NH: Heinemann.

Hutin, M. . 2008. Young People Help out Volunteering and Giving among Young People. Institute for volunteering research.

'IMLS-Shaping Outcomes'. n.d. http://www.imls.gov/assets/1/AssetManager/AAHC Convening LogicModel.pdf.

'———'. n.d. http://www.imls.gov/assets/1/AssetManager/AAHC\_Convening\_LogicModel.pdf.

Inez S. Wolins. n.d. 'The Family Museum Experience: Implications from Research'. The Journal of Museum Education 14 (2). http://www.jstor.org/stable/i40021016.

'Informal Learning Experiences, Inc.' n.d.

International Commission on the Development of Education. 1972. 'Learning to Be: The World of Education Today and Tomorrow'. UNESCO. 1972.

'Ipsos MORI | A Leading Market Research Company in the UK and Ireland'. n.d.

'Ipsos MORI | Poll | Public Attitudes to Science 2011'. n.d.

Jankowski, Nick and Jensen, Klaus. 1991. A Handbook of Qualitative Methodologies for Mass Communication Research. London: Routledge.

Jesus Martin-Barbero. n.d. Communication, Culture and Hegemony. Hardcover. Sage Publications Ltd.

Jong, Adriaan de. 1999. 'You Are Lucky, the Farmer Has Just Returned: The Role of Open-Air Museums in Interpreting the Life of Individuals as Opposed to the History of Architecture'. Cahiers d'étude: Study Series 6: (ICR) / ICOM's International Committee for Regional Museums (ICR). CIDOC. 1999. http://archives.icom.museum/ss-icr/page15.html.

Kamien, J. 1992. 'An Exhibit Developer's Viewpoint'. ILVS Review: A Journal of Visitor Behavior 2 (2): 293–98.

Kavanagh, G. 1990a. 'What Role Do Oral Testimony and Reminiscence Work Have in Making History?' Museums Journal April.

 $http://ucl-primo.hosted.exlibrisgroup.com/primo_library/libweb/action/display.do?tabs=detailsTab&ct=display&fn=search&doc=dedupmrg113082334&indx=2&reclds=dedupmrg113082334&recldxs=1&elementId=1&renderMode=poppedOut&displayMode=full&frbrVersion=&dscnt=0&frbg=&scp.scps=scope%3A%28UCL_LMS_DS%29&tab=local&dstmp=1414521362064&srt=rank&mode=Basic&&dum=true&tb=t&vl(freeText0)=museums%20journal&vid=UCL VU1.$ 

——. 1990b. 'What Role Do Oral Testimony and Reminiscence Work Have in Making History?' Museums Journal April.

 $http://ucl-primo.hosted.exlibrisgroup.com/primo_library/libweb/action/display.do?tabs=detailsTab&ct=display&fn=search&doc=dedupmrg113082334&indx=2&reclds=dedupmrg113082334&recldxs=1&elementId=1&renderMode=poppedOut&displayMode=full&frbrVersion=&dscnt=0&frbg=&scp.scps=scope%3A%28UCL_LMS_DS%29&tab=local&dstmp=1414521362064&srt=rank&mode=Basic&&dum=true&tb=t&vl(freeText0)=museums%20journal&vid=UCL VU1.$ 

———. 1999. 'Precious: What Role Do Oral Testimony and Reminiscence Work Have in Making History?' Electronic resource. Museums Journal 99 (4). http://ls-tlss.ucl.ac.uk/course-materials/ARCLG034 51105.

Kavanagh, Gaynor. 1991. Museum Languages: Objects and Texts. Leicester: Leicester University Press.

Keith, Crispin. 1991. A Teacher's Guide to Using Listed Buildings. Vol. Education on site. [London]: English Heritage.

Kentley, Eric, Negus, Dick, and National Maritime Museum (Great Britain). 1989. Writing on the Wall: A Guide for Presenting Exhibition Text. Greenwich: National Maritime Museum.

King, R. . 1998. 'Portrait in Focus: Labelling for Fine Art | Museums Association'. Museum Practice 11: 42–43.

Knez, E.I., and G. Wright. 1970a. 'The Museum as a Communication System: An Assessment of Cameron's Viewpoint'. Curator 13 (3): 204–12.

https://contentstore.cla.co.uk//secure/link?id=56551888-4a36-e711-80c9-005056af4099.
———. 1970b. 'The Museum as a Communication System: An Assessment of Cameron's Viewpoint'. Curator 13 (3): 204–12.

https://contentstore.cla.co.uk//secure/link?id=56551888-4a36-e711-80c9-005056af4099. Knowles, M.S. 1981. 'The Future of Lifelong Learning'. In Museums, Adults, and the Humanities: A Guide for Educational Programming, 131-43. Washington, D.C.: American Association of Museums.

Koke, J. 1996. 'What Do We Know about Family Outings? - An Application of Qualitative Research to Program Planning'. In Museums Educate: Third Museum Education Colloquium Proceedings, 10–14. Toronto: Ontario Museum Association.

Koran, J.J., and J. Ellis. 1991. 'Research In Informal Settings: Some Reflections on Designs and Methodology'. In ILVS Review: A Journal of Visitor Behavior, 1:67–86. International Laboratory for Visitor Studies, Dept. of Psychology, University of Wisconsin-Milwaukee. http://kora.matrix.msu.edu/files/31/173/1F-AD-2FE-8-VSA-a0b1q9-a 5730.pdf.

Korn, R. 1989. 'Introduction to Evaluation: Theory and Methodology'. In Museum Education: History, Theory, and Practice, 219–38. Reston, Va. National Art Education Association.

Korpan, C., and et al. 1997a. 'What Did You Learn Outside of School Today? Using Structured Interviews to Document Home and Community Activities Related to Science and Technology'. Science Education 81 (6): 651–62.

——. 1997b. 'What Did You Learn Outside of School Today? Using Structured Interviews to Document Home and Community Activities Related to Science and Technology'. Science Education 81 (6): 651–62.

Kraayenoord, C. E. van, and Scott G. Paris. 2002. 'Reading Objects'. In Perspectives on Object-Centered Learning in Museums, 215–34. London: Lawrence Erlbaum Associates.

Lawrence, G. 1991. 'Rats, Street Gangs and Culture: Evaluation in Museums'. In Museum Languages: Objects and Texts, 9–32. Leicester: Leicester University Press.

Lawrie, Alan. 2002a. The Complete Guide to Creating and Managing New Projects: For Voluntary Organisations. 2nd ed. London: Directory of Social Change.

———. 2002b. The Complete Guide to Creating and Managing New Projects: For Voluntary Organisations. 2nd ed. London: Directory of Social Change.

Lawson, Anna, and Caroline Gooding. 2005a. Disability Rights in Europe: From Theory to Practice. Vol. Essays in European law. Oxford: Hart.

——. 2005b. Disability Rights in Europe: From Theory to Practice. Vol. Essays in European law. Oxford: Hart.

Leinhardt, Gaea and Knutson, Karen. 2004. Listening in on Museum Conversations. Walnut Creek: Altamira Press.

Lindauer, M. n.d. 'Critical Museum Pedagogy and Exhibition Development'. In Museum Revolutions: How Museums Change and Are Changed / Edited by Simon J. Knell, Suzanne MacLeod and Sheila Watson., 303–14.

 $http://ucl-primo.hosted.exlibrisgroup.com/primo_library/libweb/action/display.do?tabs=detailsTab&ct=display&fn=search&doc=dedupmrg114371154&indx=1&reclds=dedupmrg114371154&recldxs=0&elementId=0&renderMode=poppedOut&displayMode=full&frbrVersion=&dscnt=0&frbg=&scp.scps=scope%3A%28UCL_LMS_DS%29&tab=local&dstmp=1414083470290&srt=rank&mode=Basic&&dum=true&tb=t&vl(freeText0)=in%20Museum%20Revolutions%3A%20How%20Museums%20Change%20and%20are%20Changed&vid=UCL$ 

VU1.

Linton, J., and G. Young. 1988a. 'A Survey of Visitors at an Art Gallery, Cultural History Museum, Science Centre, and Zoo'. ILVS Review: A Journal of Visitor Behavior 2 (2). ———. 1988b. 'A Survey of Visitors at an Art Gallery, Cultural History Museum, Science Centre, and Zoo'. ILVS Review: A Journal of Visitor Behavior 2 (2). ———. 1992. 'A Survey of Visitors at an Art Gallery, Cultural History Museum, Science Centre, and Zoo'. ILVS Review: A Journal of Visitor Behavior 2 (2): 239-59. http://. Lock, Dennis. 2001. The Essentials of Project Management. 2nd ed. Aldershot: Gower. Longhenry , S. n.d. 'Labels for Contemporary Art, Indianapolis Museum of Art | Museums Association'. Lord, Barry, Lord, Gail Dexter, and Tate Gallery. 1997. The Manual of Museum Management. London: HMSO. Lord, Gail Dexter and Lord, Barry. 1999. The Manual of Museum Planning. 2nd ed. Vol. Professional museum and heritage series. London: The Stationery Office. Lozowski, Boisvert D., and B. Jochums Slez. 1994. 'The Relationship between Visitor Characteristics and Learning-Associated Behaviors in a Science Museum Discovery Space'. Science Education 78 (2): 137-48. Lucy Phillips. n.d. Social Impact of Arts Programmes (The Social Impact of the Arts: Working Paper). Paperback. Comedia. ——. n.d. Social Impact of Arts Programmes (The Social Impact of the Arts: Working Paper). Paperback. Comedia. Luke, Timothy W. 1992a. Shows of Force: Power, Politics, and Ideology in Art Exhibitions. Durham, NC: Duke University Press. -—. 1992b. Shows of Force: Power, Politics, and Ideology in Art Exhibitions. Durham, NC: Duke University Press. Lumley, Robert. 1988. The Museum Time-Machine: Putting Cultures on Display. London: Routledge. Lynn D. Dierking. 1989a. 'The Family Museum Experience: Implications from Research'. The Journal of Museum Education 14 (2): 9–11. http://www.jstor.org/stable/40478807?&Search=yes&searchText=family&searchText=exp erience&searchText=museum&list=hide&searchUri=/action/doBasicSearch?filter=jid%3A1 0.2307%2Fi50000554&Query=family museum experience&Search.x=0&Search.y=0&wc=on&prevSearch=&item=10&ttl=272&returnArti cleService=showFullText&.

———. 1989b. 'The Family Museum Experience: Implications from Research'. The Journal

of Museum Education 14 (2): 9-11.

http://www.jstor.org/stable/40478807?&Search=yes&searchText=family&searchText=experience&searchText=museum&list=hide&searchUri=/action/doBasicSearch?filter=jid%3A10.2307%2Fj50000554&Query=family%20museum%20experience&Search.x=0&Search.y=0&wc=on&prevSearch=&item=10&ttl=272&returnArticleService=showFullText&.

Macdonald, S. 1992. 'Cultural Imagining among Museum Visitors: A Case Study'. Museum Management and Curatorship 11 (4): 401–9. https://doi.org/10.1016/0964-7775(92)90079-K.

Macdonald, S. 1995. 'Consuming Science: Public Knowledge and the Dispersed Politics or Reception Among Museum Visitors'. Media, Culture, and Society 17.

Macdonald, S, and R Silverstone. 1992a. 'Science on Display: The Representation of Scientific Controversy in Museum Exhibitions'. Public Understanding of Science 1 (1): 69–88. https://doi.org/10.1088/0963-6625/1/1/010.

Macdonald, S., and R. Silverstone. 1992a. 'Science on Display: The Representation of Scientific Controversy in Museum Exhibitions'. Public Understanding of Science 1 (1): 69–88. https://doi.org/10.1088/0963-6625/1/1/010.

——. 1992b. 'Science on Display: The Representation of Scientific Controversy in Museum Exhibitions'. Public Understanding of Science 1 (1): 69–88. https://doi.org/10.1088/0963-6625/1/1/010.

Macdonald, S, and R Silverstone. 1992b. 'Science on Display: The Representation of Scientific Controversy in Museum Exhibitions'. Public Understanding of Science 1 (1): 69–88. https://doi.org/10.1088/0963-6625/1/1/010.

MacDonald, Sally, Prytherch, David, Chatterjee, Helen, and Noble, Guy. 2008. Touch in Museums: Policy and Practice in Object Handling. Oxford: Berg.

Macdonald, Sharon. 1997a. The Politics of Display: Museums, Science, Culture. London: Routledge.

http://www.vlebooks.com/vleweb/product/openreader?id=UCL&isbn=9780203838600

——. 1997b. The Politics of Display: Museums, Science, Culture. London: Routledge. http://www.vlebooks.com/vleweb/product/openreader?id=UCL&isbn=9780203838600

Macdonald, Sharon. 2006. A Companion to Museum Studies. Vol. Blackwell companions in cultural studies. Malden, Mass: Blackwell.

https://ebookcentral.proquest.com/lib/ucl/detail.action?docID = 819387.

Macdonald, Sharon. 2006a. A Companion to Museum Studies. Vol. Blackwell companions in cultural studies. Malden, Mass: Blackwell.

http://www.vlebooks.com/vleweb/product/openreader?id=UCL&isbn=9781405157292

———. 2006b. A Companion to Museum Studies. Vol. Blackwell companions in cultural studies. Malden, Mass: Blackwell.

http://www.vlebooks.com/vleweb/product/openreader?id=UCL&isbn=9781405157292

Machin, Joanna, and Angela Angela Ellis Paine. 2008. Management Matters: A National Survey of Volunteer Management Capacity. Institute for Volunteering Research.

Martin, D. 1990a. 'Working with Designers 1: Getting Started'. Electronic resource. Museums Journal 90 (a) (4): 31–38.

https://contentstore.cla.co.uk/secure/link?id=90987a37-ab06-e811-80cd-005056af4099.

——. 1990b. 'Working with Designers 1: Getting Started'. Electronic resource. Museums Journal 90 (a) (4): 31–39.

https://contentstore.cla.co.uk/secure/link?id=90987a37-ab06-e811-80cd-005056af4099.

———. 1990c. 'Working with Designers 3: Constructive Roles'. Electronic resource. Museums Journal 90 (c) (8): 33–37.

https://contentstore.cla.co.uk/secure/link?id=2916c466-4107-e811-80cd-005056af4099.

——. 1990d. 'Working with Designers 3: Constructive Roles'. Electronic resource. Museums Journal 90 (c) (8): 33–37.

https://contentstore.cla.co.uk/secure/link?id=2916c466-4107-e811-80cd-005056af4099.

Martin, David. 1990. 'Working with Designers 2: Keeping Control'. Electronic resource. Museums Journal 90 (b) (6): 29–33.

https://contentstore.cla.co.uk/secure/link?id=5fbfe9dd-4007-e811-80cd-005056af4099.

Mason, Jennifer. 2002. Qualitative Researching. 2nd ed. London: Sage.

Matarasso, F. 1997a. 'Defining Values: Evaluating Arts Programmes', The Social Impact of Arts Programmes, Working Paper 1'. UK: COMEDIA. http://www.culturenet.cz/res/data/004/000566.pdf.

Treep., 7, www.eartarenet.ez/res/aata/004/000500.par.

———. 1997b. 'Defining Values: Evaluating Arts Programmes', The Social Impact of Arts Programmes, Working Paper 1'. UK: COMEDIA. http://www.culturenet.cz/res/data/004/000566.pdf.

———. 1997c. 'Use or Ornament? The Social Impact of Participation in the Arts'. UK: COMEDIA. http://www.feisean.org/downloads/Use-or-Ornament.pdf.

——. 1997d. 'Use or Ornament? The Social Impact of Participation in the Arts'. UK: COMEDIA. http://www.feisean.org/downloads/Use-or-Ornament.pdf.

Matarasso, Franc

ois. 1996. 'Defining Values: Evaluating Arts Programmes'. Comedia. 1996.

———. n.d. 'Use or Ornament? The Social Impact of Participation in the Arts'. Comedia.

Mattingly, Jenny, Great Britain, Great Britain, and Volunteer Centre. 1984. Volunteers in Museums and Galleries: The Report of a Survey into the Work of Volunteers in Museums

and Galleries in the United Kingdom. Berkhamsted: Volunteer Centre.

Matusov, E., and B. Rogoff. 1995. 'Evidence of Development from People's Participation in Communities of Learners'. In Public Institutions for Personal Learning: Establishing a Research Agenda, 97–104. Washington: American Association of Museums.

McCallie, E., L. Bell, T. Lohwater, J. Falk, B. Lewenstein, C. Needham, and B. Wiehe. 2009a. 'Many Experts, Many Audiences: Public Engagement with Science and Informal Science Education'. Washington DC: Center for Advancement of Informal Science Education (CAISE).

http://digitalcommons.calpoly.edu/cgi/viewcontent.cgi?article=1011&context=eth\_fac.

———. 2009b. 'Many Experts, Many Audiences: Public Engagement with Science and Informal Science Education'. Washington DC: Center for Advancement of Informal Science Education (CAISE).

http://digitalcommons.calpoly.edu/cgi/viewcontent.cgi?article=1011&context=eth\_fac.

McLean, Kathleen. 1993. 'Looking at Exhibitions: One Approach to Criticism'. In Planning for People in Museum Exhibitions, 163–66. Washington, D.C.: Association of Science-Technology Centers.

McLean, Kathleen and Association of Science-Technology Centers. 1993. Planning for People in Museum Exhibitions. Washington, D.C.: Association of Science-Technology Centers.

McManus, P. M. 1993. 'Families in Museums'. In Towards the Museum of the Future: New European Perspectives, 81–97. London: Routledge.

McManus, P. 1986a. 'Reviewing the Reviewers: Towards a Critical Language for Didactic Science Exhibitions'. Museum Management and Curatorship 5 (3): 213–26. https://doi.org/10.1016/0260-4779(86)90030-0.

——. 1986b. 'Reviewing the Reviewers: Towards a Critical Language for Didactic Science Exhibitions'. Museum Management and Curatorship 5 (3): 213–26. https://doi.org/10.1016/0260-4779(86)90030-0.

McManus, P. 1987a. 'It's the Company You Keep ...:The Social Determination of Learning-Related Behaviour in a Science Museum'. Museum Management and Curatorship 6 (3): 263–70. https://doi.org/10.1016/0260-4779(87)90032-X.

McManus, P. 1987b. 'It's the Company You Keep ... The Social Determination of Learning-Related Behaviour in a Science Museum'. Museum Management and Curatorship 6 (3): 263–70. https://doi.org/10.1016/0260-4779(87)90032-X.

——. 1987c. 'It's the Company You Keep ... The Social Determination of Learning-Related Behaviour in a Science Museum'. Museum Management and Curatorship 6 (3): 263–70. https://doi.org/10.1016/0260-4779(87)90032-X.

——. 1987d. 'It's the Company You Keep ... The Social Determination of Learning-Related Behaviour in a Science Museum'. Museum Management and Curatorship 6 (3): 263–70. https://doi.org/10.1016/0260-4779(87)90032-X.

Mcmanus, P. 1988. 'Good Companions: More on the Social Determination of Learning-Related Behaviour in a Science Museum'. Museum Management and Curatorship 7 (1): 37–44. https://doi.org/10.1016/0260-4779(88)90049-0.

McManus, P. 1988a. 'Good Companions: More on the Social Determination of Learning-Related Behaviour in a Science Museum'. Museum Management and Curatorship 7 (1): 37–44. https://doi.org/10.1016/0260-4779(88)90049-0.
———. 1988b. 'Good Companions: More on the Social Determination of Learning-Related Behaviour in a Science Museum'. Museum Management and Curatorship 7 (1): 37–44. https://doi.org/10.1016/0260-4779(88)90049-0.
———. 1988c. 'Good Companions: More on the Social Determination of Learning-Related Behaviour in a Science Museum'. Museum Management and Curatorship 7 (1): 37–44. https://doi.org/10.1016/0260-4779(88)90049-0.
. 1992. 'Topics in Museums and Science Education'. Studies in Science Education 20 157–82.
———. 1993. 'Memories as Indicators of the Impact of Museum Visits'. Museum Management and Curatorship 12 (4): 367–80. https://doi.org/10.1016/0964-7775(93)90034-G.
McManus, P. M. 1989a. 'Oh Yes They Do! How Museum Visitors Read Labels and Interact with Exhibit Texts'. Curator 32 (3): 174–89. https://doi.org/10.1111/j.2151-6952.1989.tb00718.x.
———. 1989b. 'Oh Yes They Do! How Museum Visitors Read Labels and Interact with Exhibit Texts'. Curator 32 (2): 174–89. https://doi.org/10.1111/j.2151-6952.1989.tb00718.x.
McManus, P. M 1996. 'Frames of Reference : Changes in Evaluative Attitudes to Visitors'. The Journal of Museum Education 21 (3): 3–5.
———. 2000. 'Written Communications for Museums and Heritage Sites'. In Archaeological Displays and the Public: Museology and Interpretation, 2nd ed, 97–112. London: Archetype.
———. 2007. 'Museums and Visitor Studies Today. Keynote Address, Visitor Studies Conference, St. Paul, USA 1995'. Visitor Studies 8 (1): 1–12.
McManus, Paulette M. 2000a. Archaeological Displays and the Public: Museology and Interpretation. 2nd ed. London: Archetype. https://doi.org/10.4324/9781315434575.
———. 2000b. Archaeological Displays and the Public: Museology and Interpretation. 2nd ed. London: Archetype. https://doi.org/10.4324/9781315434575.
McQuail, Denis. 1992. Media Performance: Mass Communication and the Public Interest. London: Sage Publications.

———. 2005. McQuail's Mass Communication Theory. 5th ed. London: SAGE.

McQuail, Denis and Windahl, Sven. 1981. Communication Models: For the Study of Mass Communications. London: Longman.

'Measuring the Economic Benefits of Arts and Culture'. 2012. Arts Council England. http://www.artscouncil.org.uk/media/uploads/pdf/Final economic benefits of arts.pdf.

Merriman, Nick. 1991. Beyond the Glass Case: The Past, the Heritage and the Public in Britain. Vol. Leicester Museum studies. Leicester: Leicester University Press.

Merriman, Nick. 2000a. Beyond the Glass Case: The Past, the Heritage and the Public. London: Institute of Archaeology, University College London.

——. 2000b. Beyond the Glass Case: The Past, the Heritage and the Public. London: Institute of Archaeology, University College London.

Middleton, Victor T. C. 1998. 'Structural Trends in Society Influencing the Future for Museums'. In New Visions for Museums in the 21st Century, 27–52. London: Association of Independent Museums.

Miles, Matthew B. and Huberman, A. M. 1994. Qualitative Data Analysis: An Expanded Sourcebook. 2nd ed. London: Sage.

Miles, R. 1986. 'Museum Audiences'. Museum Management and Curatorship 5 (1): 73–80. https://doi.org/10.1016/0260-4779(86)90009-9.

Miles, R. S. 1988. The Design of Educational Exhibits. 2nd rev. ed. London: Allen & Unwin.

Millar, S. 1991. 'Policy Planning for Volunteers'. In Forward Planning: A Handbook of Business, Corporate and Development Planning for Museums and Galleries. Vol. Heritage. London: Museums & Galleries Commission in conjunction with Routledge.

'MLC Annotated Literature'. n.d.

'MLC Reports and Articles'. n.d.

'Modelling the Volunteer Experience: Findings from the Heritage Sector.' 2002a. Institute for Volunteering Research.

http://www.ivr.org.uk/images/stories/Institute-of-Volunteering-Research/VA-Documents/VA 4 2/article1 smith.pdf.

'———'. 2002b. Institute for Volunteering Research.

http://www.ivr.org.uk/images/stories/Institute-of-Volunteering-Research/VA-Documents/VA 4\_2/article1\_smith.pdf.

Moll, Luis C. 1992. Vygotsky and Education: Instructional Implications and Applications of Socio-Historical Psychology. New ed. Cambridge: Cambridge University Press.

Monger, G. n.d. 'One Step Forward'. Museums Journal 101 (3): 34-35.

Moore, Michele, Sarah Beazley, and June Maelzer. 1998. Researching Disability Issues. Vol.

Disability, human rights and society. Buckingham: Open University Press.

Moore, Michele, Beazley, Sarah, and Maelzer, June. 1998. Researching Disability Issues. Vol. Disability, human rights, and society. Buckingham: Open University Press.

'MORI: Public Attitudes to Science 2011'. n.d. https://www.ipsos-mori.com/Assets/Docs/Polls/sri-pas-2011-main-report.pdf.

'———'. n.d. https://www.ipsos-mori.com/Assets/Docs/Polls/sri-pas-2011-main-report.pdf. 'MORI: Science in Society'. n.d.

https://www.ipsos-mori.com/Assets/Docs/Polls/Final\_OSTreport\_051110.PDF.

'———'. n.d. https://www.ipsos-mori.com/Assets/Docs/Polls/Final\_OSTreport\_051110.PDF. Moroney, M. J. 1965. Facts from Figures. 3rd ed. Harmondsworth: Penguin Books.

Moussouri, T. 1997. 'The Use of Children's Drawings as an Evaluation Tool in the Museum'. Museological Review 4: 40–50.

———. 2002a. 'A Context for the Development of Learning Outcomes in Museums, Libraries and Archives'. MLA.

 $https://le.ac.uk/\sim/media/uol/docs/research-centres/rcmg/publications/lirp-analysis-paper-2.\\pdf?la=en.$ 

——. 2003. 'Negotiated Agendas: Families in Science and Technology Museums'. International Journal for Technology Management 25 (5): 477–89.

Moussouri, T. . 2002b. 'A Context for the Development of Learning Outcomes in Museums, Archives and Libraries'. A Context for the Development of Learning Outcomes in Museums, Archives and Libraries. The Council for Museums, Archives and Libraries. 2002.

Moussouri, T., and et al. 2003. 'Front-End and Formative Evaluation of an Exhibition on Greek Mathematics'. Current Trends in Audience Research and Evaluation 16: 42–47.

Mulhearn, D. 2009. 'Mutual Benefits'. Museums Journal 109 (12): 32-35.

'Museum Learning Collaborative Homepage'. n.d.

Museums Association of Pakistan. 1990a. 'Working with Designers 2: Keeping Control'. Museums Journal 6: 29–33.

https://contentstore.cla.co.uk/secure/link?id=5fbfe9dd-4007-e811-80cd-005056af4099.

———. 1990b. 'Working with Designers 2: Keeping Control'. Museums Journal 6: 29–33. https://contentstore.cla.co.uk/secure/link?id=5fbfe9dd-4007-e811-80cd-005056af4099.

'Museums Australia: Evaluation and Visitor Research (EVR) Special Interest Group'. n.d.

'Museums, Libraries and Archives - Learning - Home'. n.d. http://www.inspiringlearningforall.gov.uk/.

'———'. n.d. http://www.inspiringlearningforall.gov.uk/.

'Museums, Libraries and Archives: Inspiring Learning'. n.d.

Newman, A. 1999. 'Evaluating a Web Site for Museums'. Museum Practice 11: 45-47.

'NFS-Division of Research on Learning in Formal and Informal Settings (DRL) - US National Science Foundation (NSF)'. n.d. http://www.nsf.gov/div/index.jsp?div=DRL.

O'Brien, D. 2010a. 'Measuring the Value of Culture: A Report to the Department for Culture Media and Spor - Measuring-the-Value-Culture-Report.Pdf'.

https://www.gov.uk/government/uploads/system/uploads/attachment\_data/file/77933/measuring-the-value-culture-report.pdf.

——. 2010b. 'Measuring the Value of Culture: A Report to the Department for Culture Media and Spor - Measuring-the-Value-Culture-Report.Pdf'.

https://www.gov.uk/government/uploads/system/uploads/attachment\_data/file/77933/measuring-the-value-culture-report.pdf.

Ogbu, J.U. 1995. 'The Influence of Culture on Learning and Behaviour'. In Public Institutions for Personal Learning: Establishing a Research Agenda, 79–96. Washington: American Association of Museums.

Oliver, Mike, and Len Barton. 1997a. Disability Studies: Past, Present and Future. Leeds: The Disability Press.

———. 1997b. Disability Studies: Past, Present and Future. Leeds: The Disability Press.

Orr, N. 2006a. 'Museum Volunteering: Heritage as "Serious Leisure". International Journal Heritage Studies 12 (2): 194–210.

http://www.tandfonline.com/doi/pdf/10.1080/13527250500496169.

———. 2006b. 'Museum Volunteering: Heritage as "Serious Leisure"'. International Journal Heritage Studies 12 (2): 194–210.

http://www.tandfonline.com/doi/pdf/10.1080/13527250500496169.

Pardo, J. . 1998a. 'Audiovisual Installation as a Strategy for the Modernization of Heritage Presentation Spaces'. ICOM / AVICOM Study Series 5: 17–21.

——. 1998b. 'Audiovisual Installation as a Strategy for the Modernization of Heritage Presentation Spaces'. ICOM / AVICOM Study Series 5: 17–21.

Paris, S. 2002. 'Children Learning with Objects in Informal Learning Environments'. In Perspectives on Object-Centered Learning in Museums, 37–54. London: Lawrence Erlbaum Associates.

Paris, Scott G. 2002a. Perspectives on Object-Centered Learning in Museums. London: Lawrence Erlbaum Associates.

Paris, Scott G. 2002. Perspectives on Object-Centered Learning in Museums. Mahwah, N.J.: Lawrence Erlbaum Associates.

Paris, Scott G. 2002b. Perspectives on Object-Centered Learning in Museums. London:

Lawrence Erlbaum Associates.

Pearce, S. 1994. 'Museum Objects'. In Interpreting Objects and Collections, Leicester readers in museum studies:9–11. London: Routledge. https://www.dawsonera.com/abstract/9780203428276.

Pearce, Susan M. 1993. 'Meaning as Structure'. In Museums, Objects and Collections: A Cultural Study, 166–91. Washington, D.C.: Smithsonian Institution Press.

Pearce, Susan M. 1993. Museums, Objects and Collections: A Cultural Study. Washington, D.C.: Smithsonian Institution Press.

——. 1994a. Interpreting Objects and Collections. Vol. Leicester readers in museum studies. London: Routledge.

——. 1994b. Interpreting Objects and Collections. Vol. Leicester readers in museum studies. London: Routledge.

Pearce, Susan M. 1994a. 'Objects as Meaning; or Narrating the Past'. In Interpreting Objects and Collections, Leicester readers in museum studies:19–29. London: Routledge. ——. 1994b. 'Thinking about Things'. In Interpreting Objects and Collections, Leicester readers in museum studies:125–32. London: Routledge.

Pearce, Susan M. 1995. On Collecting: An Investigation into Collecting in the European Tradition. Vol. Collecting cultures. London: Routledge.

Peterson, A.J. 1991. 'Evaluation of Hypermedia and Interactivity in the Museum: A Constructivist Approach to Instructional Design'. In Hypermedia & Interactivity in Museums: Proceedings of an International Conference [October 14-16, 1991, Sheraton Station Square, Pittsburgh, Pennsylvania], Archives and Museum Informatics technical report:74–80. [Pittsburgh, Pa.]: Archives & Museum Informatics.

Piaget, Jean. 1951. Play, Dreams and Imitation in Childhood. Vol. Heinemann education series. London: Heinemann.

Pownall, Jane and Stone, Peter G. 1992. A Teacher's Guide to Science and the Historic Environment. Vol. Education on site. [London]: English Heritage.

Prentice, R. 1997. 'Seeking Generic Motivations for Visiting and Not Visiting Museums and Like Cultural Attractions'. Museum Management and Curatorship 16 (1): 45–70. https://doi.org/10.1016/S0260-4779(97)89078-4.

Prentice, Richard, Andrea Davies, and Alison Beeho. 1997. 'Seeking Generic Motivations for Visiting and Not Visiting Museums and Like Cultural Attractions'. Museum Management and Curatorship 16 (1): 45–70. https://doi.org/10.1080/09647779700501601.

Price, S., and G. Hein. 1991. 'More than a Field Trip: Science Programmes for Elementary School Groups at Museums'. International Journal of Science Education 13 (5). http://www.tandfonline.com/doi/pdf/10.1080/0950069910130502.

'Public Attitudes to Science 2008'. n.d.

https://www.gov.uk/government/uploads/system/uploads/attachment\_data/file/260669/bis-08-p111-public-attitudes-to-science-2008-survey.pdf.

'---'. n.d.

https://www.gov.uk/government/uploads/system/uploads/attachment\_data/file/260669/bis-08-p111-public-attitudes-to-science-2008-survey.pdf.

Pye, Elizabeth. 2007. 'Introduction: The Power of Touch'. In The Power of Touch: Handling Objects in Museum and Heritage Contexts, Publications of the Institute of Archaeology, University College London:13–30. Walnut Creek, Calif: Left Coast Press.

R., Miles. 1997. 'No Royal Road to Learning: A Commentary on Constructivism'. Visitor Behavior XII (3 & 4): 7–13.

Ramey-Gassert, L., and et al. . 1994. 'Reexamining Connections: Museums as Science Learning Environments'. Science Education 78 (4): 345–63.

Rand, Judy. 1990a. 'Fish Stories That Hook Readers: Interpretive Graphics at the Monterey Bay Aquarium'. http://trove.nla.gov.au/work/21096801?selectedversion=NBD8515544.

——. 1990b. 'Fish Stories That Hook Readers: Interpretive Graphics at the Monterey Bay Aguarium'. http://trove.nla.gov.au/work/21096801?selectedversion=NBD8515544.

Reason, P. 1994. 'Three Approaches to Participative Inquiry'. In Handbook of Qualitative Research. Thousand Oaks: Sage.

———. 2000. 'Three Approaches to Participative Inquiry'. In Handbook of Qualitative Research, 2nd ed, 324–39. London: Sage Publications.

Rennie, L�onie J., and David J. Johnston. 2004a. 'The Nature of Learning and Its Implications for Research on Learning from Museums'. Science Education 88 (S1): S4–16. https://doi.org/10.1002/sce.20017.

———. 2004b. 'The Nature of Learning and Its Implications for Research on Learning from Museums'. Science Education 88 (S1): S4–16. https://doi.org/10.1002/sce.20017.

'Research Cemtre for Museums and Galleries'. n.d. http://www2.le.ac.uk/departments/museumstudies/rcmg.

'———'. n.d. http://www2.le.ac.uk/departments/museumstudies/rcmg.

Resource: The Council for Museums, Archives and Libraries. 2001a. Renaissance in the Regions: A New Vision for England's Museums. [London]: Resource.

———. 2001b. Renaissance in the Regions: A New Vision for England's Museums. [London]: Resource.

Rice, D. 1997a. 'Modern Art: Making People Mad?' Museum News, 53-58.

———. 1997b. 'Modern Art: Making People Mad?' Museum News, 53-58.

Roberts, Lisa C. 1997. From Knowledge to Narrative: Educators and the Changing Museum. London: Smithsonian Institution Press.

Roschelle, J. 1995. 'Learning in Interactive Environments: Prior Knowledge and New Experience'. In Public Institutions for Personal Learning: Establishing a Research Agenda, 37–51. Washington: American Association of Museums.

Russell , R. L. . 1999. 'Project Explore: Please Touch Museum and Havard Museum's Project Zero'. Informal Learning 37 (1): 4–5.

Schuster, J. Mark Davidson. 1991a. The Audience for American Art Museums. Vol. Research Division report / National Endowment for the Arts. Washington: Seven Locks Press.

Schuster, J. Mark Davidson. 1991. The Audience for American Art Museums. Vol. Research Division report / National Endowment for the Arts. Washington: Seven Locks Press.

Schuster, J. Mark Davidson. 1991b. The Audience for American Art Museums. Vol. Research Division report / National Endowment for the Arts. Washington: Seven Locks Press.

'Science and the Public: A Review of Science Communication and Public Attitudes to Science in Britain'. n.d.

http://www.wellcome.ac.uk/stellent/groups/corporatesite/@msh\_peda/documents/web\_document/wtd003419.pdf.

'---'. n.d.

http://www.wellcome.ac.uk/stellent/groups/corporatesite/@msh\_peda/documents/web\_document/wtd003419.pdf.

Screven, C. 1990. 'Uses of Evaluation before, during and after Exhibit Design'. ILVS Review: A Journal of Visitor Behavior 1 (2): 36–66. http://kora.matrix.msu.edu/files/31/173/1F-AD-327-8-VSA-a0b1l2-a 5730.pdf.

Screven, Chandler G., Blais, Andrée, Société des musées québécois, and Musée de la civilisation (Québec). 1995a. Text in the Exhibition Medium. Vol. Museo. Montréal: Société des musées québécois.

——. 1995b. Text in the Exhibition Medium. Vol. Museo. Montréal: Société des musées québécois.

'Selinda Research Associates'. n.d. http://www.selindaresearch.com/.

Serrell, Beverly. 1988a. Making Exhibit Labels: A Step by Step Guide. Nashville, Tenn: AASLH Press.

———. 1988b. Making Exhibit Labels: A Step by Step Guide. Nashville, Tenn: AASLH Press.

———. 1996. Exhibit Labels: An Interpretive Approach. Oxford: Alta Mira.

Shettel, H.H. 1991. 'Research and Evaluation: Two Concepts or One?' In Visitor Studies: Theory, Research, and Practice, Volume 3, 1:35–39. Jacksonville, Ala: Center for Social

Design.

Shettel, H. 1996. 'Some Thoughts on the Politics of Evaluation'. Visitor Behaviour X1 (2): 3–3. http://kora.matrix.msu.edu/files/31/173/1F-AD-4B-8-VSA-a0a1i9-a\_5730.pdf.

Silverman, David. 2006. Interpreting Qualitative Data: Methods for Analyzing Talk, Text and Interaction. 3rd ed. London: SAGE.

Silverman, L. 1989. ''Johnny Showed Us the Butterflies": The Museum as a Family Therapy Tool'. In Museum Visits and Activities for Family Life Enrichment, 131–50. London: Haworth.

——. 1995a. 'Visitor Meaning-Making in Museums for a New Age'. Curator 38 (3): 161–70. https://doi.org/10.1111/j.2151-6952.1995.tb01052.x.

——. 1995b. 'Visitor Meaning-Making in Museums for a New Age'. Curator 38 (3): 161–70. http://ls-tlss.ucl.ac.uk/course-materials/ARCLG034 65657.pdf.

——. 1995c. 'Visitor Meaning-Making in Museums for a New Age'. Curator 38 (3): 161–70. https://doi.org/10.1111/j.2151-6952.1995.tb01052.x.

———. 1998. The Therapeutic Potential of Museums: A Guide to Social Service/Museum Collaboration. USA: Institute of Museum and Library Services, 1998. http://books.google.co.uk/books/about/The\_Therapeutic\_Potential\_of\_Museums.html?id=Od OBHOAACAAI.

Silverman, L.H. 1999a. 'Meaning Making Matters Communication Consequences and Exhibit Design'. Exhibitionist, no. Fall.

http://name-aam.org/uploads/downloadables/EXH.fall\_99/EXH\_fall\_99\_Meaning%20Making %20Matters%20Communication%20consequences%20and%20Exhibit%20Design\_Silverman.pdf.

———. 1999b. 'Meaning Making Matters: Communication, Consequences and Exhibit Design'. Exhibitionist, no. Fall Issue.

https://www.name-aam.org/s/EXH\_fall\_99\_Meaning-Making-Matters-Communication-consequences-and-Exhibit-Design Silverman.pdf.

——. 1999c. 'Meaning Making Matters Communication Consequences and Exhibit Design'. Exhibitionist, no. Fall.

 $http://name-aam.org/uploads/downloadables/EXH.fall\_99/EXH\_fall\_99\_Meaning\%20Making \%20Matters\%20Communication\%20consequences\%20and\%20Exhibit\%20Design\_Silverman.pdf.$ 

Simon, N. 2010. The Participatory Museum. Santa Cruz. http://www.participatorymuseum.org/read/.

Sless, D. 1995a. 'Mistakes about Multi-Media'. Museum National 4 (2): 7–9.

———. 1995b. 'Mistakes about Multi-Media'. Museum National 4 (2): 7-9.

Smith, J. D. 1997. 'Organising Volunteers'. In Voluntary Matters: Management & Good

Practice in the Voluntary Sector. London: The Directory of Social Change for The Media Trust.

Smith, Laurajane. 2006. Uses of Heritage. London: Routledge.

'Smithsonian: Museum Studies'. n.d. http://museumstudies.si.edu/.

'———'. n.d. http://museumstudies.si.edu/.

SOREN, B. 1995. 'Triangulation Strategies and Images of Museums as Sites for Lifelong Learning'. Museum Management and Curatorship 14 (1): 31–46. https://doi.org/10.1016/0260-4779(95)00011-G.

Spence, C. 2007. 'Making Sense of Touch: A Multisensory Approach to the Perception of Objects'. In The Power of Touch: Handling Objects in Museum and Heritage Contexts. Vol. Publications of the Institute of Archaeology, University College London. Walnut Creek, Calif: Left Coast Press.

Spencer, H. 1999. 'An Overview of the Exhibition Planning Process'. In The Manual of Museum Planning, 2nd ed, Professional museum and heritage series:79–83. London: The Stationery Office.

Spock, M. 1996. 'Evaluation Climates and Conversations'. Visitor Behavior XI (2): 8-10.

Spock, M., and H. Jensen Leichter. 1999. 'Learning from Ourselves: Pivotal Stories of Museum Professionals'. In Bridges to Understanding Children's Museums, 41–81. [s.l.]: Nina F. Gibans.

Stannett, Annette. 1998. 'Reading between the Lines'. Interpretation: Journal of the Association for Heritage Interpretation 8 (2): 5–7.

Stevens, R., and R. Hall. 1997. 'Seeing Tornado: How Video Traces Mediate Visitor Understandings of (Natural?) Phenomena in a Science Museum- Wiley Online Library'. Science Education 81 (6): 735–46.

Stevenson, J. . 1991. 'The Long-Term Impact of Interactive Exhibits'. International Journal of Science Education 13 (5): 521–31.

'Strategic Content Alliance: Audience Development and Engagement Research'. n.d. http://sca.jiscinvolve.org/wp/allpublications/audience-publications/.

Sund, Robert B. 1982. 'Piaget's Theory: An Exploration'. In Piaget for Educators, 2nd ed, 22–42. Columbus: Merrill.

Sykes, M. 1992. 'Evaluating Exhibits for Children: What Is a Meaningful Play Experience?' In Visitor Studies: Theory, Research, and Practice, Volume 4, 227–33. Jacksonville, Ala: Center for Social Design.

http://kora.matrix.msu.edu/files/31/173/1F-AD-1F9-8-VSA-a0a4w2-a 5730.pdf.

'The Contribution of the Arts and Culture to the National Economy'. 2013. Arts Council England.

http://www.artscouncil.org.uk/media/uploads/pdf/CEBR\_economic\_report\_web\_version\_051 3.pdf.

'The Informal Learning Review - Archive'. n.d. Informal Learning Experiences Inc.

Thompson, M. 2005. 'Strike Action'. Volunteering Magazine 110.

Tilden, Freeman. 1977. Interpreting Our Heritage. 3d ed. Vol. Chapel Hill books. Chapel Hill: University of North Carolina Press.

Toppin, G. 1991. 'Project Management: How to Keep Major Projects under Control'. Museum Development March: 20–24.

https://contentstore.cla.co.uk//secure/link?id=961a9127-4b36-e711-80c9-005056af4099. Tuckey, C. J. 1992. 'Schoolchildren's Reactions to an Interactive Science Centre'. Curator 35 (1): 28–38.

https://contentstore.cla.co.uk//secure/link?id=0a0dc48e-4a36-e711-80c9-005056af4099. Tunnicliff, S. 1997. 'School Visits to Zoos and Museums: A Missed Educational Opportunity?' International Journal of Science Education 19 (9): 1039-56.

Tunnicliff, S., and J. Osborne. 1995. 'What Do Zoos and Museums Have to Offer Young Children for Learning About Animals?' JEM: Journal of Education in Museums 16: 16–19.

Uzzell, David L. 1989. Heritage Interpretation. London: Belhaven.

'V&A Evaluation Reports'. n.d.

http://www.vam.ac.uk/content/articles/l/evaluation-at-the-v-and-a/.

'———'. n.d. http://www.vam.ac.uk/content/articles/l/evaluation-at-the-v-and-a/.

Velarde, Giles. 2001a. Designing Exhibitions: Museums, Heritage, Trade and World Fairs. 2nd ed. Aldershot: Ashgate.

——. 2001b. Designing Exhibitions: Museums, Heritage, Trade and World Fairs. 2nd ed. Aldershot: Ashqate.

Vergo, Peter. 1989. The New Museology. Vol. Critical views. London: Reaktion.

'Visitor Behaviour: Special Issue on Exhibit Learning'. 1989a 4 (3). http://kora.matrix.msu.edu/files/31/176/1F-B0-21-37-VSA-a0a1f0-a\_6366.pdf.

'——'. 1989b 4 (3).

http://kora.matrix.msu.edu/files/31/176/1F-B0-21-37-VSA-a0a1f0-a 6366.pdf.

'Visitor Studies Association - Home'. n.d.

'Volunteer | Children's Discovery Museum of San Jose'. n.d. https://www.cdm.org/connect/volunteer/.

'———'. n.d. https://www.cdm.org/connect/volunteer/.

'Volunteering in Museums: Key Findings and Issues from Literature'. 2005a.

http://www.baringfoundation.org.uk/litreview.pdf.

'———'. 2005b. http://www.baringfoundation.org.uk/litreview.pdf.

'Volunteering in the Recession: Outline Report for the Recession Summit 21 January 2010 - Volunteering England'. n.d.

'Volunteering Works - Volunteering and Social Policy'. n.d.

http://www.ivr.org.uk/images/stories/Institute-of-Volunteering-Research/Migrated-Resource s/Documents/V/Final Volunteering Works.pdf.

'---'. n.d.

http://www.ivr.org.uk/images/stories/Institute-of-Volunteering-Research/Migrated-Resource s/Documents/V/Final Volunteering Works.pdf.

'Volunteers in the Cultural Sector in England'. 2002a. Institute for Volunteering Research. http://www.ivr.org.uk/images/stories/Institute-of-Volunteering-Research/Migrated-Resource s/Documents/V/volunteers culture sector.pdf.

'———'. 2002b. Institute for Volunteering Research.

http://www.ivr.org.uk/images/stories/Institute-of-Volunteering-Research/Migrated-Resource s/Documents/V/volunteers\_culture\_sector.pdf.

'W. K. Kellogg Foundation'. n.d.

'———'. n.d.

Watson, Philip J., McManus, Paulette M., Jones, Jane Peirson, Werner, Susan, and Birmingham Museums and Art Gallery. 1993. Gallery 33: A Visitor Study. Birmingham: Birmingham Museums and Art Gallery.

Wenger, Etienne. 1998a. Communities of Practice: Learning, Meaning, and Identity. Vol. Learning in doing. Cambridge: Cambridge University Press.

Wenger, Etienne. 1998. Communities of Practice: Learning, Meaning, and Identity. Vol. Learning in doing. Cambridge: Cambridge University Press.

Wenger, Etienne. 1998b. Communities of Practice: Learning, Meaning, and Identity. Vol. Learning in doing. Cambridge: Cambridge University Press.

White, J. 1990. 'What Have We Discovered about Discovery Rooms'. In What Research Says about Learning in Science Museums, 7–9. Washington, D.C: Association of Science-Technology Centers.

White, Richard T. and Gunstone, Richard F. 1992. Probing Understanding. London: Falmer.

Williams, D. . 1997. How the Arts Measure Up: Australian Research into Social Impact. Working Paper. The Social Impact of Arts Programs. COMEDIA.

Wing, A., C. Giachritsis, and R. Roberts. 2007. 'Weighing up the Value of Touch'. In The

Power of Touch: Handling Objects in Museum and Heritage Contexts, Publications of the Institute of Archaeology, University College London:31–44. Walnut Creek, Calif: Left Coast Press.

Wittlin, A. 1971. 'Hazards of Communication by Exhibits'. Curator 14 (2): 138–50. https://contentstore.cla.co.uk//secure/link?id=0c0dc48e-4a36-e711-80c9-005056af4099. 'W.K. Kellogg Foundation Evaluation Handbook - W.K. Kellogg Foundation'. n.d.

'———'. n.d.

'W.K Kellogg Foundation: Rapid Appraisal Methods'. n.d.

'———'. n.d.

Wyszomirski, M.J. 1999. 'Learning from Research'. In Bridges to Understanding Children's Museums, 131–42. [s.l.]: Nina F. Gibans.

Xanthoudaki, M. 1997. 'Museum and Gallery Educational Programmes: Learning Processes and Contribution to Art Education'. JEM: Journal of Education in Museums 18: 29–31. https://contentstore.cla.co.uk/secure/link?id=f5a1b482-5a07-e811-80cd-005056af4099.

———. 1998. 'Educational Provision for Young People as Independent Visitors to Art Museums and Galleries: Issues of Learning and Training'. Museum Management and Curatorship 17 (2): 159–72. https://doi.org/10.1016/S0260-4779(98)00039-9.

Yahya, I. 1996. 'Mindful Play! Or Mindless Learning!: Modes of Exploring Science in Museums'. In Exploring Science in Museums, New research in museum studies:123–47. Atlantic Highlands, NJ: Athlone.

Yates, B. . 2006. 'Working with Volunteers: An Introduction to Good Practice'. AIM Focus Paper. 2006.